



**Seniors Collaborative
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Consumer Engagement Working Group Meeting
Held Tuesday September 15, 2015 at The Barossa Council, Nuriootpa**

PRESENT: Courtney Dswonitzky (Barossa Home Assist & Community Transport); Deb Anderson (SCAP); Lynette Seccafien (District Council Mallala); Lucy McFadyen (Country Home Services); Marilyn Langley (Tanunda Lutheran Home);

APOLOGIES: Lorinda Bayley (Light Regional Council), Inara Beecher (Country SA Primary Health Network)

1. OPEN

Meeting opened 1:35pm

2. MINUTES OF PREVIOUS MEETING

Accepted

3. BUSINESS ARISING

3.1 Two Wells Expo

34 stalls, some new ones

Lots of positive feedback from consumers

3.2 Wallet checks – not really an issue anymore and RAS will do that for 90% of consumers and not necessary for single one-off services

3.3 'Meet the RAS' was theme of last SCAP Forum. RAS assessors attended SCAP Forum and were provided with an opportunity to meet service providers. Likely to have increased work load as MAC is now referring 90% of callers for a RAS assessment.

4. ELDER ABUSE

- Lucy attends the Northern Elder Abuse Prevention (NEAP) group when she can.
- Lucy circulated Dom Care's policy and protocols, and Information Sharing Guidelines after the last meeting.
- Important that every service provider has at least one person attend ARAS 'Responder Training'. One more session available this year.
- ARAS now has mandate to advocate for persons in Retirement Living and also has an Indigenous Advocate.

5. BAROSSA AGEING IN STYLE EXPO

- Thursday October 22, 10:00am – 1:00pm at Nuri Sports and Function Centre
- Deb sending out registration forms this afternoon.
- Need help with promotion, setting up and on the day
- May need new town banners
- Will need public liability insurance cover for Passive Minds and maybe some other groups
- Will approach Barossa Home Assist for \$
- Lynette proposed a gift for members of Passive Minds, maybe meal vouchers

6. AGED CARE REFORMS

- Sector Support and Development has been funded for a further two years until 30/6/17. Meeting with DSS on October 14 to discuss role. Likely to include consumer engagement around building knowledge of the aged care system for consumers
- Lots of issues with My Aged Care that DSS attempting to address.

7. OTHER BUSINESS

7.1 CPN

Community Passenger Network will be funded by CHSP as an output service which is a change of function from the original concept. As Mallala, Light, Barossa and Gawler collaborate on a number of key strategies including the Public Health Plan, it may be logical to consider a partnership in delivering the CPN. There will be an opportunity to review effectiveness of current geographical service areas before the next funding round in 2018.

8. NEXT MEETING

1:30- 3:00pm, Tuesday October 20 2015 (third Tuesday of each month)

9. CLOSE

Meeting closed at 3:00pm