



*The Barossa Council*



# 2023-24 ANNUAL REPORT

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The Barossa Council acknowledges the traditional lands of the Ngadjuri, Peramangk and Kaurna people and we respect their spiritual relations with Country.



# MESSAGE FROM THE MAYOR

On behalf of Council, I'm proud to reflect on the performance and achievements of both our Council and community over the past year.

We had so much to celebrate, with the official opening of major capital projects including the redeveloped \$2.378 million Mount Pleasant Caravan Park, \$5.1 million Barossa Rugby precinct in Tanunda and the new \$6.496 million clubroom and changerooms at Tanunda Recreation Park. As another jewel in our sporting crown, Tanunda Recreation Park was named SACA's Community Facility of the Year for 2024, recognising the facility as an sports events tourism destination. We also kicked off work on new soccer clubrooms and changerooms as part of our \$6 million soccer development at Nuriootpa Centennial Park.

On the arts and cultural front, the Commonwealth Government announced \$6,961,000 funding towards our Barossa Creative Industries Centre in Tanunda, complemented by \$500,000 to develop the surrounding open space. Set to open in early 2026, this will deliver an exciting and transformational precinct to support creative enterprise, education and community activation and participation.

In another showcase of arts and culture, we also celebrated the successful 2024 Barossa Arts Festival, supported by \$30,000 Council sponsorship.

We continued our conversation with the community about future growth in the Barossa with the draft Growth and Infrastructure Investment Strategy consultation. We look forward to analysing the feedback to help shape future policy and sustainable population growth.

We also embarked on initial investigations and planning as a first step in the State Government's land rezoning at Concordia to support an additional 10,000 homes over the next 25 years. This is a journey we will take in partnership with the State Government and key stakeholders.

One of the most exciting developments in recent years was the announcement of the Barossa Park Project, a joint partnership between Council and the State Government to create a new sports, events and tourism destination at Lyndoch Recreation Park.

A sod turning in April signalled the start of construction, supported by a \$20 million investment by the State Government in this destination precinct.

We cemented our international friendship with the US City of Grapevine during a visit to our new Texas Sister City. Closer to home, we appointed our Sister City Committee to explore trade, education and civic opportunities between the Barossa and our Texas counterparts. It was a great reminder of the special characteristics that make the Barossa unique.

In closing, I am constantly amazed by the achievements of so many in our community and social inclusion programs, which are a combination of staff, community groups and volunteers working together to support and benefit the community.

We have so much to be proud of, and so much more to look forward to, as we work to create a community where we love to live.

# ELECTED MEMBERS





# ELECTED MEMBERS



Mayor  
Bim Lange



Councillor  
Dave de Vries



Councillor  
Cathy Troup



Councillor  
Jane Evans



Councillor  
Jess Greatwich



Councillor  
Don Barrett



Councillor  
John Angas



Councillor  
Heidi Thompson



Councillor  
Kathryn Schilling



Councillor  
Tony Hurn



Councillor  
Rick Lane



Councillor  
Bruce Preece

# OUR COUNCIL

The Barossa Council is one of the largest regional local government authorities in South Australia, which covers the internationally renowned Barossa wine region.

The Barossa Council was originally formed in 1996 after amalgamation of the District Councils of Barossa, Tanunda and Angaston. The majority of the District Council of Mount Pleasant was later amalgamated in 1997.

The Barossa region was and continues to be inhabited by the Peramangk, Kaurna and Ngadjuri people. Colonel William Light first visited the area in 1837, naming the Barossa Range from which the region derives its name. The settlement of the Barossa region began in 1840.

Early farmers of the Barossa established vineyards in the 1840s and 1850s to supplement their primary activities of wool and livestock production and crop farming. In the late 1880s and 1890s there were substantial increases in the production of wine in the region.

The cultural landscape of the present day Barossa is reflective of the substantial influence of the early British and German settlers. Vineyards and paddocks dominate the landscape but historical towns, churches, wineries and stone artefacts contribute substantially to its charm and character.

The tourism industry has become a major focus for the continued development of the region with the Barossa being acknowledged as one of the five most recognised wine regions in the world.



