

Becoming a Home Assist Contractor



**Barossa & Light
Home Assist**

**Joining the
Home Assist
Contractor Panel**

Frequently Asked Questions



Version 7



What is Barossa & Light Home Assist?

We provide services to enable people to remain living safely in their own home, maintain independence and enhance their quality of life.

Our panel of handymen, gardeners and cleaners carry out tasks such as cleaning, gardening, shopping, window washing, gutter cleaning, and other basic home maintenance tasks.

We also do home modifications such as installing ramps and grab rails (using qualified builders).

The scheme is for residents of the Barossa Council and Light Regional Council who are either :
people aged at least 65 or
people on a Disability Support Pension.

What is the Barossa & Light Home Assist Contractor Panel?

The contractor panel is the team of people who carry out Home Assist work on our behalf.

Would I be employed by The Barossa Council?

No. Our panel of contractors are self-employed and are contracted to carry out work **for** the Barossa Council. You set your own work schedules. Many of our contractors work for other agencies or have their own private clients in addition to their Barossa & Light Home Assist work.

What Would I Need to Join the Home Assist Contractor Panel?

Skills to competently carry out services.

Empathy for the frail aged and disabled.

Respect for client's independence, values and choices, including the way they like things done.

Confidentiality in all dealings with the client.

Police Clearance for working with vulnerable adults.

Two References preferably your most recent or current employer and a previous employer.

ABN Australian Business Number for tax Purposes or a completed ATO statement by supplier

How Much Would I be Paid?

We pay \$29 per hour for domestic assistance (cleaning, shopping etc.) and \$35 per hour for home maintenance (gardening, window cleaning etc.)

How Much Work Would I Be Given?

We cannot guarantee a set amount of work but will call on contractors as requests that match a contractor's skills, location and availability are received.

What Hours and Days Would I Be Required to Work?

We do not set the hours. Contractors are sent worksheets and they arrange suitable times and days to carry out the work with the client.

What About Insurance?

We are able to include home assist contractors on our Public Liability Insurance for a small fee if they do not have their own. This covers third parties only. Contractors must cover their own personal and business insurances themselves.

I'm Interested What Do I Do Next?

If you already have all the information you need fill out the panel application form (on our website or in hard copy on request) and return it to the Home Assist Team by email, post or in person at our Nuriootpa office.

All panel applications are assessed fairly using the same criteria that looks at our service needs and contractor suitability.

Successful panel applicants will be inducted. Once contractors begin carrying out work a system of quality checks is in place to ensure standards are met.

If you'd like further information or have questions contact the Home Assist Team

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homeassist@barossa.sa.gov.au

Home Assist - The Barossa Council
PO Box 867, Nuriootpa, SA 5355
or make an appointment to come and see us.