

Fact Sheet



Barossa & Light Community Transport

Barossa & Light Community Transport is an initiative of The Barossa Council run in conjunction with Light Regional Council.

The scheme was launched in 1992 to address the transport needs of those in the community who are transport disadvantaged, including the frail aged and residents with a disability.

There are three services: community car service, community bus service and community bus hire.

The scheme is funded by the Commonwealth and State governments with support from The Barossa Council, Light Regional Council and community partnerships and donations.

Community car service

The service is available to anyone living in the Barossa or Light Regional Council areas who is transport disadvantaged or temporarily transport disadvantaged.

The service is most often used for attending medical appointments, however it is possible to book a car for other types of appointments and activities, either social or medical.

The service is provided by volunteer drivers who are fully trained, assessed and security cleared. Two wheelchair accessible vehicles can be hired, however you need to provide your own driver who will require a short induction prior to use.

We ask for a contribution towards the running costs of our service. A return trip to Adelaide costs approximately \$30.

We can take bookings up to two months in advance. Please give as much notice as possible, two weeks is ideal but we will always do our best to accommodate your request at short notice.

Community shopping bus

Our community shopping bus service is a door to door service. Booking by 11am the previous working day is essential. Our buses have wheelchair access by arrangement.



When	From	To	Price	Collect	Arrive	Depart
1 st Monday of each month (except public holidays)	Nuriootpa Angaston Tanunda Lyndoch	Gawler Munno Para Elizabeth	\$10 return	1 st pick up at approximately 8.30am	Arrive Elizabeth approximately 10am	Depart Elizabeth approximately 2.30pm
3 rd Monday of each month (except public holidays)	Nuriootpa Angaston Tanunda Lyndoch Williamstown	Gawler Munno Para Elizabeth	\$10 return	1 st pick up at approximately 8.30am	Arrive Elizabeth approximately 10am	Depart Elizabeth approximately 2.30pm
Every Friday (except public holidays)	Nuriootpa Angaston Tanunda Lyndoch Williamstown	Gawler	\$5 return	1 st pick up at approximately 8.30am	Arrive Gawler approximately 9.30am	Depart Gawler approximately 11.30am
1 st & 3 rd Tuesday of each month (except public holidays)	Kapunda Freeling	Gawler Munno Para Elizabeth	\$10 return	1 st pick up at approximately 8.15am	Arrive Elizabeth approximately 10am	Depart Elizabeth approximately 2.30pm

Community bus hire

Our buses (18 seater with wheelchair access or 12 seater) are available for hire by community groups. Please call Community Transport Office on (08) 8563 8411 for more information about eligibility and prices.

Public transport

Commercial bus services are available through LinkSA on (08) 8564 3022.

Dial a Ride is a LinkSA door to door service available weekdays between Tanunda, Angaston and Nuriootpa on 1300 642 604.

Clients' rights

We rely on our clients for feedback. If you are not happy with the service please call us and your complaint will be dealt confidentially. All consumer complaints will be handled respectfully and without retribution.

Please feel free to address any issues to us directly, or through an advocate.

Alternatively please contact the Aged Rights Advocacy Service on 1800 700 600 or the Aged Care Complaints Commissioner on 1800 550 552.

We acknowledge our clients' rights under privacy legislation which prevents misuse of personal information. Clients also have rights under the Freedom of Information Act which allows access to records and information retained by Barossa & Light Home Assist.

Refusal of service will not jeopardise access to future services.

Phone 8563 8411 Monday to Friday 9am till 5pm or email homeassist@barossa.sa.gov.au

43-51 Tanunda Road (PO Box 867)

Nuriootpa SA 5355

Phone (08) 8563 8444

Email: barossa@barossa.sa.gov.au

ABN: 47 749 871 215

16/34457

www.barossa.sa.gov.au