## 26,268

POPULATION



## 13,989

ASSESSMENTS



## 893.2 sq kms

Altona, Angaston, Barossa Goldfields, Bethany, Cockatoo Valley, Concordia, Craneford, Cromer, Dorrien, Eden Valley, Flaxman Valley, Kalbeeba, Krondorf, Light Pass, Lyndoch, Moculta, Mount Crawford, Mount McKenzie, Mount Pleasant, Nuriootpa, Penrice, Pewsey Vale, Rosedale, Rowland Flat, Sandy Creek, Springton, Stockwell, Tanunda, Taunton, Vine Vale and Williamstown.

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**Enhancing our  
premium wine,  
food and tourism  
region and its  
unique lifestyle,  
heritage and  
community spirit.**

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# CELEBRATIONS

## AUSTRALIA DAY

Australia Day held on 26 January is an opportunity for all Australians to come together as a nation to reflect, respect and celebrate.

We acknowledged the contribution every Australian makes to our contemporary and dynamic nation. From our Aboriginal and Torres Strait Islander people who have been here for more than 65,000 years, to those who have lived here for generations, to those who have come from all corners of the globe to call our country home.

Australia Day 2024 was held in the Tanunda Show Hall and saw a pause to reflect on the past year and recognise the resilience of our community.

The Tanunda Primary School Choir via video performed the Australian National Anthem and the Nuriootpa Kindergarten performed a heartfelt Acknowledgment of Country.

Mayor Bim Lange together with Ngadjuri Elder Quenten Agius and his grandchildren (pictured below) helped our community to reflect, respect and celebrate together.

Highlights included performance by Lauren Langford (pictured below), face painting, kids games and craft, with activities in the hall by Seeds of Hope, Barossa Bushgardens, Barossa Library Service and Barossa Wildlife Rescue. The breakfast was prepared and served by the Rotary Club of Barossa Valley.

An important part of the day was an Australian citizenship ceremony; an important part of our nation's celebrations and holds special significance for those becoming citizens and the broader Australian community. We welcomed 5 new citizens to our beautiful community and country we live in.



Below: John Nietschke with his grandchild Daniella.



## CITIZEN OF THE YEAR AWARDS

Council is proud to recognise our Australia Day Citizen of the Year Award winners, who have gone above and beyond in their service to our community.

Our 2024 Australia Day Award recipients included *Citizen of the Year*, Debbie Miles, *Young Citizen of the Year*, Casey Miles, *Award for Active Citizenship*, Matt Hale and *Community Event of the Year*, Barossa Medieval Fair.

The awards were presented at the annual Australia Day event by Mayor Lange and Ashton Hurn MP, Member for Schubert.



Young Citizen of the Year, Casey Miles



Award for Active Citizenship, Matt Hale



Citizen of the Year, Debbie Miles



Community Event of the Year, Barossa Medieval Fair

## CITIZENSHIP CEREMONIES

In line with our commitment to building a strong sense of community pride and participation in community-building activities, we hold citizenship ceremonies at various times throughout the year.

Throughout 2023-24 Council held five citizenship ceremonies, including one on Australia Day and the largest ceremony being held in June with 19 conferees. A total of 43 people were conferred as new citizens.

As the authorised person to receive the pledge, Mayor Michael 'Bim' Lange conducted the public ceremonies and formally welcomed new citizens as members of the Australian community.

Some of the country they originated from are Brazil, Chile, China, Croatia, England, India, Italy, Moldova, New Zealand, Nigeria, Papua New Guinea, Scotland, Singapore, Solomon Islands, South Africa, Taiwan, United Kingdom, United Arab Emirates, United States, Vietnam and Wales.



New Australian citizens Daiane Vargas and Carlos Marcellino with Daniela and Alice.

# COMMUNITY CONSULTATION

Each year members of the community are provided with opportunities to put forward their views and have their say on particular issues and projects before Council.

