



Seniors Collaborative
Action Project

Barossa.Gawler.Light.Adelaide Plains

Minutes of the Gawler Region Aged Care Network Meeting held Wednesday 20th September, 2017, at the Gawler Elderly Centre

- 1. PRESENT:** Caron Geracitano (Barossa Village); Corinne Bruer (Uniting Communities – RAS); Deb Anderson (SCAP); Jo Parker (Barossa & Light Home Assist); Kerrie Draper-Rose and Sandy Lehmann (Gawler Home Assist); Lucy McFadyen (Barossa Village); Meredith Barrie (ECH); Sharon Hoffmann (Northern Carers Network); Tracy Maynard (Country SA PHN).

VISITORS: Louise Hamilton and Roy Inglis (DoH).

APOLOGIES: Beth Hudman (Gawler Care & Share); Craig Gogoll (ACNA – RAS); David Dann (ECH); Leanne DeVries (ACH); Lena Lesnikov (APM -RAS) Leonie Grant (Uniting Communities); Leonie Zupanic (Helping Hand); Melissa Burgemeister (Uniting Communities); Morna Coats (Alzheimers Aust); Peter Smith (Gawler Community Retirement Homes); Rachel Koehne (Uniting Communities – RAS).

- 2. MINUTES OF PREVIOUS MEETING: 19/7/2017**
Accepted

3. BUSINESS ARISING

- 3.1 Future Reform – An Integrated Care At Home Program To Support Older Australians**
Discussion Paper July 2017
Regional response from SCAP developed and submitted. Available on SCAP page of Barossa Council website <https://www.barossa.sa.gov.au/sections/community-cultural-services/community-assistance/seniors-collaborative-action-project-scap>

4. REFORM UPDATE

Louise Hamilton and Roy Inglis from DoH responded to the following questions on notice

1. Is there an expectation that grandfathered CHSP clients will register with MAC by a certain time?
 - Grandfathered CHSP clients will need to be registered with MAC by end of current contract as per clause 3.1.3 of the Manual. However unless clients are referred to RAS, Service Providers will not get a referral and therefore MAC will not have this information which could lead to duplication of services.
 - If existing client needs additional service types, RAS can be requested to provide a retrospective referral for the initial service type.
2. How will wellness and re-ablement be quantified as outputs, or will it be changed to outcomes?
 - Still not clear at this stage how wellness and reablement will be measured.
 - It will be the responsibility of service provers to train staff to deliver service that address wellness and reablement needs.

3. There are still issues with a single service on MAC portal. The minimum service level is one hour per month however this is not relevant to services such as transport, gutter clean etc. As the service will likely be needed again albeit in 3, 6, 12 month's time it is inefficient to remove the client from the system. Will this be changed in the future?
 - DoH have reported this issue to MAC in the past and will do so again.
4. Will extended Sector Support and Development contracts be re-negotiated, or just rolled over?
 - SSD Work Activity Plans will need to align with the focus on wellness and reablement.
5. There's a rumour that group social support will not be funded but emphasis will be on individual social support and integrating participants into 'mainstream' group activities. Is this likely?
 - This is just a rumour. The importance of social support has been recognised by DoH.
 - People tend to prefer group or individual social support to flexible or group repite.
6. How likely is it that there will be a single assessment model?
 - Recommendation 27 of the Legislative Review Report is "That the government integrate the RAS and ACAT assessment workforces."
7. How will the interface between MAC and Carer Support be better integrated?
 - Still working towards a more integrated response between MAC and Carer Support

Other discussion points

- Use of CHSP to provide interim services to consumers waiting for HCP.
 - No hard and fast rules
 - DoH can't make the decision regarding this it is up to service providers and ACAT and client.
 - Manual is clear that it should be short term and/or episodic and not to detriment of CHSP clients.
 - Look for short term assistance by eg family neighbours etc
 - If at capacity, negotiate a reduction in service level with the HCP provider
- Corinne reported that there is a lot more communication occurring between RAS and service providers Collaborative Projects have helped with this. Need more communication between RAS and ACAT as there is a lot of back and forth.
 - Corinne suggested that there is a need to improve communication and consistency about a range of issues between RAS, ACAT and service providers, therefore it would be useful if all stakeholders in SA be brought together to workshop the assessment process and agree on what content should be included in Assessment Summaries and other issues etc.
 - Deb suggested this was something the Collaborative Projects could possibly do, and will take it to a Network meeting for discussion
- The Legislative Review Report was released last week:

https://agedcare.health.gov.au/sites/g/files/net1426/f/documents/08_2017/legislated_review_of_aged_care_2017.pdf

