



**Seniors Collaborative
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Home Support & Home Care Packages Working Group
held Wednesday 7th May 2014, 2:30 – 4:30pm at the Elderly Centre, 14th Street, Gawler**

PRESENT: Beppy Gollan (Country Home Services); Bogdan Wilczynski (INCHS); Deb Anderson (Barossa Council/SCAP); Denise Maule (Gawler Home Assist); Fiona Brown, (Hyde & Partners); Jackie Hall (INCHS, Dom Care); Robin Smith (ARAS); Sharon Hoffmann (Northern Carers Network); Sandy Lehman (Gawler Home Assist); Tania Cloak (Anglicare).

VISTOR: Dr Debbie Faulkner, University of Adelaide

APOLOGIES: Beth Hudman (Gawler Care and Share); Corin Westwood (Rally Home Care); Deborah Bluntish (ARAS); Janine Joy;(Country Home Services); Jenny Leadbeater; Julie Lawrie (Country Home Services); Leander Rudolph (Bennett Aged Care Group)

1. MINUTES OF PREVIOUS MEETING – OK with addition of Jackie Hall as present at that meeting

2. BUSINESS ARISING

2.2 Transport Project

Follow-up Key Stakeholders Workshop scheduled for May 21st. Purpose will be to develop actions to address the priority areas identified at the Consultation Forum on March 6th. (report attached)

2.3 Dementia Link Worker (deferred to item 6)

3. SOCIAL ISOLATION PROJECT

Dr Debbie Faulkner spoke about the Social Isolation Project that Adelaide Uni is undertaking in collaboration with other universities and some aged care service providers. The project aims to assess the impact that participation in community programs and/or the receipt of services has on perceptions of social isolation. Service providers are asked to assist the project by referring clients aged 65+ (ATSI 50+) who have recently commenced a program or service. After an initial survey, eligible consumers will be visited twice in their home during a 6 month period. They will receive a \$20 Coles Myer voucher each time.

4. AGED CARE REFORMS UPDATE

3.1 My Aged Care

Denise and Deb attended the Adelaide consultation held April 14th

- Trial in a couple of regions early 2015.
- Will be fully functional and operating as 'The Gateway' from July 1, 2015.
- Will be regional assessment centres (presume these will go out to tender)
- Clients, carers, advocates and service providers can enter client data (client permission required).
- Whatever way clients are currently accessing information, referrals and assessments can be utilised in the future as long as the data is captured by The Gateway, ie entered by someone.

5. SCAP UPDATE

Planning Day Priorities

At the SCAP Planning Day on March 27th, Dementia was identified as being a priority that needs to be addressed. The Training needs survey also indicated that service providers need training in the area of dementia.

- Alzheimers Australia will provide statistics re incidence of dementia within the region.
- Dementia Friendly Communities – audits of public spaces eg libraries, also shopping centres to identify what needs to be improved to make them more dementia friendly. “Purple Angels” – a UK initiative where shop keepers are ‘trained’ to recognise signs of dementia and how to best deal with customers who show these signs eg assistance counting money, reminding of what has been purchased etc. Debra hopes to establish a Dementia group comprised of people with dementia and/or carers.
- Alzheimers Australia will present to community groups eg service clubs and church groups about dementia.
- World Elder Abuse Awareness Day. Sunday 15th June – encourage service providers to acknowledge the issue through undertaking a community activity, eg purple morning tea, purple day at centre based day care, consumers handing out ribbons and postcards at shopping centre. Slide of poster on Council TV screens in reception, library displays, web sites, etc. Kit available to download on ARAS website. Register events and activities on ARAS website.
- WEAAD Conference Monday 16th June. Adelaide Convention Centre, \$275.
- Contractors Study – Contractors who deliver HACC and Packaged Care on behalf of service providers will have an opportunity to participate in a study to assist with planning for the future. The objectives of the study are:
 - 1 To identify the strengths weaknesses, opportunities and threats presented by the current arrangement, as perceived by service providers and HACC contractors.
 - 2 To gauge the length of time current contractors intend to be working in the region.
 - 3 To determine the health and well being needs of contractors to enable them to continue working in the sector.
 - 4 To develop strategies and actions to address identified issues and opportunities (this could include the establishment of an association for contractors that would take responsibility for training and development and insurance cover amongst other things.
- Deb has approached SACNML for some funding towards a telephone survey of contractors.