During the reporting period, Council has consulted with the community and sought feedback on the following matters and projects:

- 2024-25 Annual Budget and Business Plan
- Draft Elected Member Behavioural Management Policy and Process
- Draft Growth and Infrastructure Investment Strategy
- Community Land Revocation - Allotment 801 Atze Parade Nuriootpa
- Electric Vehicle charging station
- Barossa Wellbeing Project
- Draft Signage Policy
- Williamstown Hotel Car Park Licence
- Draft Tanunda Callitris Woodland Management Plan
- Code of Practice for Access to Meetings and Meeting Documents

## ENGAGEMENT METHODS



### WRITTEN REQUEST

Community members can write to Council on any Council policy, activity or service.



### STAFF MEMBERS

Community members can contact Council staff to discuss any issue relevant to Council.



### SOCIAL MEDIA

Community members can engage on The Barossa Council's [Facebook page](#).



### ELECTED MEMBERS

Community members can contact their Elected Members of Council to discuss any issue relevant to Council.



### YOUR SAY BAROSSA

Community members can provide feedback on specific Council engagements and consultations via our online engagement platform, Your Say Barossa at [yoursay.barossa.sa.gov.au](https://yoursay.barossa.sa.gov.au)

# THE BIG PROJECT

We continued delivering on our vision to future-proof sports, recreation and cultural facilities in the Barossa. Our \$60 million investment in projects completed, underway or planned has been complemented by around \$40 million in grant funding and contributions, bringing total investment to almost \$100 million.

## COMPLETED PROJECTS

### BAROSSA RUGBY PRECINCT

A new home for rugby in the Barossa was officially opened at Tanunda in June 2024.

The \$5.1 million project has delivered a fit-for-purpose, multi-use facility with LED sports lighting, clubroom, changerooms, function space and playing surface that will also build rugby participation in our region.

The precinct boasts a commercial kitchen, bar, space inside for 150 people, plus a sheltered viewing deck overlooking the field which accommodates three touch football pitches.

The project is supported by \$995,000 State Government funding through the Office for Recreation, Sport and Racing.

### TANUNDA RECREATION PARK CLUBROOMS AND CHANGEROOMS

A \$6.496 million investment in community clubroom and change room facilities and oval upgrade was officially opened at Tanunda Recreation Park in March 2024.

The facility has delivered multi-use infrastructure to support football, cricket, netball, tennis and community sports more broadly.

The new facilities include new shared clubrooms with a public lounge, gender-neutral changerooms, toilets, umpire rooms and spectator viewing to both the main oval and courts.

Top: Katrine Hildyard MP, Minister for Recreation, Sport and Racing; Dr Fraser Vivian, Rams Club President and Ashton Hurn, Member for Schubert cut the ribbon to officially open the Barossa Rugby Precinct.

Pictured right: At the official opening of the Tanunda Recreation Park clubroom, changerooms and main oval were Justin Menzel, Tanunda Tennis Club; Kym Underwood, Tanunda Football Club; Ashton Hurn, Member for Schubert; Katrine Hildyard, Minister for Recreation, Sport and Racing; Mayor Bim Lange, Stuart Swan, Tanunda Cricket Club and Sharon Seedsman, Tanunda Netball Club.



**the Big  
project**



# THE BIG PROJECT

## MOUNT PLEASANT CARAVAN PARK

There's a new destination for holiday makers in the Barossa following a \$2.4 million redevelopment of Mount Pleasant Caravan Park.

The upgrade of accommodation and facilities at Talunga Park includes six cabins, a new camp kitchen, 24 new powered caravan sites and visitor amenities.

The project was co-funded by the Government of South Australia's Local Government Infrastructure Partnership Program, and officially opened 12 August 2023.

## PROJECTS UNDERWAY

### BAROSSA PARK PROJECT

The Barossa was announced as a venue for the 2025 AFL Gather Round, with the State Government partnering with Council to deliver a jointly-funded \$40 million upgrade to facilities at Lyndoch Recreation Park.

The funding will deliver a full-scale redevelopment of Lyndoch Recreation Park exposing this prized tourist region to a huge national audience and supporting the local economy.

The State Government and Council will each contribute \$20 million, with support from Barossa District Football and Netball Club.

