



**Seniors Collaborative  
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Consumer Engagement Working Group Meeting  
Held Tuesday July 21, 2015 at The Barossa Council, Nuriootpa**

**PRESENT:** Courtney Dswonitzky (Barossa Home Assist & Community Transport); Deb Anderson (SCAP); Lynette Seccafien (District Council Mallala); Lucy McFadyen (Country Home Services); Marilyn Langley (Tanunda Lutheran Home); Sarah West (Gawler Home Assist); Jeff McCloy and Inara Beecher (Country SA Primary Health Network)

**APOLOGIES:** Fay Millington (Barossa Village); Lorinda Bayley (Light Regional Council).

**1. OPEN**

Meeting opened 1:40pm with introductions

**2. APPOINT CHAIR**

Lynette accepted role of Chairperson as Denise has resigned from her position with Gawler HACC)

**3. MINUTES OF PREVIOUS MEETING**

Accepted

**4. BUSINESS ARISING**

**4.1 Community Information Forums**

Were held :

- June 11 Understanding Aged Care Costs 1pm Nuri Sports & Function Centre
- June 11 Changes to HACC for IC's 5pm Barossa Council Chambers
- June 17 Changes to HACC for consumers 1pm Nuri Sports & Function Centre
- June 17 Changes to HACC for IC's 5pm Gawler Sports & Community Centre
- "Ageing at Home: Understanding the new aged care system" information forum will be held at Gawler Bowling Club Thurs July 30, 10:00am-12:00. SCAP in conjunction with integratedliving (RAS sub-contractor) and Centrelink.

**5. TWO WELLS AGEING IN STYLE EXPO**

- Thursday August 13, 10:00-1:00pm, Two Wells Community Centre
- Lynette has received 17 registrations so far
- 34 stall spaces available
- Free Devonshire Tea
- All hands on deck please!

**6. ELDER ABUSE**

- Lucy attends the Northern Elder Abuse Prevention (NEAP) group when she can.
- Dom Care has developed good policy and protocols around responding to elder abuse and is happy to share.
- Important that every service provider has at least one person attend ARAS 'Responder Training'.
- Would be good to have some consumer forums on "Safeguarding Finances" as financial abuse of older people is particularly common.
- Information Sharing Guidelines have just been released through the Ombudsman to provide protocols for information sharing between organisations, agencies and departments providing services particularly for vulnerable under 65's involved in State Govt programs.

## **7. AGED CARE REFORMS**

- Sector Support and Development has been funded for a further two years until 30/6/17.
- CHSP Guidelines are out
- CHSP started 1 July
- All referrals now through My Aged Care
- Fees Framework pending
- Concerns expressed about 'wallet checks'. Not appropriate that Independent Contractors do this, and service providers are not funded to send staff to client's homes to do it – especially an issue in remote areas. May need to factor this cost into new funding/service agreements.
- Need to feed this concern back to DSS.
- DSS Service Providers Briefing Wed July 29, 1:00-3:00pm Barossa Council Chambers, to commence [process regarding service agreements for 1/11/15-30/6/18.
- "Meet the RAS" Forum Thursday August 6, 1:00 -3:00pm Barossa Council Chambers. Opportunity for RAS to introduce themselves to service providers and vice versa.

## **8. OTHER BUSINESS**

Jeff and Inara described the role of the Primary health Network. A high level clinical council will be established to ensure GPs have a voice. It will determine regional priorities. Currently assessing needs and issues within the region. Lynette suggested they go through the council Community development Officers in the region to get links to existing relevant networks and community groups.

## **9. NEXT MEETING**

1:30- 3:00pm, Tuesday August 18, 2015 (third Tuesday of each month)

## **10. CLOSE**

Meeting closed at 3:00pm