

# THE BAROSSA COUNCIL WASTE MANAGEMENT SERVICES POLICY



## 1 Purpose

Council is committed to continuous improvement in waste management and resource recovery. This policy outlines the service level for kerbside waste, recycling and green organic collection services, and disposal options for other waste streams. It aims to protect public health and promote environmentally responsible practices. A key focus of this policy is maximising the diversion of materials from landfill and ensuring they are directed into recycling streams, including green organics, in a sustainable way.

## 2 Scope

This policy defines:

- 2.1 Council's role as a waste management and recycling service provider for all Service Entitled Properties.
- 2.2 The service mix that will be offered to protect public health and considers the waste management hierarchy to assist the community to waste less and recycle more.
- 2.3 Criteria for cost recovery.
- 2.4 Eligibility criteria to ensure fair, just, and financially sustainable access to services.
- 2.5 The operation of Springton Waste Transfer Station; and
- 2.6 This policy does not cover illegally dumped waste that Council collects as part of its general maintenance function, or management of Council generated waste and recycling.

## 3 Policy Statement

### Kerbside Collection Service

#### 3.1 Mandatory Service.

- 3.1.1 Council shall provide a Kerbside Waste Collection Service and declared Service Charges will be applied accordingly to all Service Entitled Properties within the Designated Waste Collection Areas and along the Approved Waste Collection Route except for vacant land based on land use code or any property where the Contract Supervisor determines collection is not possible. Kerbside Waste Collection Service includes common collection points.
- 3.1.2 Where Council cannot safely, lawfully, or practically provide a Kerbside Waste Collection Service to a particular residential development, a private commercial waste and recycling service must be provided by the property owner or relevant community corporation or strata corporation, at their own expense, unless they meet the eligibility criteria to purchase an Annual Rural Refuse Disposal Ticket program for Springton Transfer Station.

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 1 of 27
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3.1.3 Designated Waste Collection Areas and Approved Waste Collection Routes may vary or expand as deemed appropriate by the relevant Director to service new areas or improve access and assist the community to waste less and recycle more.

### **3.2 Service Charge.**

3.2.1 Council requires a Service Charge to be applied for prescribed services pursuant to Section 155 of the *Local Government Act 1999*.

3.2.2 A Service Charge for the General (Landfill) Waste, Co-mingle Recycling and Green Organic Recycling will be applied on all Service Entitled Properties within the Designated Waste Collection Area and along the Approved Collection Route with a dwelling, whether permanently occupied or not, and regardless of whether the service is required or utilised.

3.2.3 Where service is approved but for any reason the Service Charge cannot be automatically applied to the Property, an agreement with Council to invoice the charge directly will be generated. For example, where a tenant has opted for an additional Green Organics service, and the property owner has declined to accept the additional Service Charge. Any default on payment will result in the cancellation of the service and surrender of the bin. An administration fee is applicable in the event of a cancellation.

3.2.4 The pricing structure is to recover the cost of all direct and indirect costs associated with General (landfill) waste, comingle recycling, and green organic recycling services.

3.2.5 Council will annually review the Service Charges and include in the Fees and Charges Register.

3.2.6 It is the responsibility of the Serviced Entitled Property to ensure that the Service Charges match the service that they are receiving. Any dispute regarding Service Charges needs to be discussed with Council staff within 60 days of receiving the annual first quarter rates notice.

3.2.7 Where Service Entitled Properties opt for additional Non Mandatory Services, no refund of any unused portion of service will be given if they choose to cancel the service during the financial year. A full financial year refund will be applied if the notice of cancellation is provided in writing before or within 60 days of receiving the annual first quarter rates notice.

3.2.8 A Service Charge will apply even if a temporary refusal of service has been applied.

### **3.3 Standard Collection Service Provisions.**

3.3.1 Council's Kerbside Waste Collection Services are divided into three categories, Township services, Rural services, and Commercial services. Each property is entitled to collection in accordance with the standard service level outlined below.

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 2 of 27
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<b>Service category</b>	<b>General (landfill) waste – red bin</b>	<b>Co-mingle recycling - yellow bin</b>	<b>Green Organic recycling – green bin. (food scraps and green garden recycling)</b>
<b>Township</b> - within the Designated Waste Collection Area (refer Appendix B)	Mandatory service, 140L Bin, Weekly collection	Mandatory service, 240L bin, Fortnightly collection	Mandatory Service, 240L Bin, Fortnightly collection.
<b>Rural</b> - Having property frontage to the Approved Waste Collection Route refer Appendix A)	Mandatory service, 140L Bin, Weekly collection	Mandatory service, 240L Bin, Fortnightly collection.	No service, some opt-in by exception subject to travel routes and feasibility.
<b>Commercial</b> – within the Designated Waste Collection Area (refer Appendix B)	Optional service, 140L or 240L Bin, Weekly collection	Optional service, 240L Bin, Fortnightly collection	Optional service (Townships only), 240L Bin, fortnightly collection.

### 3.4 Township Service.

3.4.1 Residential Properties (excluding vacant land) within the Designated Waste Collection Area (refer Appendix B) will receive:

- a mandatory weekly collection service for General (Landfill) Waste (140L Red Bin).
- a mandatory fortnightly collection service for Co-mingled Recycling (240L Yellow Bin).
- a mandatory fortnightly collection service for Green Organics Recycling (240L Green Bin).

3.4.2 Residential Property's will receive a Kitchen Caddy to assist them to move food waste to the green organics bin and is supplied by Council's contractor when a green 240L bin is delivered. Replacement caddies and compostable liners are the responsibility of the residential property.

### 3.5 Rural Service.

3.5.1 Residential Properties within rural areas (having property frontage to the Approved Waste Collection Route refer Appendix A, and vacant land excluded) will receive:

- a mandatory weekly collection service for General (Landfill) Waste (140L Red Bin).
- a mandatory fortnightly collection service for Co-mingled Recycling (240L Yellow Bin)

3.5.2 Residential Properties within rural areas may apply to opt into a fortnightly collection service for Green Organics Recycling subject to local demand and where the Contract Manager determines collection is feasible.

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 3 of 27
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### **3.6 Commercial Service**

- 3.6.1 Commercial Property's within the Designated Waste Collection Area (refer Appendix B) can at the declared service rate receive, on an optional basis a mix of general (landfill) waste and recycling services.
- 3.6.2 Where the Commercial Property chooses to opt into the Council service and prepares or serves food to sell at the property, they must have an organic green recycling service as part of the mix of services if located on a Designated Waste Collection Route.

### **3.7 Service Exemptions.**

- 3.7.1 A Rural service property may be granted service exemption by the Contract Manager if there is clearly mixed land use and sufficient evidence provided to demonstrate that general (landfill) waste and comingle recycling is being managed effectively by an onsite commercial waste and recycling service.
- 3.7.2 A Residential Property within the Designated Waste Collection Area (refer Appendix B) are eligible for a green organic service exemption if they are effectively managing green waste, including food waste, via composting as evidenced by photographs submitted to Council and signed Statutory Declaration stating that no green waste will be placed in the general (landfill) red waste bin or comingle yellow recycling bin.
- 3.7.3 Service exemptions may be subject to biannual review.