The Barossa Park Project will see the existing oval upgraded to meet AFL standards, and deliver a precinct fit for multiple sports at community and professional levels as well as opening up new opportunities for festivals, the arts and conferences to come to the region.

This work will include a new multi-purpose building comprising a 300-seat event space and clubrooms with commercial kitchen, multi-sport change facilities and gym.

The venue will be officially opened for Gather Round from 10-13 April 2025.



## BAROSSA SOCCER PRECINCT

Work continued on new clubroom and changeroom facilities as part of a \$6 million redevelopment of the soccer precinct at Nuriootpa Centennial Park.

The new facility boasts four changerooms, kitchen, canteen, storage, medical and referee facilities, overlooking a full size equivalent synthetic football pitch under lights.



Above: Mayor Bim Lange with Guy Martin, Chairman of Nuriootpa Centennial Park Authority and George Triandafyllidis, President Barossa United FC.

Left: Cutting the ribbon to officially open the Mount Pleasant Caravan Park are Member for Light Tony Piccolo (representing the Treasurer), Wendy Harvey (Mount Pleasant Progress Association), Mayor Bim Lange (The Barossa Council), Courtney Hunter-Hebberman (Peramangk and Ngarrindjeri Mamalu) and Genevieve Hebart (Mount Pleasant Progress Association).

Below: Darren Chandler, SANFL CEO; Andrew Dillon, AFL CEO; Premier Peter Malinauskas and Mayor Bim Lange at the site of Barossa Park.



# STEPS TOWARDS A SUSTAINABLE FUTURE

Thanks to a partnership with APR Composites, table settings and benches crafted from 50% recycled HDPE plastic have been installed in Council's open spaces, contributing to a circular economy and extending the use of resources.

The Barossa Council Mayor Bim Lange says because material used in the furniture is sourced directly from yellow bins collected each week around the region, it's crucial everyone plays their part by "ensuring the right things go in the right bin".

"When residents separate recyclables correctly, it allows facilities like NAWMA to recover valuable materials for reuse, like the HDPE plastics which are repurposed into the furniture we're now enjoying in our parks and playgrounds," Mayor Lange said.

"Our individual actions directly contribute to reducing waste going to landfill which is not only transforming our community spaces but also making a positive impact on our environment."

Over the past 12 months, seven picnic table settings, 29 park benches and 155 bollards have been installed across the Barossa. That equates to 74,025 two-litre milk bottles, or 200 cubic metres of recovered plastic, being repurposed to help create a brighter, greener future.

Glen Carter, Council's Manager of Infrastructure and Environmental Services, said the new furniture is durable and lasts longer than its wooden equivalent.

**"The use of recycled plastic products in our open spaces aligns with our goal of creating and preserving sustainable parks for the community."**

- Glen Carter

"Just like our commitment to making conscious planting decisions to enhance aesthetics without requiring excessive maintenance, we choose recyclable products with confidence in their durability and longevity."

Pictured right: Glen Carter, Manager Infrastructure and Environmental Services at one of the recycled picnic table settings.



APR  
composites  
Made in Australia  
from recycled materials  
www.aprcomposites.com.au

# NATURAL ENVIRONMENT AND BUILT HERITAGE

## BAROSSA BUSHGARDENS



**41**  
TOTAL  
VOLUNTEERS



**9709**  
VOLUNTEER  
HOURS



**9,800**  
ANNUAL  
VISITORS



**127**  
VOLUNTEER  
EVENTS



**2,858**  
EVENT ATTENDANCE



**676**  
DEVELOPMENT  
APPLICATIONS



**\$154M**  
DEVELOPMENT  
APPLICATIONS



**41**  
LAND DIVISION  
CONSENTS



**109**  
COMPLIANCE  
INSPECTIONS



**64**  
POOL  
INSPECTIONS



**1**  
CROWN LAND  
ASSESSMENT



**265**  
BUILDING  
INSPECTIONS

# INSPECTIONS



**174**

LITTER CONTROL

**28**

UNSIGHTLY  
CONDITIONS

**34**

SMOKE  
COMPLAINTS

**5**

BIRD  
SCARERS

**8**

FIXED  
MACHINE  
NOISE

**51**

GRAFFITI AND  
VANDALISM

**15**

NON-FIXED  
MACHINE  
NOISE

**17**

ANIMAL  
AND INSECTS

**29**

ODOUR, FUMES  
SPRAY DRIFT, DUST

- 2 Offences under the Act were expiated\*
- 0 Nuisance Abatement Notices or Litter Abatement Notices issued
- 0 Offences under the Act were prosecuted
- 0 Applications by council to the court for orders for civil penalties under Section 34 of the Act
- 1 Civil penalty negotiated under Section 34 of the Act