- Unless you have insomnia just read the Exec Summary and recommendations!
 - In a press release the Minister acknowledged the recommendation and stated that the Government will consider all recommendations except 13 and 15.
 - Of particular interest are 5, 16, 22, 27 and 29
 - Recommendation 5 will likely involve shifting funds from level 1 and 2 HCP's to levels 3 & 4 due to lack of take up of 1's and 2's and shortage of 3's and 4's.
 - Also possible introduction of level 5 however this will need legislative change.
 - Recommendation 16 *"That the government introduce mandatory consumer contributions for services under the Commonwealth Home Support Programme. Consumer contributions should be standardised according to an individual's financial capacity."*
- 2014-15 HACC Acquittals complet. If underspent will receive a Debtors Tax Invoice. If have since spent the funds, contact your GAM for a declaration form.
 - 2016/17 Financial Declaration due 30th October. Only refer to funding received, not income from other sources ie not service provider or client contributions. If under spent there will be a blanket roll over to 2017/18. Any questions, contact your GAM.
 - Indexation for 2016/17 has occurred.
 - Continuity of Support Program (CoS) for those not eligible for NDIS should be rolling out. Webinar here: <http://livestream.education.gov.au/health/20march2017/>
 - Question about whether a NDIS participant can access CHSP eg for respite
Action: Louise will follow up
 - The perception that service providers are not funded to support consumers to navigate MAC is incorrect. 3.4.2 of the Manual states "CHSP providers must assist clients to access MAC". Service providers need to factor the true unit cost of service delivery when negotiating 2018-2020 contracts.
 - DEx open 30th September
 - Click Report – if data entered is accurate and robust, should get a report
 - Home Care Packages Program Data Report 27 February – 30 June 2017
https://gen-agedcaredata.gov.au/Resources/Reports-and-publications/2017/September/Home_Care_Packages_Program_Data_Report_2017
Despite perception that SA did not receive its share of HCP,s the data shows that SA received a higher proportion (8.8%) than the aged population (8.2%).
Meredith commented that there was considerable decrease in the number of referrals ECH received from one month to the next.

5. MAKING EVERY CONTACT COUNT (MECC)

- Joint initiative by SA Health, Meals on Wheels and ACS was piloted by MoW and City of Holdfast Bay.
- Volunteers are trained to deliver 5 health messages to consumers, supported by brochures available from SA Health.
- Better Practice project will deliver training.
- There was interest in having training in the region as it is one way to achieve Wellbeing outcomes.

Action: Deb will arrange training in the region for contractors and staff in 2018

6. INFORMATION SHARING

- Tracy – Australian Institute of Health and Welfare has launched the GEN Aged Care website which provides information and data on aged care in Australia
<https://www.gen-agedcaredata.gov.au/>
- Meredith – ECH first aged care organisation to achieve a Rainbow Tick
<https://www.ech.asn.au/en/why-ech/all-welcome/>
- Sharon – Northern Carers Network continuing to celebrate their 20 year anniversary. Still negotiating with State Government regarding Carer Support funding
Offering Plan Management coordination support and Therapeutic services under NDIS
Two more MAC/NDIS workshops planned for 2017

7. OTHER BUSINESS

7.1 Training & Development

- Memory & Ageing Information Session, 13 October, 10 -12 Gawler Sport & Community Centre. Morna Coats will be delivering this.
- 'Keeping Connected' – a follow up the Loneliness and Social Isolation Symposium - will be rolled out in 2018 by BPP.
- It was agreed that some T& D about 'difficult conversations' was needed

7.2 Barossa Ageing in Style Expo

Will be held in ne Coop Mall in Nuri. Waiting for confirmation of available dates as 26 October may not be suitable.

8. NEXT MEETING

3:00-4:30pm at the Gawler Elderly Centre, 37 Fourteenth St, Gawler

- Wednesday 15th November 2017