### **3.8 New or Additional Service Provisions.**

- 3.8.1 Anything extra to one set of bins per rateable property is an additional collection.
- 3.8.2 A service fee will be charged for any upsized, new, or additional service that is approved by Council.
- 3.8.3 A request for any new or additional service must be submitted to the Contractor.
- 3.8.4 Council can reasonably refuse approval of additional bins where there is not adequate space on the kerbside directly outside the property to facilitate collections safely or without nuisance to neighbouring properties.
- 3.8.5 Residential properties can apply for an additional comingle yellow recycling and/ or green organic service. Changes to general (landfill) red waste bin are by Special Circumstances Provisions only (detailed in 3.9).
- 3.8.6 A Small Business or Ancillary Accommodation can upsize to a 240L general landfill red waste bin or one (1) additional set of bins, if all conditions are met including:
- Evidence of a current ABN (if small business), or evidence a current rental agreement in place for the occupation (for Ancillary Accommodation).
  - Evidence that the property is operating under an approved development application and/ or is a home activity that is exempt from application.
  - Applicants notify Council if circumstances change that alters eligibility.
  - Any approval is subject to biannual review to confirm eligibility.
- 3.8.7 Community groups, sporting clubs and other non-for-profit organisations may request additional waste and recycling services. Allocations will be by negotiation and in conjunction with Lease and Licencing Agreements.

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 4 of 27
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3.8.8 The South Australian Department for Education is responsible for all waste collection services for state/ public schools. Private/ Independent schools generally organise their own commercial contractor. Council staff at discretion and on a case-by-case basis may collaborate with schools to support waste and recycling outcomes. Any approved services will be at the Service Charge and subject to annual review.

### **3.9 Special Circumstances Provisions.**

3.9.1 A request for a Special Circumstance Provision will need to be renewed on a biennial basis (to confirm eligibility, as the needs of residents or business may change). Council will initiate the renewal process and the resident must provide required evidence.

3.9.2 A property is eligible for a Family 240L Waste service (free of additional charge – upgrade of 140L bin not additional bin) if the household is a family of six or more members, as evidenced by a current Medicare Card or a signed Statutory Declaration. The property may be asked to confirm that they are actively using available recycling services, including the green organics bin for food waste if the service is available to them.

3.9.3 A property is eligible for a Family 240L Waste service (free of additional charge – upgrade of 140L bin not additional bin) if the household has young children in disposable nappies. The resident may be asked to provide a current Medicare card and the children's ages or a sign a Statutory Declaration.

3.9.4 A property is eligible for a Medical 240L Waste service (free of additional charge – upgrade of 140L bin not additional bin)) for those residents where an extra volume of waste is produced due to a disability and/or medical condition. This does not include property's generating medical waste from a business, such as home massage, podiatry or similar. An additional paid service may be approved in extenuating circumstances where more than one person at the residence has a medical condition, for example shared disability housing.

- While reason for upgrade is Medical, this is not a medical service. The items that are placed in the bin must still meet the normal accepted items for red waste and no prohibited waste.
- To be eligible the resident must provide a letter from their medical practitioner or a signed Statutory Declaration stating the residents needs the extra capacity to dispose of additional waste associated with their disability or medical treatment. The evidence may not be required if the property owner is a disability services provider.

3.9.5 Additional bins may be supplied to a property short-term (no longer than 9 months) and at no cost to the property where Council's Community Safety Team is actively working and monitoring with identified properties to meet minimum health standards.

### **3.10 Collection locations.**

3.10.1 Bins will not be collected from other than the kerbside location or collection point unless approval is given to Special On-Site Properties.

3.10.2 Collection will generally be undertaken from the kerbside adjacent to each eligible property.

3.10.3 A property in a Designated Waste Collection Area (Township Service only), but whose property frontage is on a private road that links directly to an Approved Collection

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 5 of 27
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Route, is deemed to be on an Approved Waste Collection Route even if collections are not directly adjacent to the property kerbside.

- 3.10.4 Within rural areas, a common collection point may be nominated for ease of waste collection by the Contractor. A common collection point will be as close as possible to the eligible property and no more than 5 kilometres from the access point to the property.
- 3.10.5 Collection points are on Approved Designated Waste Collection Routes and Service Charges per 3.2 apply regardless of whether the service utilised.
- 3.10.6 Properties that are required to access a collection point are eligible for a reduction on the Service Charge:
- if the service is provided no more than 500 metres from the collection point to the land the full annual Service Charge may be charged for the prescribed service.
  - if the service is provided more than 500 metres but no more than 2 kilometres from the collection point to the land, 75% of the annual Service Charge may be charged for the prescribed service.
  - if the service is provided more than 2 kilometres but less than 5 kilometres from the collection point to the land, 50% of the annual Service Charge may be charged for the prescribed service.
  - Property owner must contact Council to confirm eligibility and reduction to be applied where applicable from the date of application.

### **3.11 Special On-Site Property.**

- 3.11.1 Residents within private land divisions with private access roads under strata management are entitled to the standard waste collection service.
- 3.11.2 It is the responsibility of the property owner or relevant community corporation or strata corporation to seek an indemnity directly with the Council's Contractor prior to the service commencing. This service will only be available if access is deemed satisfactory by the Contractor.
- 3.11.3 Aged care facilities, retirement living, and caravan parks may apply to the Contractor to have their bins picked up from within their premise rather than kerbside subject to a written agreement.
- 3.11.4 Multiple dwellings such as community and strata titles may apply to the Contractor to share bin services. All requests must be made in writing and are subject to Council approval.
- Where a shared bin arrangement is proposed and each property has a different rate payer, written confirmation must be provided by all participating properties. This confirmation must include agreement to share the service and the details of the nominated strata or community corporation responsible for bin Service Charges. Council will invoice the nominated group and remove individual property charges.
  - If bins are found to be contaminated or overweight, Council may cancel the shared bin arrangement and reinstate standard services for each eligible property.

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 6 of 27
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- If a participating property no longer wishes to share bin services, written notice must be provided to both Council and the responsible strata or community corporation. Standard service levels and Service Charges will then be reinstated for that property. Shared Service Charges will be reduced for the nominated strata or community corporation from the next financial year where notification of change was not provided within 60 days of receiving the annual first quarter rates notice.

3.11.5 An Infirm Collection Service may be provided to occupants of a property who are physically unable to present their bins at the kerbside and have no access to assistance. Eligibility is subject to a formal application, supported by medical evidence from a registered healthcare professional, and approval by the waste contractor based on a safety assessment of property access.

3.11.6 Council may maintain a Special On-Site Property register.

### **3.12 General Collection Conditions.**

3.12.1 Council's contractor will provide bins in a safe working order and a maintenance service for repair and replacement when damaged.

3.12.2 The resident is responsible for washing or sanitising bins to a satisfactory standard to prevent offensive odours and maintain good amenity.

3.12.3 The resident must separate waste and recycling into the correct bin. Council will make information available to help occupiers do this.