\*under the Local Nuisance and Litter Control Act 2016 there were 2 expiation notices issued for disposal of up to 50L of General Litter.

# HERITAGE GRANTS



**14**

HERITAGE  
GRANTS



**\$4,100**

HERITAGE  
GRANTS



# SPECIAL DELIVERY

Carol Dearlove's thoughts on the service she receives from Barossa Library are clearly summed up in her surname.

The Nuriootpa resident is one of a number of local community members unable to attend their local library, so she looks forward to Barossa Council Library volunteer Kathy Evans knocking on her door as part of the library's home delivery service.

"I can't get to the library now and it's lovely to see Kathy, we have a social chat – we talk about our pets, our children, it's just a lovely visit," says Carol.

"She's a person who has become dear to me."

Carol enjoys the selection of books, DVDs and magazines she receives monthly.

**"It means so much and it gives us the option to be able to relax in our own home."**

- Carol Dearlove

Kathy has been a volunteer for the past five years and treasures the connections she makes through her role.

"I put myself in the position of someone like Carol. I love reading and couldn't imagine not being able to get to the library to access books! I thought this is something I can do to hopefully give a little bit of something back to the community," Kathy says.

She admits to gaining "far more" from her volunteer role than she gives.

"I know a couple of people have said they were beginning to feel frustrated and felt a real loss of purpose because their vision was going. They were isolated and started feeling like they couldn't be independent," Kathy says.

"It's the tiniest thing that can make a big difference to other people, and it gives them that sense of still being connected with the community."



Kathy Evans delivers books to Carol Dearlove at her home in Nuriootpa, with Honey looking on.

# COMMUNITY AND CULTURE

## BAROSSA REGIONAL GALLERY



**14,406**

GALLERY VISITORS



**134**

EVENTS AND WORKSHOPS



**6,943**

EVENTS AND WORKSHOPS ATTENDEES



**1,313**

ITEMS SOLD

## GRANTS



**26**

YOUTH GRANTS

**\$5,350**

YOUTH GRANTS



**10**

COMMUNITY GRANTS

**\$23,146**

COMMUNITY GRANTS

# LIBRARY



**92,315**  
VISITORS



**6,581**  
MEMBERS



**6,103**  
WORKSHOP/  
PROGRAM  
ATTENDEES



**5,631**  
HOURS OF ACCESS  
ON PUBLIC PCs

**191,799**  
LOANS

# VOLUNTEERS



**505**  
VOLUNTEER  
RESOURCE  
CENTRE VISITS



**262**  
REGISTERED  
COUNCIL  
VOLUNTEERS



**24,484**  
VOLUNTEER  
HOURS



**\$1M**  
VALUE OF  
VOLUNTEERING

# KICKING SPORT GOALS

A major renewal of the main oval at Tanunda has completed the redevelopment of Tanunda Recreation Park.

Reconstruction of the oval surface, including drainage and irrigation, ensures the oval continues to act as a regional-level facility to attract national and state events and support Association football and cricket.

Tanunda Football Club president Kym Underwood says it has created a safer, high quality environment for playing and training.

"Naturally our footy club is really excited but really, this is about more than just sport," Kym said.

**"It's so important to provide avenues for people, especially youth, to be active and participate in healthy activities."**

- Kym Underwood

Tanunda Cricket Club president Stuart Swan agreed, saying it has provided certainty for the club in the seasons ahead.

"After many years of interrupted cricket because of the playing surface and drainage, this future-proofs our oval and really makes it a showpiece," Stuart said.

