

Consumer Engagement Working Group
Wednesday 20th December, 2017
12:30pm – 2:00pm
Golden Fleece Hotel
Murray St Gawler

MINUTES

PRESENT: Deb Anderson (TBC/SCAP); Elspeth Morgan (Carers' & Disability Link); Lorinda Bayley (Light Regional Council); Lynette Seccafien – CHAIRPERSON - (Adelaide Plains Council); Tracy Maynard (Country SA PHN); Sarah West (Gawler Home Assist).

APOLOGIES: Carolyn Redden (Tanunda Lutheran Home); Courtney Dswonitzky (Barossa Home Assist & Community Transport); Sarah Stutley (Country Home Services)

1. OPEN

Meeting opened 12:40pm.

2. MINUTES OF PREVIOUS MEETING

OK

3. BUSINESS ARISING

3.1 "Living with Adversity" community forum held on 30th November in the Barossa Council Chambers. A repeat of the Gawler forum held in September. Involved a panel of 6 speakers sharing their 'lived experience' of a particular challenge eg addiction, caring, cancer, sexuality, DV etc. Was followed by a workshop on Resilience and Wellbeing. Well attended with excellent feedback.

3.2 Aged Care at Home Information Service

Sarah reported that Gawler are provided this service however in an unstructured way. Not sure how much data is being captured though. Still need to develop an alternative project to access funding available from the PHN. Maybe a conference or event around mental health.

3.3 Visit by SA Mental Health Commissioner

Visit on 1 December by SA Mental Health Commissioner, Chris Burns, to hear from aged care sector and carers about mental health issues in the region. He said he was unaware of the issue regarding lack of level 3 & 4 Home Care Packages and will raise it when he meets with the Country SA PHN in 2018.

3.4 Barossa Expo

Good feedback from record number of stall holders.

3.5 "Keeping Connected" Workshop

This is a follow up to the Loneliness Symposium held in July and will be rolled out by Better Practice Project in 2018. Barossa workshop booked for 1 March. Will hold one in Gawler also if enough interest.

3.6 IC Survey re Training & Development

Deb conducted survey of independent contractors to identify training needs for 2018 and preferred days, times and locations. Most are seeking a session on "Understanding the Aged Care System". Deb will organise T&D opportunities for them in 2018.

4. EXPO'S – 2018

- Funding – Elspeth will again approach Community Helpers for \$1,000.
- Adelaide Plains – Won't hold an Expo in 2018 but interested in an Information Session at the Bowling Club eg Understanding Aged Care System, Centrelink Tips & Traps. Will think about a drawcard speaker.
- Light – Thursday 10 May at a venue to be confirmed. Harness Racing Club? Kapunda High School or Kapunda Primary School hall – would need to hold during school holidays. Will use new Freeling Community Centre in 2019.
- Gawler – March. Will also include Disability Sector. Could possibly launch the Disability Access & Inclusion Plan (DAIP). Sarah to confirm date asap. Will possibly use new Civic Centre in 2019.
- Barossa – Nuri Coop Mall 25 October or 1 November. No Devonshire Tea but will approach café for two for the price of one coffee/tea.
Only issue with using the Mall is we have to bring in trestles and chairs. Expensive to hire. Maybe stall holders bring their own?

5. OTHER BUSINESS

Tracy advised the following:

- New Aged Care GEN data available – shows number of Home Care Packages released – still not enough

<https://www.gen-agedcaredata.gov.au/>

- Consultation Document released by SA Health:

The Oakden Response Models of Care Project: Services for behavioural & psychological symptoms of dementia.

Residential services for older people with severe & enduring mental illness

<http://www.sahealth.sa.gov.au/wps/wcm/connect/ef8eb18042db6096a71af78cd21c605e/OPMHS+Models+of+Care+Consultation+Document+V3.pdf?MOD=AJPERES&CACHEID=ef8eb18042db6096a71af78cd21c605e>

6. 2018 MEETINGS

- Need to change meetings to a Monday, Wednesday or Thursday.
- Will meet 3-4 weeks before each Expo/Event.
- Will meet over lunch

7. CLOSE

Meeting closed 2.15pm