3.12.4 The resident is responsible for presenting the bin on time for collection by the contractor and meeting the requirements of clause 5.7.2 of the Waste Management By-law 2021.

3.12.5 The Contractor may not collect a bin where it is evident upon visual inspection at the kerbside or via the camera in the collection vehicle that it contains contamination, is overweight or overflowing with waste or recycling material. It is the responsibility of the resident to rectify the situation before the bin will be collected.

### **3.13 Replacement of stolen or damaged bins.**

3.13.1 Ratepayers/residents are responsible for contacting the Contractor for replacement of stolen or damaged bins.

3.13.2 Bins that are damaged or lost through negligence of the resident or through inappropriate use should be repaired or replaced at a cost to the resident. If deemed negligence, the property will be notified by Council and the cost may be applied at the declared rate. Where charge cannot be applied to rates notice, an invoice will be generated.

### **3.14 Bin Identification.**

3.14.1 Bin identification measures, including address labelling and radio frequency identification devices (RFID), will be adopted to minimise misuse of the service, support bin recovery, enable enhanced reporting and educational support and facilitate cost effective alternative service delivery options.

3.14.2 Bins are allocated to and remain with the property as part of the general, recycling and green waste collection service, but remain the property of the Contractor.

### **3.15 Refusal, Decline, Cessation and Reinstatement of Service.**

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 7 of 27
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- 3.15.1 A temporary refusal of service may be issued to a Residential Property or eligible Commercial Property where:
- there is a failure to place approved waste or recycling in the correct bin (i.e. high level of contamination).
  - insanitary or prohibited waste is placed out for collection.
  - a bin presented for collection exceeds the maximum safe weight for a collection.
  - the bin is presented in a location where it would be un-safe for the collection vehicle to empty due to local environmental conditions.
  - the bin is presented in a location that is unrelated to the property where the bin is registered or not located within a nominated Collection Point.
  - bin identification measures have been removed or modified without the consent of Council.
  - the bin is not accessible from a public roadway, or
  - the correct bin is not presented for collection by the required time on the Council nominated collection day.
- 3.15.2 Council reserves the right to decline a request for a general waste service where an eligible property does not take-up recycling service/s where it is a Mandatory Service or appropriate to the type, volume, and nature of recyclable materials in that property's waste stream.

### **3.16 Councils Rights.**

Council reserves the right to:

- recover stolen or misappropriated bins.
- remove bins where there are repeated instances of bins not being stored between collection days on the site where they are registered.
- withdraw or cease a collection service where there is repeated misuse of waste and recycling services.
- withdraw or cease collection when deliberate and wilful damage of a bin provided by Council occurs.
- withdraw services for non-payment of fee-for-service or replacement bin charges, and
- charge bin replacement fees to re-deliver bins.

### **3.17 Other residential waste disposal and recycling.**

- 3.17.1 Council may offer residential hard waste (including green garden waste) programs. The extent and scope of these services is subject to service availability and budget allocation.
- 3.17.2 Council may opt to work with community groups or organisations to identify programs to address waste and resource recovery.
- 3.17.3 Transfer Station.

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 8 of 27
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- The Barossa Council operates a transfer station at 1508 Springton Road, Springton opposite Barossa Boundary Road.
- The Transfer Station must operate in accordance with the EPA license.
- Accepted materials are subject to change, and
- Fees and Charges are reviewed annually.

#### 3.17.4 Street bin, Council parks and facilities.

- Council provides street bins in public places for litter control and residential or commercial waste must not be placed in street bins. Placement of bins is at the discretion of Council staff.
- Council's Street Bin collection service includes the collection of rubbish in streets, parks, and other public places by Council's contractor on either a bi-weekly basis for peak locations, or weekly collection service for other township locations. Street Bins are supplied, owned, repaired, and replaced by Council's Contractor.
- Council may opt to work with community groups or organisations to assist with improving resource recovery in public places.

## 4 Supporting Processes and Documents

- 4.1 Enquiry/ Application for special circumstances (Red waste bin upgrade service).
- 4.2 Enquiry/ Application for green service exemption.
- 4.3 Customer Service Policy.
- 4.4 Fees and Charges Register.

## 5 Related Policies

- 5.1 Nil

## 6 Legislation and References

- 6.1 The Barossa Council Waste Management By-Law No. 7 of 2021.
- 6.2 Local Government Act 1999.
- 6.3 South Australia Public Health Act 2011, South Australian Public Health (General) Regulations 2013.
- 6.4 South Australia Environment Protection Act 1993
  - 6.4.1 South Australia Environment Protection (Waste to Resources) Policy 2010
  - 6.4.2 South Australia Waste Strategy 2020 – 2025

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 9 of 27
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### 6.4.3 Waste Management Hierarchy



## 7 Review

- 7.1 This Policy will be reviewed by [the Council / Document Control Officer] in consultation with the relevant stakeholders, within four (4) years or more frequently if legislation or Council's need changes.

## 8 Further Information

- 8.1 This Policy is available on Council's website at [www.barossa.sa.gov.au](http://www.barossa.sa.gov.au). It can also be viewed electronically at Council's principal office at 43-51 Tanunda Road, Nuriootpa and all Council branches, during ordinary business hours. A copy of this Policy can be obtained at those venues upon payment of a fixed fee.
- 8.2 Complaints regarding this Policy or its application can be made to the Customer Service team on 8563 8444 or [barossa@barossa.sa.gov.au](mailto:barossa@barossa.sa.gov.au) at first instance, who will refer you to the most appropriate officer according to Council's *Customer Service Policy*.

## 9 Definitions

Ancillary Accommodation	<ol style="list-style-type: none"> <li>1. Is located on the same site as an existing dwelling and is ancillary to that dwelling; and</li> <li>2. can be (but need not be) self-contained; and</li> <li>3. contains no more than 2 bedrooms or rooms or areas capable of being used as a bedroom.</li> </ol>
Approved Waste Collection Route	The route (approved between Council and the Contractor) which a service is provided for the collection and disposal of domestic waste and recyclables using 140L and/or 240L Mobile Bins outside of the Designated Waste Collection Areas, as shown in Appendix A.
Bin	A mobile garbage bin (MGB) provided by Council as a container for the temporary storage of waste and recycling.
Co-mingled Recycling	Paper and Cardboard (newspapers, magazines, egg cartons, cardboard boxes, envelopes, milk and juice cartons). Metals (tin, aluminium and steel cans, aerosol cans (empty), metal lids, aluminium foil tray and foil wrappers). Rigid Plastic (drink bottles, ice cream, yoghurt and margarine containers, milk and juice bottles,

