



**Seniors Collaborative
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Consumer Engagement Working Group Meeting
Held Monday 15th July 2013 at the Barossa Council**

1. **PRESENT:** Annette, Deb, Eliza, Marilyn
2. **APOLOGIES:** Denise, Jo, Lucy, Lynette, Tracy
3. **CHAIR:** Annette

4. **MINUTES OF PREVIOUS MEETING: Accepted**

5. **BUSINESS ARISING:**

5.1 Activity / Work Plan

Approved by those present

6. **SUB-COMMITTEE UPDATES**

6.1 Consumer consultation

Deb is visiting existing consumer/client advisory groups and conducting 'Satisfaction Sam' to identify specific service delivery issues and any common regional issues and gaps. Has so far visited Gawler HACC and will be going to CHAP client advisory committee meetings in Barossa on 17/7 and in Gawler on 23/7.

Annette is keen to establish a Packaged Care and HACC consumer group for BV. One approach could be to invite clients to an afternoon tea to do Satisfaction Sam and then broach the topic of establishing a consumer advisory group.

Marilyn will invite Deb to attend the August TLH Independent Living Unit Committee meeting to talk about SCAP and to answer questions about the Aged Care Reforms.

6.2 Expo Regional Road Show

Action Plan has been developed with tasks for everyone. Sarah, Annette and Deb meeting with Foodland/Coop on Thursday to discuss concerns raised by shop owners re last year's Expo. It may be that it's getting too big for the Mall and we need to use another venue eg Nuri Town Hall or the REX.

6.3 Silver Beats Concert

- Deb met with Alan Hendry again to discuss options and get further information.
- \$350 grant available from COTA (Council ineligible to apply so will need another org to do this)
- Brenton Langbein (Faith) Theatre expensive and not very accessible (seats 990).
- Trinity Theatre a good option.
- Kapunda Music and Arts Festival Oct 18 – 20. Institute Hall is not available but other venues are. Deb waiting to hear from Music Director. Eliza advised to get the organiser Sonia Fowler on board as she works for the Herald and has lots of contacts re sponsorship.
- Could just do the choir performance cabaret style during the Festival and the Theatre plus Choir at the other venues a week later.
- Ticket process: \$20 and \$15 concession. Children free. For choir only \$15 and \$10 concession

- Deb has the name of a Kapunda resident who may be able to help with designing posters and flyers.
- Alan is willing to arrange for some of the 'stars' of the show to come out and talk to groups of people to promote the event. I thought we could organise a morning tea at TLH and BV and invite ILU residents and others to 'meet the stars'. We can sell tickets after their presentation – apparently this approach works really well as a marketing tool and is very entertaining!

Actions:

Deb to contact Nuri High School re use of the gym.

Annette to enquire re possibility of using Kapunda High School

Deb to seek firm price from Alan and present proposal to SCAP Exec re underwriting this event

Deb to seek comments from consumers regarding the appeal of this event.

7. OTHER BUSINESS

7.1 Meeting frequency

At the moment there are a number of meetings of sub-committees and this Working Group, however this will reduce after October when Barossa Expo and Silver Beats are finished. As its early days, we need to see how things go and review in the future.. People can attend Working Group and sub-committee meetings as often as possible. Everyone will get minutes of everything so they can stay in the loop.

7.2 Consumer involvement in this Working Group

Deb will seek interest from consumers to join this Working Group or a sub-committee during the consultation meetings she attends.

7.3 Elder Abuse

OFTA is seeking feedback on the draft *SA Safeguarding Older People Strategy*. The state network of Collaborative Project Officers has agreed to facilitate regional consultations in the near future to determine current responses/interventions of service providers re elder abuse.

8. NEXT MEETING

Monday 19th August 1:00 – 2:30pm

Gawler Sport & Community Centre

Action: Denise to book venue

9. CLOSE

Meeting closed at 2:10pm