

Summary of Key Changes to the delivery of Council Services during Covid-19 (Coronavirus)



The Barossa Council

Effective from Wednesday 13 May 2020

All enquiries to be directed via our Customer Support Team who will direct as necessary.

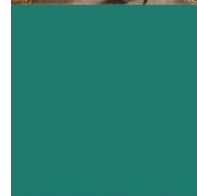
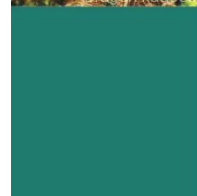
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Social Distancing and good hygiene remain the immediate defence approach, along with evolving changes to face-to-face contact to minimise the risk to the community, customers and our staff and volunteers.

The following advice is correct as at 13 May 2020 until advised further.

Service	Action and change to service provision
Customer Support	<p>Principal office at Nuriootpa remains open, however, customers are strongly recommended to not attend the office unless the matter is critical and cannot be conducted via phone, email or online services. Strict hygiene and social distancing provisions remain in place and cashless payments are preferred.</p> <p>To access online services click the following link: https://epayments.barossa.sa.gov.au/ePathway/Production/Web/default.aspx?js=-998744067</p> <p>Branches reopening with reduced services – refer Libraries for dates and operating hours.</p>
Home and Community Care	Operating as per normal with increased engagement with contractors to ensure adequate management of their own and client health and safety.
Community Transport	<p>Shopping and social bus services are suspended.</p> <p>Community cars are operating as per normal with increased cleaning and supply of personal hygiene (hand sanitiser) provisions.</p>
Barossa Visitor Centre	Will reopen on 18 May 2020 operating with limited visitors allowed in the premises and access via side entry only. Adherence to social distancing, cleaning and splitting of workforce.
Libraries	<p>Libraries will reopen as per the following schedule, hours will be reduced to ensure a split workforce can be maintained and services limited to 15 minute visits and pick up and drop off of items. Gathering restrictions of up to a maximum of 10 people at any one time will apply.</p> <p>Nuriootpa open daily (except Sunday) from 13 May 2020. Open weekdays until 5.30pm and Saturday 9-12pm.</p>



premium wine food tourism heritage lifestyle community

	<p>Angaston open from 13 May on Wednesday 1-5pm and Friday 1-5pm.</p> <p>Lyndoch and Mount Pleasant open from 13 May on Monday, Wednesday and Friday from 9am to 5pm and closed for lunch.</p> <p>Tanunda open from 18 May to coincide with Barossa Visitor Centre hours – times to be advised.</p> <p>Digital services and programs will be available as will phone support: https://www.facebook.com/barossalibrary/ https://onecard.network/client/en_AU/barossa/</p>
Barossa Regional Gallery	Closed however risk assessments underway to facilitate phased reopening.
Recreation and Sporting Parks and Ovals	<p>Public access as per normal, however State and Commonwealth Government public gathering rules must be followed. Social distancing (1.5m), size of gatherings (10 or less at any one time) and good personal hygiene practices apply.</p> <p>Club rooms and buildings are closed. However Council is supporting individual sporting and community clubs to manage the risks associated with a phased reopening of activities in line with State restrictions and medical and public health advice.</p>
Leisure Centre (Rex) and Pools (indoor and outdoor)	<p>The Rex closed from 12 noon on 23 March 2020. Physiotherapy services via a private contractor operating from The Rex will continue to be provided. Outdoor and personal training resumed 4 May.</p> <p>Pool foreshadowed to reopen from 8 June in line with Step 2 of the South Australian Roadmap for Easing COVID-19 restrictions, coinciding with reopening of gyms.</p> <p>Outdoor pools closed from COB 25 March.</p>
Parks, Gardens, Reserves, Dog Park and Playgrounds	Reopening effective 5 May. Social distancing (1.5m), size of gatherings (10 or less at any one time) and good personal hygiene practices apply. Wipe down equipment before and after use.
Public Conveniences	<p>From 13 May reopening previously closed low-use public toilet facilities located at:</p> <ul style="list-style-type: none"> - Nuriootpa Senior Citizens Clubrooms - Nuriootpa Band Rotunda - Coulthard Reserve, Nuriootpa - Kroemer's Crossing, Tanunda - Angaston Children's Reserve - Victoria Creek Reserve, Williamstown - Warren Reservoir, Williamstown <p>Other public toilet facilities operating as per normal with increased cleaning regime.</p>