	takeaway food containers, laundry and bathroom containers). Glass (bottles and jars).
Commercial property	A property lawfully used for a commercial, light industrial, institutional or other non-residential purpose and includes short term accommodation such as tourist accommodation in a hotel, back packer hostel or serviced apartment.
Common collection point	A nominated area where one or more properties places their bins for collection to access the Kerbside Waste Collection Service where it is assessed that the bin cannot be serviced from the footpath directly outside the property.
Designated Waste Collection Area	An area defined by Council in which a service is provided for the collection and disposal of domestic and commercial waste and recyclables using 140L and/or 240L Mobile Bins. Designated Waste Collection Areas are as marked on Council Designated Waste Collection Area maps (Appendix B) and are subject to change as a result of future subdivisions or planning requirements.
General (landfill) waste	That part of the waste stream remaining after the separation of organic, recyclable and hazardous or prohibited waste materials that is directed to landfill. Disposable nappies, Disposable masks, Disposable gloves, Damaged ropes and hoses, Garbage bags, Rags and old fabric, Broken glass and crockery (wrap in newspaper or place in a bag), Kitty litter crystals, Foam/polystyrene (food trays, cups and packaging).
Hard waste	Selected solid waste items, as specified by Council, which arise from residential properties that cannot be collected by the general waste, co-mingled or organics recycling collection services.
Hazardous waste	Listed waste having a characteristic described in schedule A list 2 of the <i>National Environment Protection (Movement of controlled waste between States and Territories) Measure</i> , as amended from time to time. eg explosives, flammable liquids, flammable solids.
Home Activity	Means a use of a site by a person resident on the site as defined in Regulation 3 of the Planning, Development and Infrastructure (General) Regulations 2017: <ul style="list-style-type: none"> <li>a) that does not detrimentally affect the amenity of the locality or any part of the locality; and</li> <li>b) that does not require or involve any of the following: <ul style="list-style-type: none"> <li>i) assistance by more than 1 person who is not a resident in the dwelling;</li> <li>ii) Use (whether temporarily or permanently) of a floor area exceeding 30m<sup>2</sup>;</li> <li>iii) The imposition on the services provided by a public utility organisation of any demand or load greater than that which is ordinarily imposed by the other users of the services in the locality;</li> <li>iv) The display of goods in a window or about the dwelling or its curtilage;</li> <li>v) The use of a vehicle exceeding 3 tonne tare in weight.</li> </ul> </li> </ul>
Infirm (or assisted) collection service	An infirm bin service is a type of waste collection that may be available to residents who are unable to physically move their bins to the kerbside due to disability, medical conditions, or other impairments. This service ensures bins are collected from a designated location on the property and returned after emptying. Eligibility is subject to application, medical evidence supplied and if the Waste Contractor deems property access is safe.

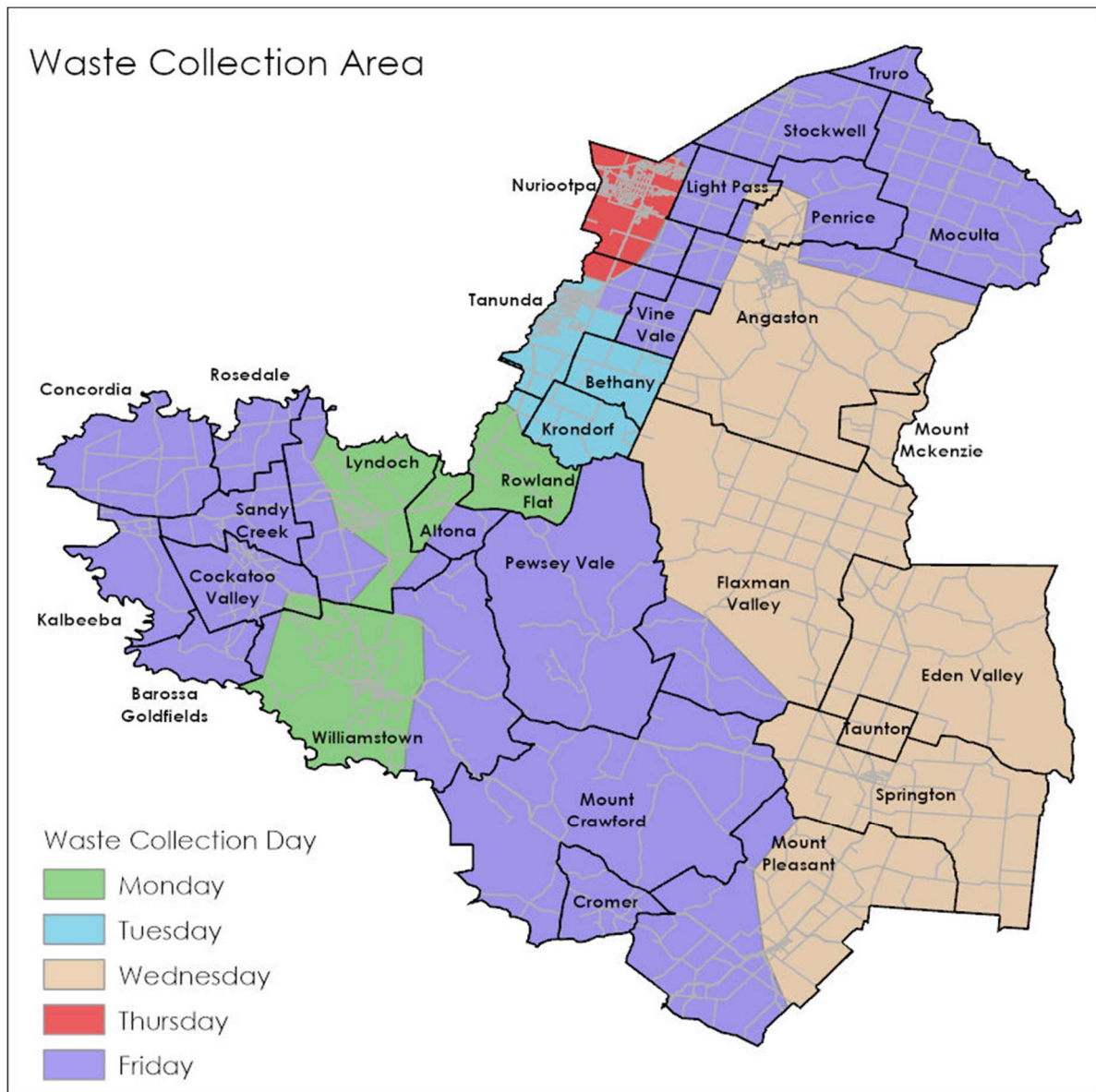
Kerbside Waste Collection Service	Council's waste management services that typically requires bin presentation on the footpath and utilises smaller capacity Bins and a collection truck with a hydraulic lifting arm on the kerb (starboard) side of the vehicle. Nominated Common Collection Points are used to facilitate this service where bins can not be serviced from the footpath.
Green Organics recycling	All food scraps (including dairy, meat, bones, seafood, fruit and vegetable scraps), lawn clippings, small cuttings, prunings and branches (up to 15cm wide x 60cm long), weeds, cut flowers, sawdust, tissues and paper towel, egg cartons, egg and oyster shells, coffee grounds, tea leaves and tea bags, pet waste (please place in a compostable bag or newspaper), pizza boxes, compostable paper and cardboard food packaging, compostable cups and cutlery, compostable kitchen caddy liners, shredded and small pieces of paper, newspaper.
Prescribed service	The collection, treatment or disposal (including by recycling) of waste.
Prohibited Waste	Materials that are not permitted to be placed in the kerbside collection as listed in Appendix C.
Recyclable material	Includes Paper and cardboard (newspapers and food packaging boxes and sleeves) Glass (bottles and cooking cars); Hard plastic (food containers and cartons); Metal (aluminium cans, tin cans and foil) Non-renewables (batteries and lightbulbs) Organic material (compostable material like food leftovers and garden waste)
Residential property	A property lawfully used as a dwelling or place of residence, including: <ul style="list-style-type: none"> <li>a. a detached or semi dwelling, row house or townhouse.</li> <li>b. a home unit or apartment within a residential flat building or group dwelling.</li> <li>c. caretakers' residence within a residential complex; and student accommodation, hostels, lodging and boarding houses (excluding tourist accommodation).</li> </ul>
Rural Refuse Disposal Ticket	A ticket that may be purchased from Council, where eligibility criteria is met, for properties to drop-off equivalent residential kerbside bin waste at Springton Transfer Station for disposal. Eligibility criteria and cost of the ticket is subject to annual review.
Service Charge	Council may impose an annual Service Charge on rateable land within its area to which it provides, or makes available, a prescribed service. The Service Charge accounts for the provision of bins, collection service, administration of the service and management of the contract.
Service Entitled Property	Any property entitled to the relevant collection service as set out in this Policy and at locations defined by the Approved Collection Area and Route for that service. For the purposes of collection, service entitlement is based on rateable properties not on allotments or titles of land.
Small Business	An actively trading business that employs less than 20 people.
Street Bin	A receptacle for the disposal of waste and recyclable material usually in a street, park, or public area.
Waste Management Hierarchy	The waste management hierarchy is a tool used in Green Industries SA's strategic priorities and underpins decision making when it comes to avoiding waste and maximising economic value. The hierarchy ranks waste management options according to what has the best outcome for the environment and delivers the most efficient use of resources.

