



**Seniors Collaborative
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Gawler & Surrounds Healthy Ageing Network Meeting
Held Wednesday 22nd June, 2016, at the Gawler Elderly Centre**

- 1. PRESENT:** Anya Lizoguboff & Stacey Fox (Access Care Network Aust); Corinne Bruer (Uniting Communities -RAS); Deb Anderson (SCAP); Denise Schoder (ACA –RAS); Fiona Brown (Hyde & Partners); Karen Hammond (Resthaven); Kerrie Draper-Rose, Sandy Lehmann & Sanna Brannan (Gawler Home Assist); Renee Manolas (Northern Carers Network); Tracy Maynard (SAPHN); Trish Brydson (Uniting Communities)
- 2. APOLOGIES:** Beth Hudman (Gawler Care & Share); Caron Geracitano (Barossa Village); Christine de Brenni (SAPHN); David Dann (ECH); Jen Fyfe (Rally Home Care); Jo Parker (Barossa Home Assist & Community Transport); Gail Harding (Wheatfields); Leanne DeVries (ACH); Lena Lesnikov (APM-RAS); Melissa Burgemeister (Uniting Communities); Sharyne Gottwald (SA Country Carers); Vonny Edwards (Country Home Services)
- 3. CHAIRPERSON**
Corinne Bruer offered to Chair the meeting.
- 4. MINUTES OF PREVIOUS MEETING: 20/04/2016**
Accepted
- 5. BUSINESS ARISING:**
 - 5.1 Increasing Consumer Choices

Lorna Fairbank (DoH) provided the following response to questions raised at the last meeting:

In response to the funding growth being based around the aged care planning ratio in short the answer is no. The CHSP growth funding has been built into the forward estimates independent of the planning ratio for the program. Organisations can only access growth funding through a funding round.

Please see the percentage growth for the CHSP from the last federal budget. The growth rate was set by the former government and is subject to government review at every federal budget. .

2015-16	2016-17	2017-18	2018-19
Growth rate			
2.80%	1.50%	2.40%	3.5%

Additionally there are considerable reforms underway to support carers such as the launch of The National Carers Gateway and the development of the Integrated Plan for Carers Support Services. As mentioned the Department of Social Services.

Further information can be found on the DSS website: <https://www.dss.gov.au/disability-and-carers/programmes-services/for-people-with-disability/national-disability-insurance-scheme/transition-of-commonwealth-programmes-to-the-national-disability-insurance-scheme-ndis>

5.1 After the ACAT

At the last meeting Fiona reported that she'd noticed that patients/consumers (particularly those without advocates) were often confused about next steps after having an ACAT and being assessed as eligible for packaged care.

Deb followed up with this issue at the RAS/MAC Workshop and received the following responses

- "ACAT used to show the client the DPS Guide so they knew which services were available locally."
- "Need to recognise that sometimes it's the family who have insisted on the ACAT and the client doesn't really want services, so client doesn't do anything."
- "After going through hours of the ACAT Assessment it's too much information to absorb to then have to think about providers. Ideally there needs to be a follow up visit after the letter is received."

Response from Stefan Nowak, ACAT Coordinator via email as he was unable to attend workshop:

- *"One possible solution is to take an example of a support plan letter and show clients, so that they know what to expect and do next..... I will discuss it with the team. I am planning to come to your next meeting in July."*

6. RAS/MAC issues

- No referrals for OT lately
- RAS can refer to social worker for short term case management
- No direct referrals from MAC
- Referrals dried up recently
- Examples of consumers being told they're ineligible (Gawler Home Assist example of 80 year old man with Parkinson Disease wanting one-off gutter clean)
- RAS Assessors are getting single service referrals
- Delays in assessments – sometimes caused by MAC being unable to contact consumer (used to be 3 max attempts, but have changed to unlimited now)
- Most assessments in Barossa, Light, Lower North being conducted within a few days of MAC referral.
- Update of MAC scheduled for this weekend.
- Functionality of portal has increased
- Can add more services within 6 months without another assessment, just a review.
- RAS assessors will be notified of refusal so they can re-direct.

7. SCAP UPDATE

7.1 <http://www.caresearch.com.au/caresearch/tabid/582/Default.aspx> SA Collaborative Project Symposium: Community Aged Care - Supporting the System, Supporting Each Other, Friday 1st July. Free event for aged care sector.

7.2 Ageing in Style Expos - two held so far. Most recent was held at Hewett. Feedback indicates that Gawler venue is preferred. Evidence that the Expo's are an effective way of promoting services was provided by Corinne: when conducting an assessment she observed that the lady had collected

a lot of information from the Hewett Expo and had selected her preferred provider based on her experience with that provider at the Expo.

Next Expo is 18th August at Mallala Institute. Invitations to register will go out early July.

7.3 MAC Survey

My Aged Care – What’s Working, What’s Not Working – the Collaborative Projects have undertaken state-wide survey to identify issues and solutions regarding MAC. The results of the survey completed by 392 respondents, along with reports from workshops, will be forwarded to the Department of Health. A summary of findings will be presented at the Symposium

7.4 Other Consumer information forums

Deb is organising consumer information forums in some of the more remote towns in the region eg Port Parham, Mt Pleasant, Wasleys. If anyone has any ideas for content or would like to be involved please let her know.

8. INFORMATION SHARING

8.1 Resthaven now providing (free) community nursing for DVA clients in the region for any clinical need including personal care, med admin, catheter care, wound care etc. Requires a referral from GP or health professional (not through MAC).

8.2 Uniting Communities Commonwealth Respite and Carelink Centre - no MAC referral required. Can be self-referred (client is the carer) for short term, occasional and emergency respite. Mental Health Peer Support worker available through Mental Health Carer Support and Respite Program – self referral

8.3 Aged Care Hub – (note this is all I could find so I assume this is it)

<http://www.caresearch.com.au/caresearch/tabid/582/Default.aspx>

8.4 Gawler Home Assist finally has new Team Leader- Sanna Brannan

9. OTHER BUSINESS

9.1 Value of this Network

It was agreed that this Network Meeting is of value to attendees. Not everyone attends every meeting but comes when they can. The information sharing and visits from DoH are helpful.

9.2 Training needs

Interest expressed in Better Practice Project’s “Family Carers” workshop which is designed for care workers and looks at the role of family carers using an Appreciative Inquiry approach.

Deb will approach BPP to hold at least one in the region

Another suggestion was around preparing service providers for new business model required to deliver Increasing Consumer Choices.

9.3 Dementia Awareness Day 9th September

Deb is looking to work with anyone who would like to organise an event or activity for Dementia Awareness Day. Corinne will forward Deb contact details of new Dementia Link Worker I the region.

10. NEXT MEETINGS

3-5pm at the Gawler Elderly Centre, 37 Fourteenth St, Gawler

- Wednesday 24th August
- Wednesday 26th October