Event Management	All Council organised events and community events at Council facilities are cancelled. Exception is Mount Pleasant Farmers Market with takeaway food/drinks only.
Council halls (and leases and licences of these facilities)	Effective from 11.59pm 25 March, all non-essential Community facilities on Council land will be closed as per Commonwealth Government announcements. Easing of restrictions for these facilities is pending following phased reopening of sport and recreation facilities. Lease and licence fees will be waived for a 12 month period.
Barossa Bushgardens	Public access as per normal, and State and Commonwealth public gathering rules must be followed Social distancing (1.5m), size of gatherings (10 or less at any one time) and good personal hygiene practices apply. Nursery operations will continue to be supported, but reduction in additional activities to reduce the risk to our volunteers will be implemented.
Volunteer Support and Programs	No change, volunteers' exposure to risk will be managed on a case by case basis and there is no requirement for volunteers to continue to provide support if they are following their own social distancing plans
Caravan Parks	Resume service provision at Nuriootpa Caravan Park from 12 May. Williamstown, Eden Valley and Mount Pleasant Caravan Parks will continue operations and Council will review on an ongoing basis with amenities cleaning to be increased and applying all required social distancing and gathering measures.
Youth Services	All Youth Advisory Committee (YAC) meetings, activities and events are cancelled.
Aged Care Services	No change at this time.
Justice of the Peace service	Justice of the Peace services provided at principal office in Nuriootpa office on Friday and Saturday temporarily suspended.
Men's Sheds (Tanunda and Mount Pleasant)	Closed as of COB Wednesday 25 March however risk assessments underway to facilitate phased reopening.
Planning, Building and Health Services	Mandatory inspections – currently awaiting sector advice Barossa Assessment Panel – No legislative changes, however, advice will be sought regarding predicted attendance numbers and how this will be managed.
Public Safety, Dog and Cat Management, By-law Management, Parking	No change at this time.
Waste Management	No change to waste contract services. Suspension of school and community visits. Suspension of waste transfer station services at Springton.
Waste-water management	No change at this time.

Maintenance and Works such as road, footpath, parks and gardens	No change at this time.
Capital Programs and Projects	No change at this time.
Environmental Programs	Reduced Natural Resource Centre activities -No Natural Resource Management visits to schools and community.
Financial Process including payments and rates.	No change at this time.
Council meetings and workshops	<p>Will be held electronically and Council will be livestreamed and a copy posted to our website after the meeting.</p> <p>Council workshops will be recorded and posted to our website on the day following the meeting.</p> <p>All non-essential briefing and reports will be postponed.</p>

Business Continuity Plan for Pandemic

Council has updated its Business Continuity Plan. Should there be insufficient staff available for work, or other instructions and directions are issued by the Commonwealth or the State, we may have to invoke our plan and restrict services to those that are most critical.

