



**Seniors Collaborative
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Gawler & Surrounds Healthy Ageing Network Meeting
Held Wednesday 25th November 2015, Elderly Centre Gawler**

- 1. PRESENT:** Corinne Bruer (Uniting Communities -RAS); Craig Gogol I (ACNA –RAS); David Dann (ECH); Deb Anderson (SCAP); Jen Fyfe (Rally Homecare); Kerrie Draper-Rose (Gawler Home Assist); Sarah West (Gawler Home Assist); Tania Cloak (Anglicare); Tracy Maynard (Country SA PHN)
APOLOGIES: Alison Brighurst (INCHS); Deborah Bluntish (ARAS); Fiona Brown (Hyde & Partners); Jacqui Jones (INCHS); Janine Joy (Country Home Services); Jo Parker (Barossa Home Assist & Community Transport); Lynne Hosking (APM- RAS); Que Ralph (Uniting Communities – RAS); Sharon Hoffman (Northern Carers’ Network); Sharyne Gottwald (SA Country Carers)
CHAIR: Debra Anderson
- 2. MINUTES OF PREVIOUS MEETING: 23/9/2015**
- 3. BUSINESS ARISING:**
 - 3.1 SCAP Role: Deb gave background of Seniors Action Collaborative Project funded through CHSP for sector support and development. To assist providers through the reform process, facilitate training and development including network meetings.
Deb currently talking to stakeholders with regards to identifying SCAP priorities for the next 18 months.
Gathered feedback – to hold quarterly meeting with Regional Assessment Service (RAS) managers. The Department is keen to hear feedback from stakeholders/providers – impact of policy from SA perspective. This will aid in having a collective ‘voice’ for SA at the National level.
Consumer Engagement will continue with ‘Ageing in Style Expos’- for each council area. The Expos are a fantastic opportunity for service providers and groups to promote services to older people to stay healthy and connected. Hewett region Expo planned for early 2016.
- 4. REVIEW OF GAWLER & SURROUNDS HEALTHHY AGING NETWORK MEETING (GASHAN)**
 - General consensus from all in attendance that this group is a great networking opportunity. To continue bi-monthly meetings, same time and venue. To be reviewed again in 6 months.
 - Sarah – information sharing of what other local services may be available not necessarily on the RAS service finder.
 - Corrine – Gathering feedback from service providers/clients is really important to feedback to My Aged Care (MAC) Gathering information that may be relevant to region/areas that may not necessarily be on the MAC portal.
 - Craig- Keen to have other RAS assessors attend these meetings. General discussion about many service providers haven’t set themselves up accurately on MAC –

Details need to be accurate about what other services they may provide. So services can be easily identified for clients within their regions. Eg – Domestic service – (speaks Italian).

- Craig also discussed MAC currently discussing/investigating the WA service finder portal to make changes to current MAC system. A major 'overhaul' of system changes will happen next month.
- Jen – Keen to hear more from this group with regards to transport options/services
- Tracy – Keen to network and hear particular issues (service gaps) and updated regarding MAC/RAS changes to support/update General Practice.
- Deb – Would like to ensure the meetings are positive/solution focussed. MAC is here to stay so feedback needs to be given directly to MAC. Feedback about bigger issues to Deb through SCAP will be passed onto DoH.

5. INFORMATION SHARING

- Tracy gave update of Country SA PHN – Current Aged Care – Silver Connections project.
- General discussion about the requirements for anyone accessing funded services through MAC requires face to face assessment. Sarah questioned about need if only requesting once a year gutter cleaning.
- Discussion between Corrine and Craig that the Assessment needs to be a conversation – not a formal assessment. This information is required to build a base line holistic picture of wellbeing and an opportunity of informing clients about other services if required. If the client refuses this assessment they will be unable to access the funded service. Unfortunately Sarah identified one client refusing the service as she did not want the RAS to assess her and was informed she will climb the ladder and do it herself.
- General discussion of the RAS "Assessor" title being frightening and scary for people. ? Name change warranted.
- RAS assessors name should be on support documentation. This is something that RAS need to ensure happens 'in-house'.
- Discussion that summary assessment tab will include short 'client story' from 7th December 2015.
- Deb mentioned Barossa Village and INCHS/Dom Care have accepted several referrals through MAC and then discovered that there had been no RAS assessment. Again as much feedback should be sent back to MAC – with specific examples and screen shots of issues.
- Tania mentioned Anglicare have experienced a high number of financial elder abuse situations – discussion around policy and procedures – SAPOL/Guardianship Board involvement.
- Further discussion with a few clients being 'forced' into Residential Care as relevant package care doesn't support medication requirements of client. Example given was client with T2 Diabetes – with needle phobia unable to inject insulin (neighbour/friend had done it until now). RDNS don't cover Gawler and Community Nurse can only support this for a short time only. Private providers available such as Rally Homecare however client unable to financially support this. Tracy to take particular issues back to be discussed further with CSAPHN.

6. NEXT MEETING – Wednesday February 24, 2016, 2:30-5:00pm Gawler Elderly Centre

7. CLOSE – Meeting closed 4:00pm due to Pinery fire