**10 Document Control**

<b>Community and Corporate Plan Link:</b>	<a href="#">The Barossa Council Community Plan 2024 – 2044: Supporting a sustainable Barossa – We sustainably manage our resources and encourage sustainable practices - CS22 Waste and Resource Recovery.</a>  <a href="#">The Barossa Council Corporate Plan 2025 – 2029 (2025 – 2026 Revision) Service Area CS23 – Waste and Resource Recovery – Output 1 – Waste Collection/Disposal.</a>	
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<b>Version No.</b>	<b>Date</b>	<b>Description of Change</b>
1.0	7/6/2009	New Policy, June 2009.
2.0	4/3/2018	Waste Management Services major review.
3.0	11/7/2019	Amended to include availability 4.17.1 in the waste Management Services Policy, by deleting 'disposal' from the first sentence.
4.0	20/6/2023	Minor review.
5.0	18/11/2025	Substantial review. Clause 3.8.6 inserted prompted by changes to State Governments policies around ancillary accommodation.

### Waste Collection Route





Map – 1 Angaston-Penrice Designated Collection Area



## Angaston and Penrice

43-51 Tanunda Road, Nuriootpa  
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Telephone (08) 8563 8444  
Facsimile (08) 8563 8461  
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Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 16 of 27
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Map – 2 Eden Valley Designated Collection Area

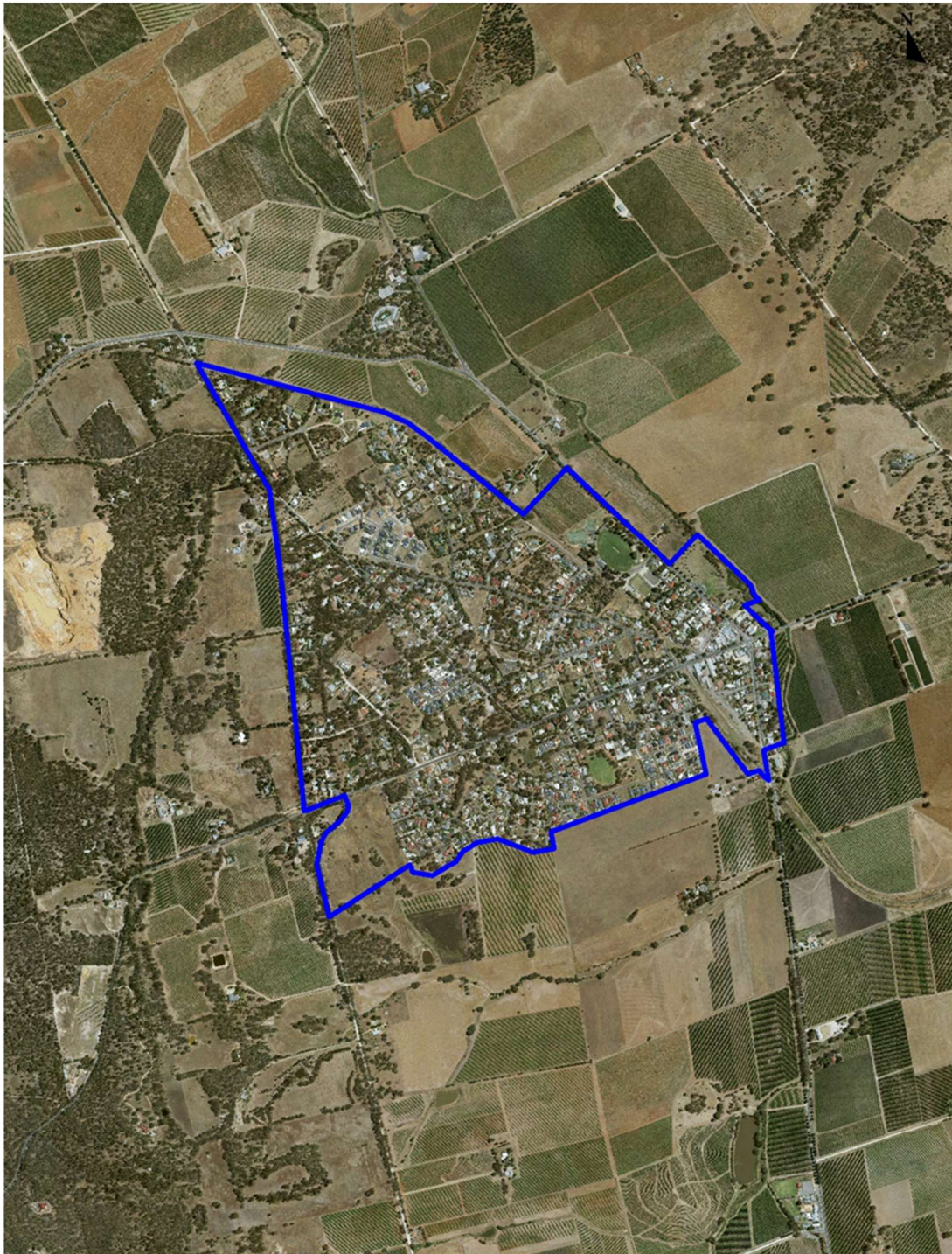


## Eden Valley

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Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 17 of 27
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Map – 3 Lyndoch Designated Collection Area



