

# NEW WASTE SERVICE FAQs



WASTE LESS. RECYCLE MORE

The Barossa Council's new kerbside waste service begins on 1 July, which includes new red and yellow bins, and for those who have opted into the green organics service, a green bin and kitchen caddy.

## WHAT DOES THE NEW SERVICE LOOK LIKE?

	140L Red Lid Waste to Landfill	240L Yellow Lid Co-Mingled Recycling	240L Green Lid Green Organic with Kitchen Caddy
	<i>For materials that cannot be recycled or composted</i>	<i>For household recycling material</i>	<i>For material such as grass clippings, flowers, leaves, shrubs and pruning, and food scraps.</i>
	<i>Collected weekly</i>	<i>Collected fortnightly</i>	<i>Collected fortnightly.</i>
<b>Township Service</b>	MANDATORY	MANDATORY	VOLUNTARY
<b>Rural Service</b>	MANDATORY	MANDATORY	NOT AVAILABLE
<b>Commercial Service</b>	VOLUNTARY	VOLUNTARY	NOT AVAILABLE

Waste and recycling bins are collected Monday to Friday, including all public holidays except Christmas and New Year. On these days and the remaining days of those weeks, collection will occur a day later than usual.

To help people manage their waste, additional bins can be provided (conditions apply) through Solo Resource Recovery. Property owners, landlords and property managers can request an additional service while tenants should contact their property manager or landlord. Additional services will be added to the service charge on your rates notice.

## WHAT'S INCLUDED IN THE NEW GREEN ORGANICS SERVICE?

Council provides an optional 240L bin for green organics at a cost of \$59 per annum to residents and tenants within the townships of Nuriootpa, Tanunda, Angaston/Penrice, Lyndoch, Williamstown, Stockwell, Springton and Mount Pleasant, subject to demand and availability of service.

The new service includes the collection of organic matter (i.e. food scraps) that can be placed in the bin. At no additional cost residents will also receive a kitchen caddy bin, a convenient unit designed specifically to capture, store and transport food waste. For details about the service please refer to the **Green Organics Fact Sheet** on our website.

To request the service please contact Solo Resource Recovery.

## WHAT IF I HAVE SPECIAL CIRCUMSTANCES?

Special circumstances may apply to residents with medical reasons or large families. Approvals for each special circumstance expire on 30 June each year. To request a special circumstance please contact Solo Resource Recovery.

## HOW DO I KNOW WHAT GOES IN WHAT BIN?

Please refer to our handy **A-Z Fact Sheet** for information on how to dispose of waste correctly as well as drop off locations for materials that are not suitable for collection.

## WHAT IS HAPPENING TO MY OLD BINS?

For information about bin changeover, removal of old bins and timelines, please refer to the **Bin Changeover Fact Sheet** on our website.

## MORE QUESTIONS?

For enquiries about any aspect of the waste collection service please contact Solo Resource Recovery on 8295 5077. For information, resources and tips about wasting less and recycling more, visit Council's website [barossa.sa.gov.au](http://barossa.sa.gov.au)

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