6. DEMENTIA LINK WORKER

- Dementia Link Workers provide a link between GPS and people with dementia and their families
- Most DLW's are based in the metro areas.
- Murray Mallee has one which has a 50% dementia education role.
- Most DLW's are employed by Alzheimers Australia (Murray Mallee worker is employed by Country Health)
- DLW's are funded by HACC
- We need to develop a case for a DLW in the SCAP region in readiness for the 2015 HACC ACAR
- Deb proposed we establish a Working Group to do this.
- Denise, Jackie and Beppy expressed interest in having their organisations represented on the Working Group

Action: Deb to arrange inaugural meeting of DLW Working Group.

7. INFORMATION SHARING

See attached

8. OTHER BUSINESS

Need for Centre Based Day Care for people with higher level dementia and respite for carers of people with higher level dementia. INCHS's Memory Loss Club has 9 members with lower level dementia but as their disease progresses they will need a higher level of support.

Actions: Jackie and Sharon will explore current options.

DLW Working Group will gather information about this need as part of the development of the case for a DLW.

Virtual Forest – for people with dementia

<http://www.pozible.com/project/179761>

Gawler HACC youtube video

<http://www.youtube.com/watch?v=l7a22Bc2jPc&feature=youtu.be>

Corin Westwood has left Rally Home Care to go to SA Health to work on the Transition Care Program doing quality and incident reporting. Karen Harvey will replace her.

9. NEXT MEETING

Wednesday June 25th 2014 at Gawler Elderly Centre, 14th Street, Gawler, **2:00 -4:30pm.**

10. CLOSE

Meeting closed at 4:45pm

ATTACHMENT - INFORMATION SHARING

Northern Carers' Network

Northern Carers' Network provides support to people who Care for anyone who has a disability, chronic illness or are frail aged.

Support Groups, Carer Day Outings, respite, Aboriginal programs and CALD programs available to Carers in Gawler.

NCN will be having a Pamper Day in September in Gawler - will send out details closer to the time.

Northern Carers offers a program for Young Carers and their siblings aged 7 – 18 years called 'Breakthru'. Breakthru Gawler is held monthly at the Rec Centre from 4- 6pm. N

Country Home Services

- No waiting lists for HACC or HCP
- Nuri Advisors team changed their practice model to strength based approach. Team now divided into:
 - Assessment Worker
 - HACC and VHC Workers
 - HCP and HACC Under 65 Workers

Each group works closely with similar workers in our offices at Clare and Maitland.

- Participated in Kapunda Farm Fair and our stall was visited by 200 people.
- Website and Face book pages alive. Website includes some on-line training for contractors and provision for contractors to submit their invoices.

Gawler HACC

Actively Ageing in a Digital World project:

- A Grand Opening of the project is scheduled for late May.
- Gawler Home Assist & Community Care promotional you tube video <http://www.youtube.com/watch?v=l7a22Bc2jPc&feature=youtu.be>
- Gawler Home Assist Website will be 'live' soon.
- Digital technology training for HACC service recipients – project team are currently sourcing collaborative opportunities for training delivery.

General Program Stats:

No of clients assisted:

1 Jan – 31 Mar 2014 363 consumers received one or more services.; CaLD/ATSI approx 6.8%

Waiting times:

- Assessment <1week
- Minor modifications <1week
- Home (general) maint. 3-4weeks
- OHS&W maintenance <1week
- Gardening 3-4 weeks
- ST Domestic Assistance 1-2 weeks
- Personal Care (short term need) 1week
- Social Support 1-4 weeks
- Unmet needs: Refer to A2HC

Considering starting a waiting list for spring cleaning, gardening and window cleaning

ARAS

- World Elder Abuse Awareness Day 2014 will be held on Monday June 16th at the Adelaide Convention Centre. Register at www.sa.agedrights.asn.au
- The theme for 2014 is Elder Abuse Prevention – Take Action: exploring how we can improve our response to abuse and uphold the rights of older people, regardless of where they live.
- The Conference will also highlight community awareness raising activities that have taken place in South Australia through the HACC Collaborative Projects. To participate and for activity ideas, Community Activity Starter Kits are also available at www.sa.agedrights.asn.au

Dom Care/ INCHS

- 2 x level 2 packages vacant in Barossa
- A2HC had a backlog with ACATs and these have just been released.
- Recruiting casual personal care assistants
- GEM – 12 week program for older people with complex needs.