## Lyndoch

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Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 18 of 27
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Map - 4 Moculta Designated Collection Area

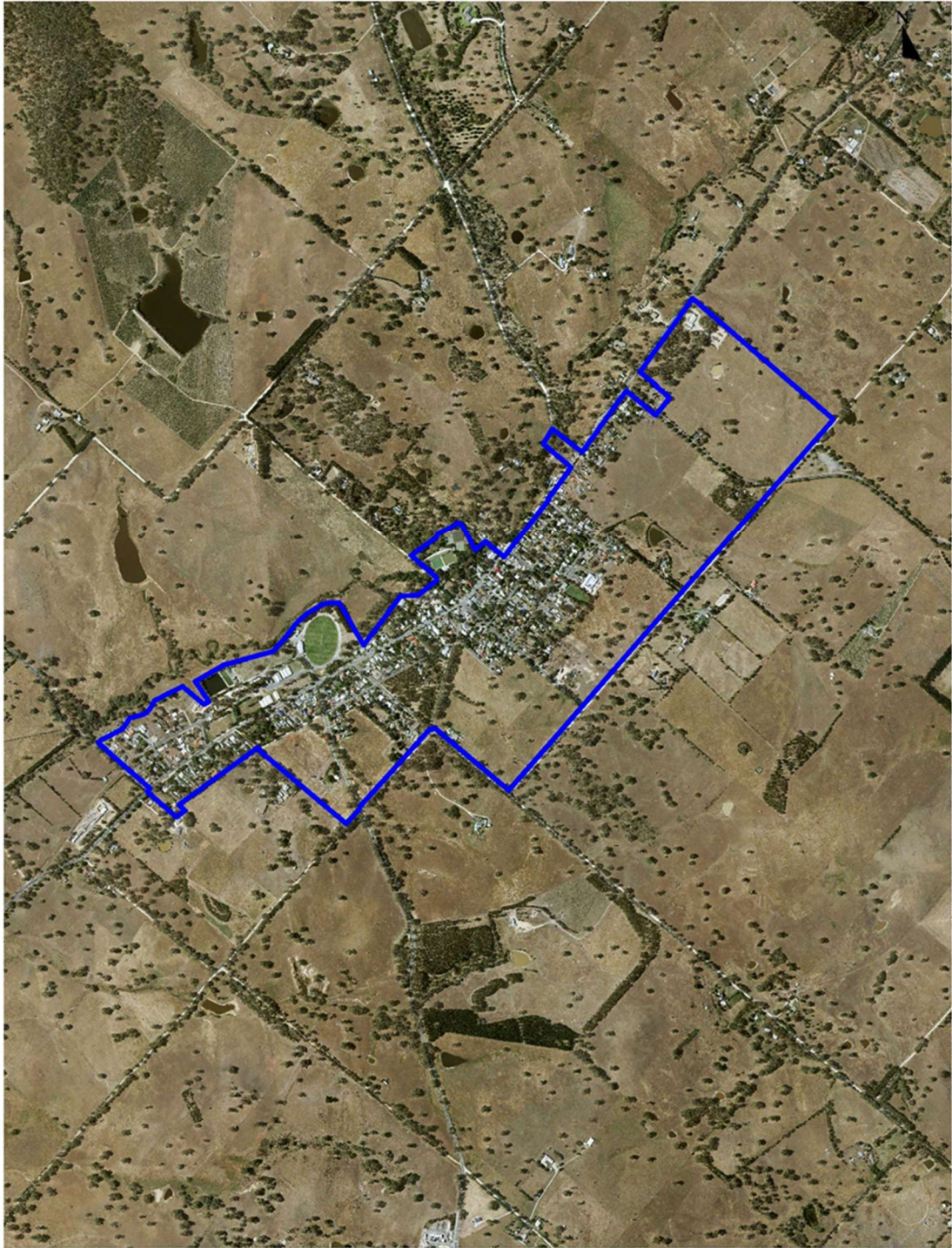


## Moculta

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Map – 5 Mounbt Pleasant Designated Collection Area

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 19 of 27
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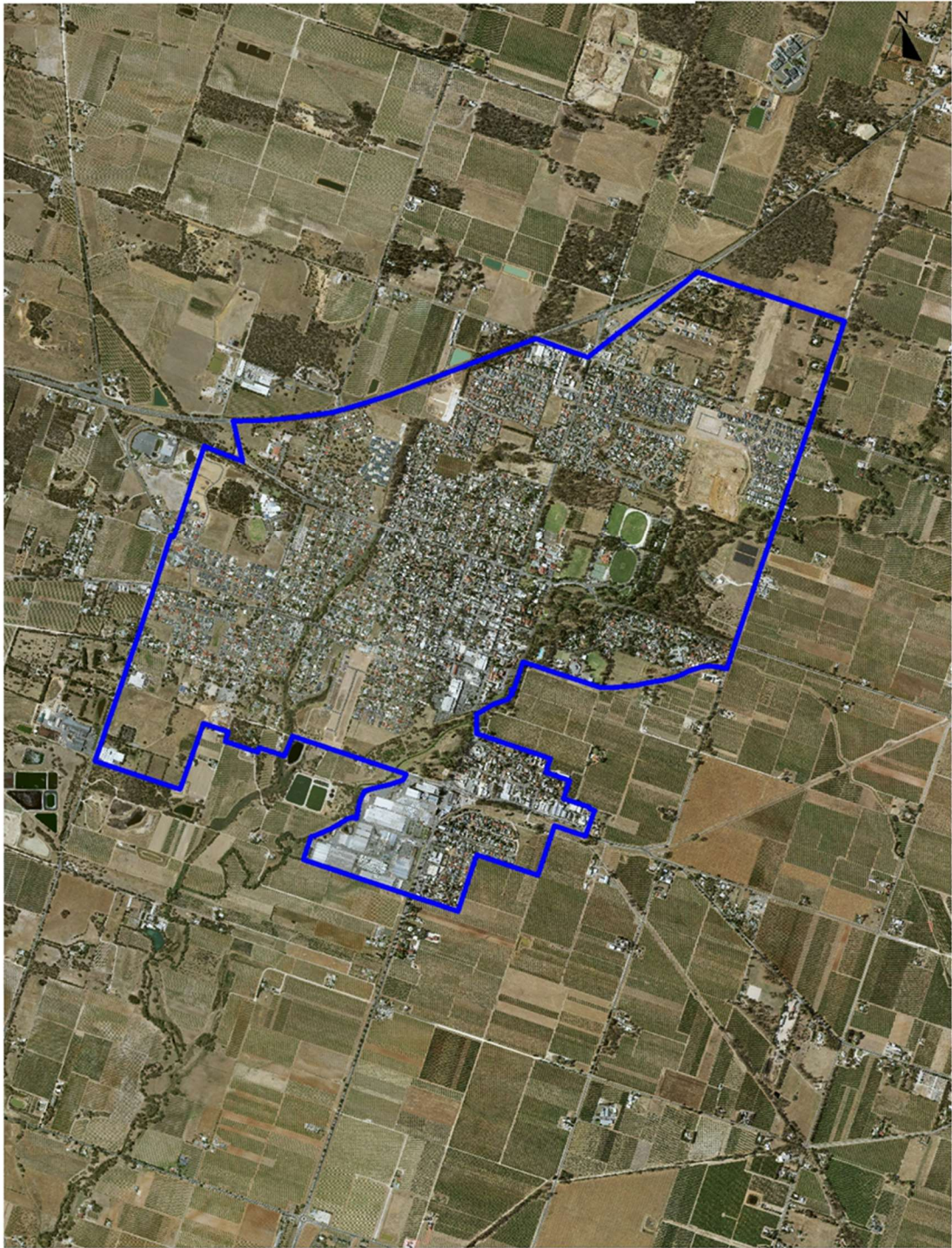


