

Dear Householder,

**Go into the draw to have your recycling and green bin service credited (for free).
1 in 200 chances of winning
Winner is drawn randomly, not linked to survey answers, just participation in survey.**

In August 2025 your household was selected to be part of a food waste education initiative - 'Bin there, checked that' - a partnership with KESAB, Green Industries SA and Council.

Over this time, KESAB have looked in bins 3 times since August and provided feedback in letter boxes, with observations and education about food waste. KESAB will visit one more time before the initiative finishes on 30 June 2026.

We can now share the following initial data from what KESAB has observed so far.

		Visit 1	Visit 2	Visit 3	Commentary
Red waste bins containing food (% of red waste bins inspected)	Area 1	65%	44%	45%	Both areas have seen a drop in food waste observed in red waste bins
	Area 2	73%	59%	51%	
Houses provided with "Thank you - food organics flyers" (% of all flyered households)	Area 1	29%	37%	40%	The number of thank you - food organics flyers increased in both areas
	Area 2	24%	33%	33%	

Your feedback is important because the program was testing different communication initiatives to see what might encourage households to never put food waste in the red bin.

Survey questions on next page or for an online option please use the QR code or link below.



<https://forms.cloud.microsoft/pages/responsepage.aspx?id=nw-GaVzHR0evnaoBTmJyA0M1GF5j5KqiRTH6Im3rhUMVVXUTNSU1YwQ1JHRFQxTVMzODRWQ0tPWlQIQCN0PWcu&route=shorturl>

'Bin there, checked that' survey



The following are questions regarding the bin program and your experience

1. Were you already using your green bin for food waste/ food scraps before the bin tag program?

- ☐ Yes
- ☐ No
- ☐ Other

If No, are you happy to share why? For example: I didn't know all food scraps could go in the green bin, I have a home compost system, I have chickens/ or other animals that eat leftovers

2. Would you say that you are putting more food waste/ food scraps in the green bin now compared to before the bin tag program?

- ☐ Yes
- ☐ No
- ☐ Unsure

3. Are there things that you now are putting in your green organics bin that you weren't before the bin tag program?

- ☐ Yes
- ☐ No
- ☐ Unsure
- ☐ Other

If yes, tell us what things you are putting in your green bin?

'Bin there, checked that' survey



4. Are there things that you have stopped putting in your green organics bin since the bin tag?

- ☐ Yes
- ☐ No
- ☐ Unsure
- ☐ Other

If yes, tell us what things you are no longer putting

5. How confident do you feel that you can identify a compostable bag that can go in the green organics bin, compared to a bag that contains recycled content and must go in the red waste bin?

- ☐ Very confident
- ☐ Somewhat confident
- ☐ Neutral
- ☐ Not so confident
- ☐ Unconfident



6. Do you find the information on the 'Bin There, Checked That' website page useful?

- ☐ Yes
- ☐ No
- ☐ Not sure where to find on the website
- ☐ I rarely use the internet
- ☐ Other

7. Did you talk with other people in your street about the program?

- ☐ Yes
- ☐ No
- ☐ Maybe

8. Do you feel like you're more aware of what food or food scraps that are being thrown out in your household compared to before the bin tag program?

- ☐ Yes
- ☐ No
- ☐ Maybe

'Bin there, checked that' survey



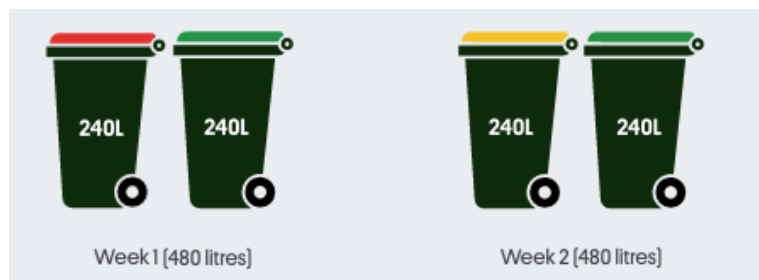
9. Through this activity I gained new knowledge, ideas and insights to increase my impact on sustainable practices, i.e. food, waste.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

10. Some Councils are trialling weekly collection of green organics bins and fortnightly collection of red waste bins.

If your red waste bin was upsized to the same size bin as your green organics bin now (240L), do you think fortnightly collection of red waste bin and weekly collection of green organics bin might work for your family? (seeking opinions only)

- ☐ Yes
- ☐ No
- ☐ Other



Collection schedule over a fortnight

11. Is there anything else you would like to tell us about the kerbside bin service in general or the 'Bin There, Checked That' program.

12. Are there other ways that you think Council could support community to know how to get the most out of your bin service?

'Bin there, checked that' survey



13. Please select the age range that best describes you.

This will help to understand how well we are doing in reaching people of all ages.

- | | | |
|-------------------------------------|-------------------------------------|---|
| ☐ 12 and under | ☐ 26 - 34 years | ☐ 55 - 64 years |
| ☐ 13 - 17 years | ☐ 35 - 44 years | ☐ 65 + years |
| ☐ 18 - 25 years | ☐ 45 - 54 years | ☐ prefer not to say |

14. Which of the following describes where you or most of the people in your group usually live?

- | | | |
|--|---|-------------------------------------|
| ☐ Angaston - Penrice | ☐ Nuriootpa - Stockwell District | ☐ None of above |
| ☐ Lyndoch - Kalbeeba | ☐ Tanunda - Bethany District | |
| ☐ Mount Pleasant -
Springton District | ☐ Williamstown - Barossa
Goldfields District | |

15. How would you describe your gender?

- ☐ Woman
- ☐ Man
- ☐ Non-Binary
- ☐ Prefer not to say

16. Do you identify as Aboriginal or Torres Strait Islander?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

17. Do you identify as living with a disability

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

'Bin there, checked that' survey



18. This activity connected me to Council services

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

19. To go in the draw to have your recycling and green bin service credited (for free) for one year. One in 200 chances of winning. Winner is drawn randomly, not linked to survey answers, just participation in survey.

Name and contact number (optional) for the purpose of entering the draw only.

Disclaimer

We are committed to the ethical collection and use of data gathered through our community surveys. The responses you provide will be used solely to help us evaluate and improve our service delivery, ensuring we make informed decisions that reflect the needs and priorities of our community. Please note, no identifying information will be collected or stored

Thank you for taking the time to share your thoughts with us — your voice matters, and we appreciate your input