



**Seniors Collaborative
Action Project**

Barossa.Gawler.Light.Mallala

**Minutes of the Home Support & Home Care Packages Working Group
held Wednesday January 28, 2015, 2:00 – 4:30pm at the Elderly Centre, 14th Street, Gawler**

PRESENT:) Brenda Smethurst (Northern Carers Network); Deb Anderson (Barossa Council/SCAP); Denise Maule (Gawler Home Assist); Jackie Hall (BHFRR-INCHS Dom Care); Lucy McFadyen (Country Home Services); Lynne Hosking (ACH Group); Sandy Lehmann (Gawler HACC); Sharyne Gottwald (SA Country Carers).

APOLOGIES: Beth Hudman (Gawler Care & Share); Catherine Balfour-Olgilvy (Country Home Services); Fay Millington (Barossa Village); Fiona Brown (Hyde & Partners); Janine Joy (Country Home Services); Jenny Leadbeater (Meals on Wheels); Mary-Ann Spicer (Gawler Health Service); Tania Cloak (Anglicare)

1. **MINUTES OF PREVIOUS MEETING** Jackie/Deb OK

2. BUSINESS ARISING

2.1 Dementia Resource Worker

ACSIHAG grants were announced before Christmas. Assume we weren't successful as we haven't heard otherwise from NAML Action: Deb to follow up.

2.2 Creative Ways to Care

- Gawler program had about 6 participants. Only 1 from Gawler. Brenda thought it went well.
- Sharyne reported that the program held in Clare was very successful and attracted a full class because they sought referrals through the GP clinic. If we were to run them again in the region we should do this. Action: Deb to contact Sue Newnham to see if there are programs available in 2015. (Trish Matter is no longer with Carers SA)

2.3 HS&HCPWG Review

At the last meeting we started discussing the role and function of this group. It was agreed that it doesn't function as a Working Group as its title suggests, but as a network. There was general agreement that this was an important function especially during this time of change and uncertainty, and should continue, especially with the uncertainty of the ongoing Collaborative Project Officer role. It was also acknowledged that this group can act as a springboard to action such as the Dementia Task Force.

Due to the increased program needs of the Gawler Care and Share, the Elderly Centre will not be available on Wednesdays until 2:30pm, so future meetings will revert to the former start time of 2:30pm.

As no-one could suggest an alternative, this group will be known as the *Gawler and Surrounds Healthy Ageing Network (GASHAN)*.

3. SCAP UPDATE

3.1 SCAP Dementia Task Force

Dementia Community Information Forum was held Thursday November 6, 9:15am – 12:30pm, Gawler Sport and Community Centre. Speakers include Geriatrician, GP, Alzheimers Australia, two carers and a person with

YOD. Also a 'mini expo' of service providers. Gawler CWA catering for morning tea. Well attended. A total of 60 people. Good feedback. Hoping to run more in 2015. Kerrie-Ann Vladcoff has moved to Darwin for 12 months. Action: Jackie to follow up with Sue Schmidt.

3.2 Regional Care That Matters

As per an ad in the Gawler Bunyip on Jan 21, there will be another cert 3 in aged care offered in the region commencing March 2015.

3.3 Independent Contractors Study

The majority of service providers in the region utilise independent contractors rather than employed staff to deliver services to their HACC and Packaged Care clients. Many of these contractors work for more than one service provider, and the work undertaken by contractors is diverse. It is estimated that there are between 200 – 300 contractors working for these providers in the SCAP region.

SCAP identified a need to undertake a study to determine the opportunities, needs and challenges that this model of service delivery presents to the HACC sector in the SCAP region. The results of this study will be used to develop actions and strategies to enhance service delivery to HACC clients in the region. The qualitative component of the study – three group discussions- occurred before Christmas. A telephone survey of a sample of 250 ICs will occur in February.

3.4 Ageing in Style Expos 2015

Denise, Deb and Sarah attended the DC of Mallala Australia Day Awards Ceremony at Dublin where they were presented with the award for 'Community Event of the Year' for the Two Wells Ageing in Style Expo.

Dates for AIS Expos for 2015

LGA	Date	Time	Venue
Gawler	Friday March 20, 2015	10:00am-2:00pm	Gawler Sport & Community Centre
Light	Thursday April 16, 2015	10:00am-1:00pm	Freeling - TBC
Mallala	Thursday August 13, 2015	10:00am-1:00pm	Two Wells Community Centre
Barossa	Thursday October 22, 2015	10:00am-1:00pm	Nuri Sports & Function Centre

3.3 T & D Opportunities

- Advance Care Directives – The Collaborative projects have partnered with the Office for the Public Advocate and will be rolling out information sessions across the regions. SCAP will organise sessions in Barossa and Gawler suitable for consumers.
- LGBTI – Uniting Communities received Federal funding to run the National LGBTI Ageing & Aged Care Strategy & Training Project (refer attachment 1) Desmond Ford is the trainer. The Collaborative Projects are rolling out training across the regions. SCAP will organise training in the region specifically targeting independent contractors as many staff attended the sessions run by Fiona last year through the Better Practice Project.

4 AGED CARE REFORMS UPDATE

- Existing funding agreements will be extended until 31 October 2015. Documents relating to this agreement offer will be provided to service providers between February and May 2015.
- HACC providers have been advised they will then be offered contracts for delivery of the Home Support Program for two years.