Communications

Council will provide relevant updates in relation to your services via:

- Facebook – Council, Library sites www.facebook.com.au/thebarossacouncil
- Website – <https://www.barossa.sa.gov.au/>
- Media Outlets
- Notices in Offices / Buildings

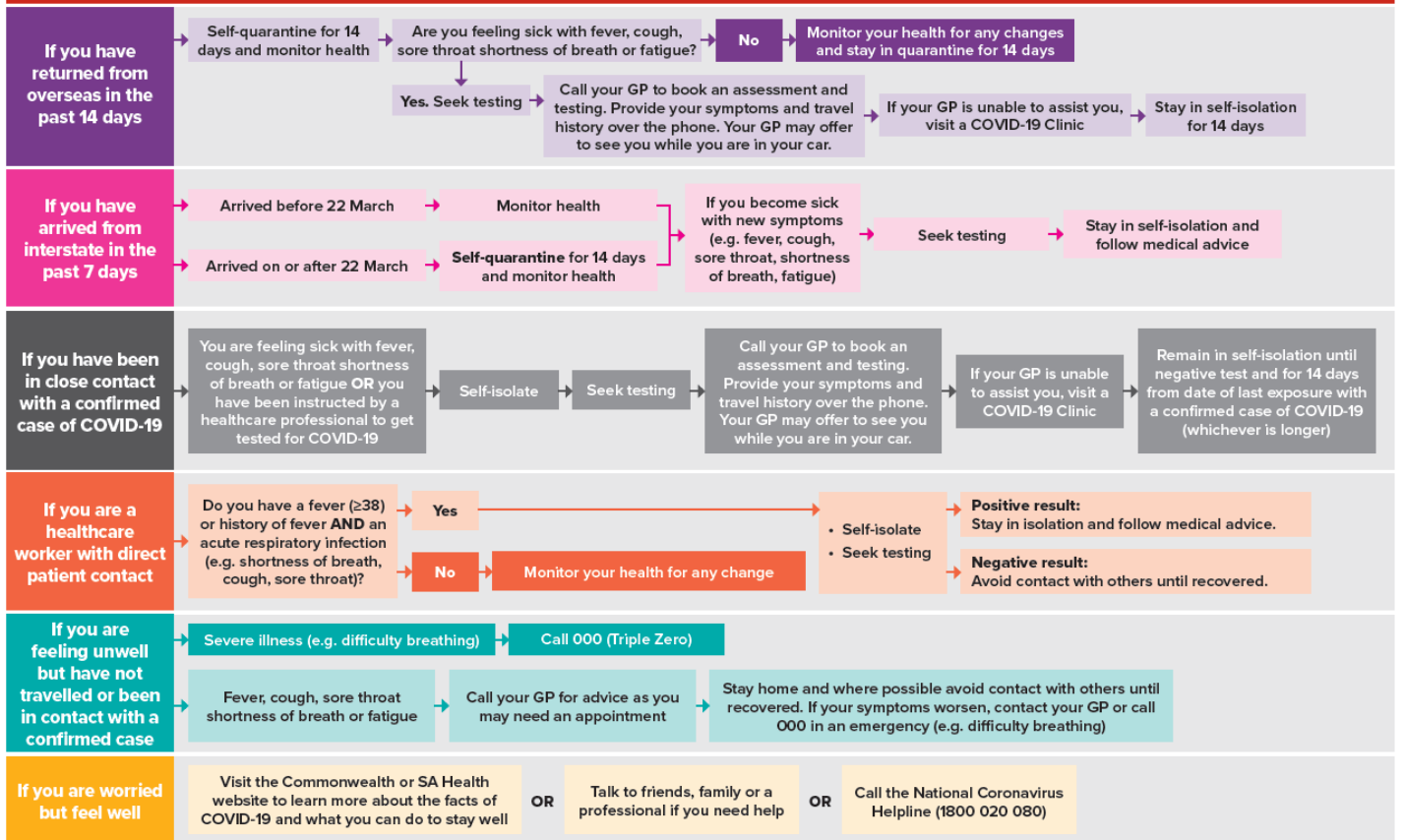
Commonwealth & State Updates – Covid – 19

For up to date information please refer to the following website:

<https://www.covid-19.sa.gov.au/>

WHAT SHOULD YOU DO...

COVID-19



UPDATED 23 MARCH 2020

sahealth.sa.gov.au/COVID2019



Government of South Australia
SA Health

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