



Seniors Collaborative
Action Project

Barossa.Gawler.Light.Adelaide Plains

**Minutes of the Gawler Region Aged Care Network Meeting
held Wednesday 15 August, 2018, at the Gawler Elderly Centre**

- 1. PRESENT:** Avalon Symes (Country Health Connect); Caron Geracitano (Barossa Village); Craig Gogoll (ACNA – RAS); Deb Anderson (SCAP); Felicity Hage (Aged Care Assistance); Fiona Brown (Hyde & Partners); Jo Parker (Barossa & Light Home Assist); Karen Hammond (Resthaven); Leonie Grant (Uniting Communities – Tanunda); Peter Smith (Gawler Community Retirement Homes); Rachel Koehne (Uniting Communities - RAS); Sarah West & Sandy Lehmann (Gawler Home Assist)

APOLOGIES: Corinne Bruer (Uniting Communities – RAS); Emma Young (Country SA PHN); Kerrie Draper-Rose (Gawler Home Assist); Lucy McFadyen (Barossa Village); (Morna Coats (Dementia Aust.);); Sue Reid (Northern Health Network) Jacqueline Jones (BHFR Country Health Connect);

- 2. CHAIRPERSON**

Deb Chaired and Karen offered to take minutes

- 3. MINUTES OF PREVIOUS MEETING**

Accepted

- 4. BUSINESS ARISING FROM PREVIOUS MEETING**

4.1 Wellness and Reablement Symposium – will be held on Friday 31 August at Sunnybrae Estate, Regency Park. Already booked out, booked out early, capped at 150, have added an extra 15 places due to high demand, and there is a waitlist of approximately 20 people. As part of the day there will be role play scenarios with older actors around 3 common scenarios with a group discussion following. The “World Café” could be a world record with that number of people. The role play will be filmed in October so it can be developed into a resource kit for later use. Workshops will be held later in the year to give people an opportunity to access the same learnings who were not able to get entry into the symposium. The symposium will also see the launch of the Wellness CPR Tool, developed by Vanessa Lean – the tool could assist service providers in reporting around the Wellness KPI..

4.2 Local Directory – Reminders have been sent out asking organisation representatives if they wish for their details to be included in it, the template has been created, Deb to catch up with Felicity to see if she is ready to go with it, draft may be available by next meeting.

4.3 New NSAF – Revised form available since July 2nd, it is intended to be the “go-to” document to be used, not just the assessment summary support plan, discussion around how service providers were finding it, some reported that it is variable depending upon the quality of the assessor writing it. Discussion also around the assessment summary – is quite clunky as it is pre-populated, and also around the stated goals, general consensus that these still need to be better written in most cases. C Gogoll advised there is no formal training offered by the Dep’t around this apart from the initial training an assessor has, although his team do have continual

improvement training at their team meetings. C Gogoll also advised that there was a new online learning environment coming towards the end of the year for assessors to encourage consistency across RAS organisations

5. REFORM UPDATE

- ACAR closed last week
- National Palliative Care – new end of life directions
- My Health Record
- In 2018, a My Health Record is being created for every Australian with a Medicare or Department of Veterans' Affairs card, unless they choose not to have one.
- Having a My Health Record means that your important health information can be securely accessed by your healthcare providers from anywhere and at any time.
- Aged care providers can support the My Health Record by communicating with senior Australians through:
 - making brochures and factsheets available
 - in-home interactions and speaking to visiting family members
 - newsletters or mail outs.
- Another reminder from DoH to use My Aged Care and not MAC
- Transition to single quality standards has begun and will commence July 1 2019
- Updated "Steps to enter into an Aged Care home" booklet, MAC brochures and fridge magnets available to order from MAC website, www.myagedcare.gov.au/resources

6. INFORMATION SHARING

- Kapunda Ageing in Style Expo – will be held in the Soldier's Memorial Hall on 31 August. 0930-1230, spaces are limited so book in early. My Health Record sessions will also be run on the day.
- R Koene advised they were receiving multiple referrals for ongoing services including transport, clarification sought around necessity to send all grand-fathered clients through the RAS, this was provided by C Gogoll, it is not necessary to send them through at this stage. Provision will be made for them through the DEX reporting.
- Question asked about SSG referrals and was it OK for clients to access this service from more than one provider at a time. The indication was that if a client wished to then they should be able to, however it is not generally acceptable by service providers for this to occur. A referral may be made to two different organisations if for example a client needed Physio and Dietitian, and both those services were not available through a single provider. Deb will take this feedback to Collaborative Project Network meeting to see if common and also pass on to DoH.
- Information given about the Commonwealth Respite and Carelink Centre – call 1800 052 222 for a person of any age, who has a carer and needs short term respite. Can pre-register with them in readiness for utilising the service at a later date. They can also fund residential respite. Assessments are done over the phone. Not necessary to register with MAC.
- Many service providers are reviewing all their clients so the services are delivered with a wellness focus.
- Flyers distributed for upcoming education sessions - My Health Record and Advance Care Directives in the Barossa.
- A thankyou to Deb from Peter for speaking about MAC and CHSP to the Board of Gawler Homes.
- F Hage – Aged Care Assistance – is seeking grant funding to run free consultation sessions on Advance Care Planning – will start in the Barossa as a trial through

Barossa Home Assist with one hour appointments that coincide with when a JP is available

- The template for Wellness/Reablement reporting is due to be available by 31 August to service providers, the report is then due to the Dep't by 31 October.

7. NEXT MEETING/S

- 17 October
- 19 December

8. CLOSE

Meeting closed 1605 hours.