- Sector Support and Development will also be extended until Oct 31 2015.
- No news on Regional Assessment Services as yet. Expecting to hear in March.
- No CHSP Manual yet or Fees Policy
- No news about Carer Support
- Nothing about Community Transport
- No-one seems to qualify for hardship
- Lots of inconsistency re: ACAT
- What happened to existing clients of service providers lose all Service Group 2 funding

4. INFORMATION SHARING

See attachment 2

5. OTHER BUSINESS

INCHS has 12 seater bus available for use by HACC programs. Cost is \$2 /km
Contact :

Rita Britton
Manager Volunteer Programs
Inner North Community Health Service
Barossa Hills Fleurieu Rural Region
Tel:(08) 8521 2399 | Mobile: 0428 115 740
Email: rita.britton@health.sa.gov.au

6. NEXT MEETING

Wednesday March 25, 2015 at Gawler Elderly Centre, 14th Street, Gawler, **2:30 -4:30pm**.

7. CLOSE

Meeting closed at 4:20pm

The National Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Ageing & Aged Care Strategy and Training Project

“Funded by the Australian Government Department of Social Services through the National LGBTI Health Alliance”

Uniting Communities is a partner in the National LGBTI Ageing & Aged Care Training Project with 10 other services across Australia, in order to deliver a national rollout of the LGBTI aged care awareness training to a broad range of residential and other aged care providers and/or associated aged care staff. Uniting Communities will be offering **free** training to Aged Care services across the state up to the end of June, 2016.

The growing numbers of lesbian, gay, bisexual, transgender and intersex (LGBTI) people accessing aged care services represents an emerging and potentially challenging area for aged care service providers. The combination of the Strategy with the Ageing and Aged Care Training Project are designed to enable better education, care and support for LGBTI people in aged care. They are intended to help staff to understand any difference between their personal values or beliefs and appropriate and inclusive workplace behaviour and practice.

The training package has been developed by ACON, based in NSW. Each participant in the training will receive a participant’s handbook, which is used as a resource both during and after the training. The training is divided into two main sections:

Session One: Defining the current ageing experience for LGBTI people

Session Two: How you can affect the ageing experience of LGBTI people.

The training is designed as a full day; however there is some flexibility about this. There is a pre and post training questionnaire to be completed by each participant. These form part of the evaluation of the project nationally. The training itself comprises of presentations, small group discussions, large group discussions and videos of people from the LGBTI community talking about their experiences of ageing.

The Lead Trainer for the Project is Desmond Ford who has many years of experience in delivering training re LGBTI issues to a wide diversity of services across South Australia. For further information about the training email desmondf@unitincommunities.org

Training Details for 2015 (please note SCAP will be organising training in the region in addition to this training)

- Dates for the first half of 2015 are – **Tuesday 11/2, Monday 23/2, Friday 6/3, Monday 23/3, Thursday 9/4, Wednesday 22/4, Wednesday 6/5 Thursday 21/5, Tuesday 16/6 and Thursday 25/6.**
- Training will be held at Uniting Communities, 10 Pitt St. Adelaide in Way Hall (1st Floor)
- Training is from 9.00am to 4.00pm
- Maximum number of participants is 20, minimum is 12
- Morning tea, afternoon tea and lunch is provided
- There will be staff from Uniting Communities Residential Aged Care and Community Based Aged Care services, as well as staff from other aged care agencies
- All participants will receive a certificate of attendance
- There is a car park directly opposite Uniting Communities and car parks at either end of Pitt Street.
- The training is provided free of charge
- To book people into training please email training@unitingcommunities.org

ATTACHMENT 2 - INFORMATION SHARING

ACH

- More packages and more HACC for Gawler and out to Templars
- Developing a Cluster Model of service delivery
- Waiting for March 31 when ACH will announce its new structure

Anglicare

Guesthouse -HACC funded places available \$15 per day Thursday, Friday and Saturdays. See attached

Anglicare Transport Service- Have to be a Anglicare HACC client \$ 7.50 for the first 10 kms then 76 cents per kilometer after. See attached

HACC social support, personal care and domestic places start asap places available

Packaged care:

Level 2 package's available in North

Level 3 and 4 full

Country Home Services

- Business as usual
- Staff anxious about future
- Management undertaking worse-case scenario planning
- Rarely get referrals from A2HC

Gawler HACC

General Program Stats:

- No of clients assisted 1 October – 31 December 2014
 - 378 consumers received one or more services.
 - CaLD/ATSI approx 6.8%
 - **Waiting times:**
 - Assessment <1week
 - Minor modifications <1week
 - Home (general) maint. <1week
 - OHS&W maintenance <1week
 - Gardening 1-3 weeks
 - ST Domestic Assistance 1-2 weeks
 - Personal Care (short term need) 1week
 - Social Support 1-4 weeks
- Unmet needs - Referred to A2HC
- Quality Review by DSS in December was successful and met all standards.
- Waiting time 2 weeks
- Only offering basic gardening service now
- Rarely get referrals from A2HC
- Webinar facility available

- Digital Training opportunities available to all HACC eligible consumers through Gawler Care & Share program commencing 3 Feb 2015, ph: 8522 1177

INCHS

- New Team Leader appointed
- PO working on CDC
- Waiting
- Glenda no longer at CRU

Northern Carers Network

- Busy
- Support groups well attended
- Camp for young carers program was very successful
- Concerned that can no longer book ahead for residential care respite as most residential care providers are no longer offering this option, except Helping Hand who are booked out

SA Country Carers

- Successful year providing in-home respite and social support in home
- Difficult to provide respite in the areas where it is needed
- Noticed increased need to dementia carer support
- Lot of under 65 carers
- Considering employing permanent staff as most support workers are casual employees