



**Seniors Collaborative  
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Consumer Engagement Working Group Meeting  
held Tuesday 15<sup>th</sup> November, 2016 at Steins Tap House, Nuriootpa**

**PRESENT:** Brenton Chappell (SA Country PHN); Carolyn Redden (Tanunda Lutheran Home); Deb Anderson (SCAP); Elspeth Morgan (Carers' & Disability Link); Lynette Seccafien (Adelaide Plains Council)

**APOLOGIES:** Courtney Dswonitzky (Barossa Home Assist & Community Transport); Lorinda Bayley (Light Regional Council); Sarah West (Gawler Home Assist)

**1. OPEN**

Meeting opened 12:40pm.

**2. MINUTES OF PREVIOUS MEETING**

Accepted

**3. BUSINESS ARISING**

**3.1 Other Community Information Forums**

- Still no contact since initial email exchange with Two Wells Probus Club. Deb will try again
- Peter Smith from Gawler Community Retirement Homes interested in some info sessions next year being held at their hall at James Martin Village for residents in their independent living units. Would like to start with "Navigating the Aged Care System"

**3.2 Dementia Awareness Month**

- Carers' Link Dementia Friendly Communities dinner Monday 19<sup>th</sup> September at 6:00pm at the Vine Inn
- Display in Council library foyer at Nuri
- Community Info Session – 'Memory & Ageing' in Barossa Council Chambers by Morna Coats, Dementia Link worker for Alzheimers Australia held 21<sup>st</sup> September. Attracted 35 people. Excellent presentation.
- Pop-Up Expo Roadshow travelled from town-to town around the region on September 20<sup>th</sup> and 21<sup>st</sup>. Service providers who participated included: AA Dementia Link Worker, ARAS, Carers Link, Country Home Services, SA Country Carers, Tanunda Lutheran Home, Uniting Communities and Wheatfields. Made some good contacts and gave out lots of information.
- Carer's Link hosted a Dementia Friendly Dinner "Changing Minds" on September 19<sup>th</sup> at the Vine Inn which had about 150 people attend.

**4. BAROSSA EXPO**

- Held Thursday 27<sup>th</sup> September, 10am-1pm at Nuri Sports and Function Centre
- Also used Football Club to hold short talks on Falls Prevention, Centrelink Tips and Traps, Aged Rights & Advocacy and Advanced Care Directives.
- Positive feedback from consumers who liked the scones, friendly, helpful atmosphere and that all the information was in one place.
- Some negative comments about noise level and venue size.
- Most found out 'from friend and family', newspaper, poster or flyer.
- Suggested improvements included: more advertising, more signs on road and larger venue.
- 87% of stall holders found it valuable and are likely to attend the next Barossa Expo

- Space and noise were mentioned as things needing improvement
- Shorter time frame also suggested
- Suggestion that an Expo 'map' of service providers at the Expo be given to consumers.
- Needs more promotion

## 5. 2017 – "TO EXPO OR NOT TO EXPO"

- Sarah called and advised that Gawler will have an Expo on Thursday 30<sup>th</sup> March at the Gawler Sport & Community Centre. Possibly will run it 10:00am – 2:00pm. Would like short info sessions on different topics.
- Adelaide Plains Council will have theirs in Two Wells on Thursday 17<sup>th</sup> August.
- Not sure if there will be one in Light RC due to low attendance at the last two. Maybe bus people to Gawler and Barossa Expos.
- Barossa - probably in October again. Need a bigger venue with better acoustics. TLH Chapel may be an option (Deb will go to the Strawberry Fete on 24<sup>th</sup> November and have a look). Vine Inn is another possibility
- Need funding for marketing especially newspaper ads which are very expensive. Elspeth will approach Community Helpers again. Deb is talking to Tracy at Country SA PHN and Brenton will also ask.
- Need new town banners for Two Wells (plain black font)
- Also need a couple of tear drop banners for outside the venue on the day. These can be generic and travel from Expo to Expo
- If a consumer who completes a YBR form is willing to talk to the media they might do a 'human interest' story which is a way of promoting the Expo.

## 6. INFORMATION EXCHANGE

6.1 Barossa Council: In response to the identified need amongst older people, their families and carers for information and assistance with navigating the aged care system, Barossa Council is considering introducing a new service.

- Initially one morning per week eg 9:00 – 12:00
- Located in Nuriootpa Council office
- By appointment only
- Telephone 'consultation' also available
- Pilot project for 6 months commencing early 2017
- The service will provide information about:
- MAC – how to contact, how to use service finder etc
- MAC registration process
- Assessment process – RAS and ACAT
- How to choose a service after an assessment
- Services available locally
- Fees for services (CHSP and HCP only, not Residential Aged Care)

General agreement that it's a good idea. Lynette was really interested saying that if its effective we could look at how it could be duplicated across the region.

Concept will be presented for feedback at the RAS/MAC Troubleshooting Working Group meeting on Thursday.

6.2 TLH: Strawberry Fete 24<sup>th</sup> November, 10:00am-3:00pm in Chapel

- 7 x new Independent Living units opening before Xmas
- 3 more being built on Bridge St, Tanunda, available March 2017
- Planning for more in Nuri

6.3 Carers' & Disability Link: launch of new name Thursday 24<sup>th</sup> November 2-5pm Village green, Nuri (next to Vine Inn).

Elspeth attended a CHSP Coordinators Network Meeting hosted by RSB

Key points:

- Uncertain re amalgamation of packages into CHSP – dependant on sector consultation

- Medicare letter sent (think it was relevant to packages) national error
- Lots of stuff on DEX
- Pam Kaldis DSS – draft carer consultation paper released (part 2) Sunday. Outlines service and delivery mode.
- Only 2 x forms of dementia transferring into NDIS
- Peta Braendler ACS – 31st March Aged Care Symposium
- ACH funding for under 65 dementia. Program called ‘Tailor made project – one size does not fit all’

**7. NEXT MEETING**

Tuesday 21<sup>st</sup> February, 1:30pm-3:00pm at Barossa Council

**8. CLOSE**

Meeting closed at:2:45pm