## Mount Pleasant

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Map – 6 Nuriootpa Designated Collection Area

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 20 of 27
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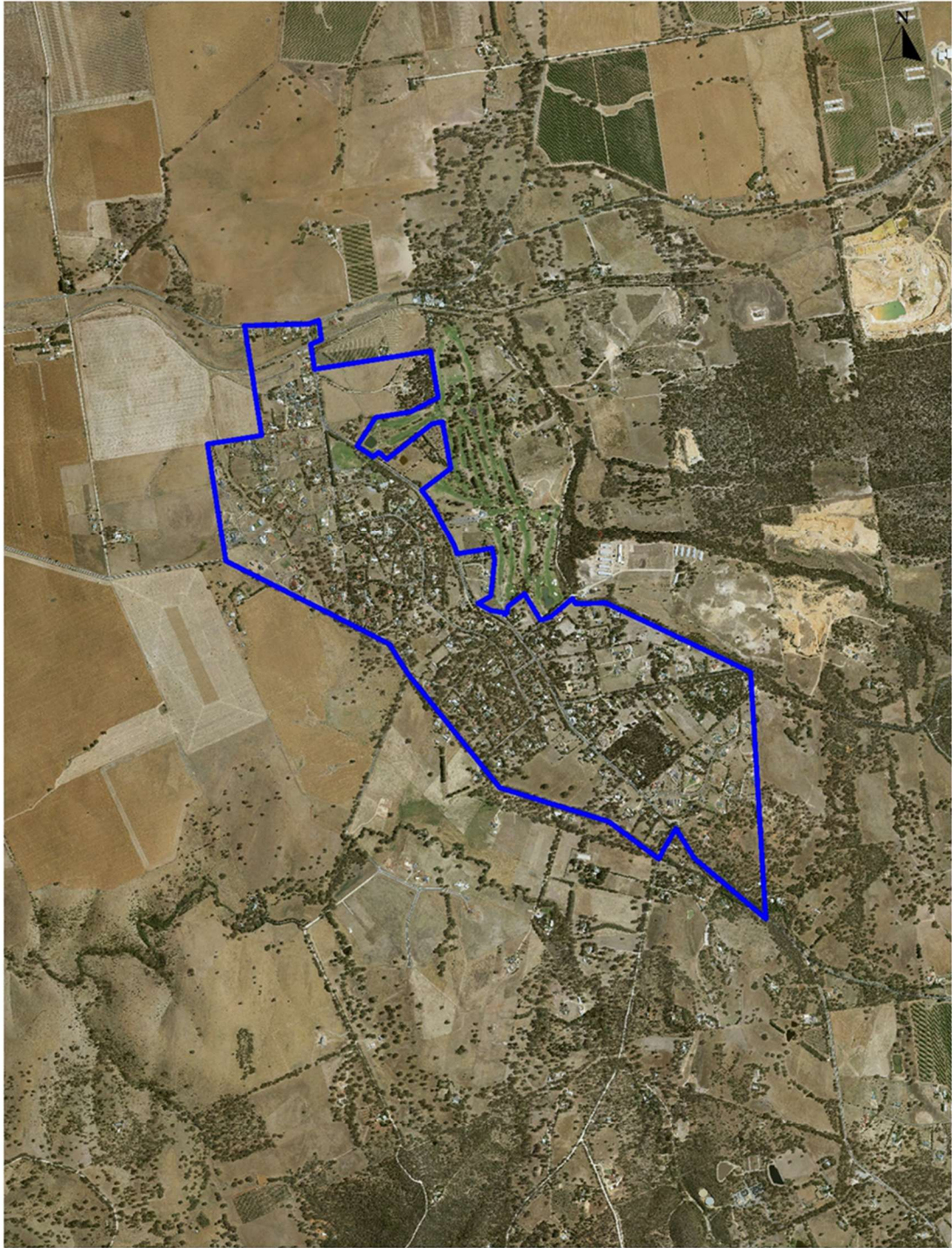


## Nuriootpa

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 Website: [www.barossa.sa.gov.au](http://www.barossa.sa.gov.au)

Map – 7 Sandy Creek-Cockatoo Valley Designated Collection Area

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 21 of 27
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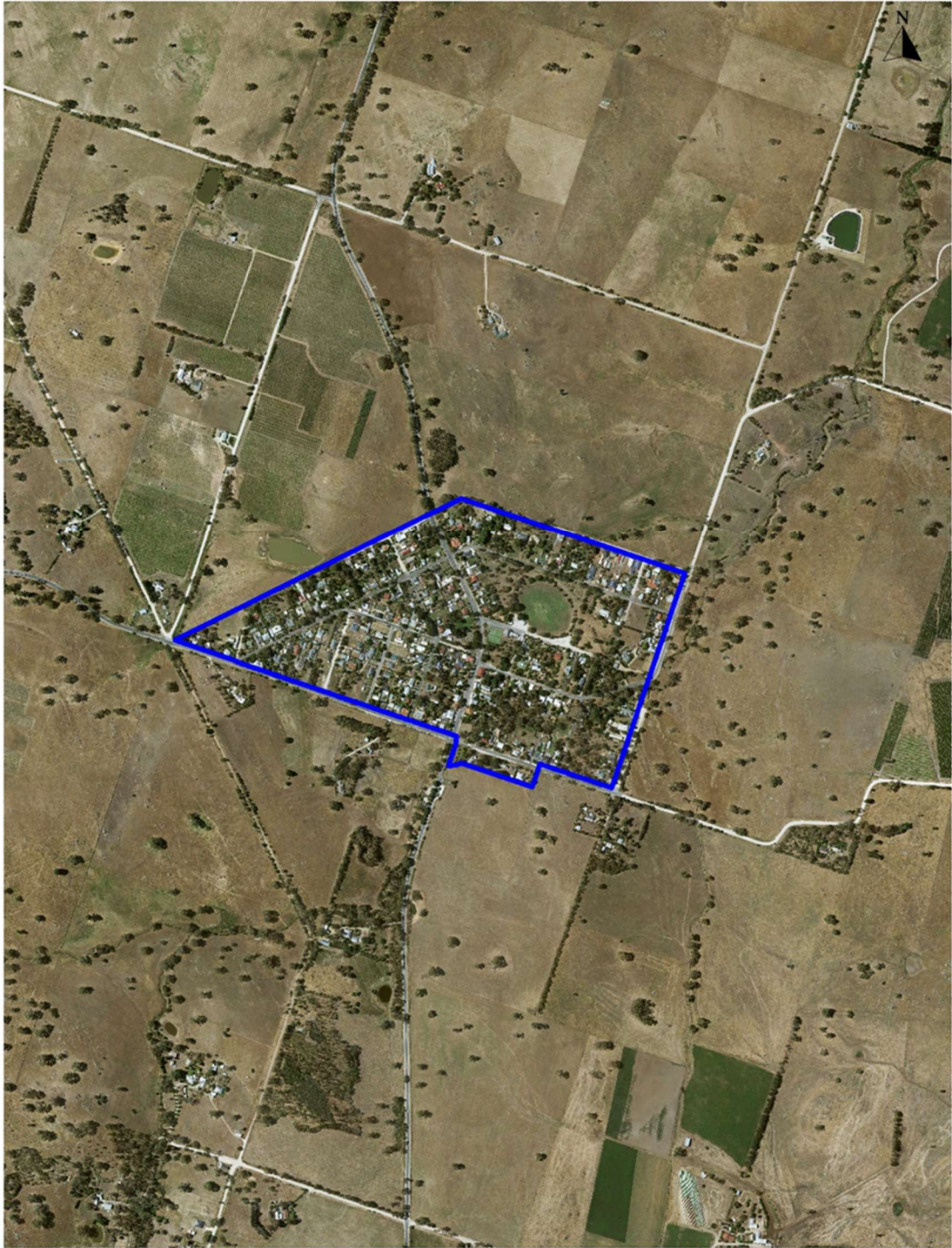


## Sandy Creek and Cockatoo Valley

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Map – 8 Springton Designated Collection Area

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 22 of 27
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## Springton

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Map – 9 Stockwell Designated Collection Area

Approval date: 18/11/2025	Review date: 18/11/2029	Approved by: Council Council Minute Book Ref: 2022-26/855	Ref: 23/109946 [v2]	Page 23 of 27
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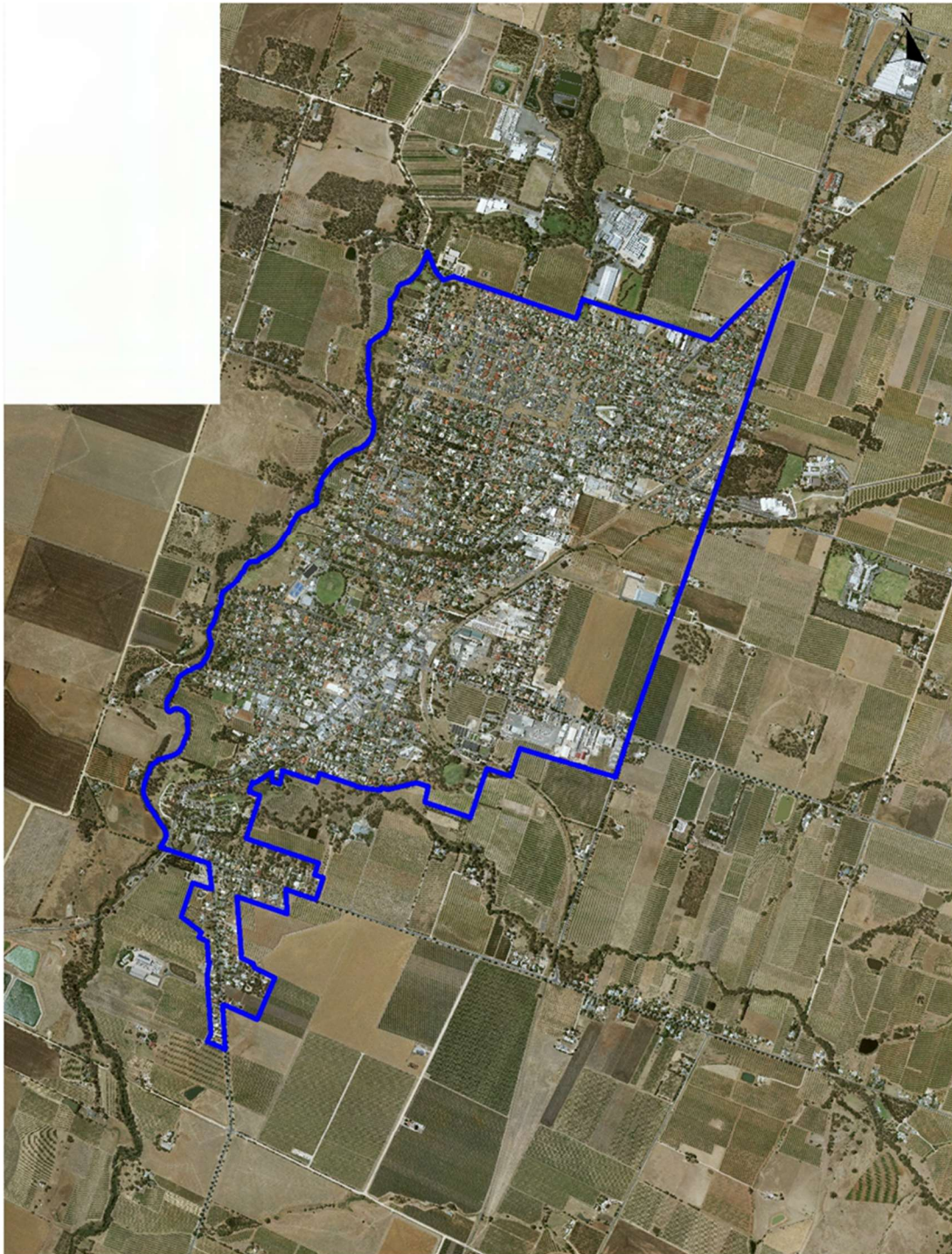


## Stockwell

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Website: [www.barossa.sa.gov.au](http://www.barossa.sa.gov.au)

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Map – 10 Tanunda Designated Collection Area



## Tanunda

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Map – 11 Williamstown Designated Collection Area



## Williamstown

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The following substances are prohibited from collection by the Kerbside Waste Collection Service:

- hot ashes;
- liquids;
- dust and fine loose material unless it is securely wrapped in paper or plastic;
- pool chemicals;
- liquid paint;
- varnishes and solvents;
- waste listed as ‘dangerous substances’ under the Environment Protection Act;
- car batteries;
- acids and alkalis;
- earth, gravel, rocks: building materials – concrete, bricks masonry, tiles, sand, gravel;
- asbestos;
- bitumen;
- car bodies;
- engines;
- tyres;
- explosives and ammunition;
- gas bottles;
- medical or dental practice waste (eg Syringes, X-Rays etc);
- veterinary practice waste;
- animal carcasses;
- any other article or matter that is discarded in the course of medical, dental or veterinary practice or research that poses a significant risk to the health of a person who comes into contact with it, or to the environment at large;
- radio-active waste;
- any other item or substance that may constitute a hazard to the waste collectors, or to the mechanism of the collection vehicle, or to the environment at large.