Mayor Bim Lange says the Park rivals any other regional facility in the State.

"This is a premier facility in regional South Australia, supporting our joint aspiration with the SANFL and SACA to develop the Barossa as a sports events tourism destination," Mayor Lange said.



Tanunda Football Club president Kym Underwood and Mayor Bim Lange.

# ROAD UPGRADES AND IMPROVEMENTS



**\$1.5M**  
ROAD RESEALING

**\$297K**  
FOOTPATH RENEWAL

**\$1.26M**  
ROAD RESHEETING

**\$460,500**  
JULIUS STREET TANUNDA  
UPGRADE

**\$69K**  
LYNDOCH VALLEY  
ROAD FOOTBRIDGE

**\$80K**  
MURRAY STREET ANGASTON  
STREETSCAPING

# PLAYGROUNDS AND PARKS



**\$1.6M**  
TANUNDA OVAL RENEWAL

**\$1.77M**  
TANUNDA CLUBROOM AND  
CHANGEROOMS

# CUSTOMER REQUESTS



**285**  
STREET  
MAINTENANCE



**651**  
ROAD AND  
FOOTPATH



**692**  
PARKS AND  
GARDENS



**207**  
DRAINAGE



**201**  
OPEN SPACES  
MAINTENANCE

# STEPS TO EMPLOYMENT

Our Diverse Workplaces Project is creating workplace diversity and meaningful employment opportunities for people with disability.

The project was named a finalist in the 2023 Local Government Professionals Leadership Excellence Awards for 'Excellence in Diversity and Inclusion'.

The first event was focused on Council's internal managers, demonstrating how diversifying the workforce helps break down barriers and support individuals with disabilities to thrive in employment and volunteering.

The second event created relationship-building opportunities between individuals with disabilities and employment, micro-enterprise, and volunteering services.

Council's Community Development Officer Natalie Mudge said it was great to see stakeholders come together in support of inclusive employment practices, which may include workplace adjustments, mentoring and coaching.

"Diverse workplaces allow for a broader range of skills along with valuable perspectives and experiences," said Natalie.

**"In hiring people with disability, employers gain a more diverse, creative workforce, while employees with disabilities find empowerment and independence."**

- Natalie Mudge

The success of the project has seen Council partner with JFA Purple Orange to launch a business mentoring program aimed at enhancing the onboarding and progression of Council employees.



Nathan Nies is excited about the possibility of paid employment in the hospitality industry.

# HEALTH AND WELLBEING

## ANIMAL MANAGEMENT



**6,077**  
DOGS REGISTERED



**169**  
DOGS FOUND  
AND RETURNED



**687**  
DOG CUSTOMER  
REQUESTS



**1,065**  
CATS REGISTERED

## INSPECTIONS



**273**  
WASTEWATER  
INSPECTIONS



**142**  
ROUTINE FOOD  
INSPECTIONS

**20**  
FOOD  
COMPLAINTS

# COMMUNITY TRANSPORT & HOME ASSIST



**5,723**

COMMUNITY  
CAR TRIPS



**1,584**

SHOPPING  
BUS TRIPS



**85**

DISABILITY  
ACCESS TRIPS



**440**

HOME ASSIST  
CLIENTS



**5,589**

HOME ASSISTANCE  
HOURS



**280,283**

VOLUNTEER DRIVER  
KILOMETRES



**7,845**

COMMUNITY TRANSPORT  
VOLUNTEER HOURS



**2,607**

MEN'S SHED  
HOURS

# WASTE MANAGEMENT



**5,050**

GENERAL WASTE  
(TONNES)



**2,078**

RECYCLING  
(TONNES)



**2,989**

GREEN WASTE  
(TONNES)

**540,559**

TOTAL GENERAL WASTE  
BINS SERVICED  
(TONNES)

**255,517**

TOTAL RECYCLING  
BINS SERVICED  
(TONNES)

**161,381**

TOTAL ORGANIC  
BINS SERVICED  
(TONNES)

# FIRE PREVENTION



**21**  
FIRE PERMIT  
APPLICATIONS

## FIRE HAZARDS<sup>^</sup>

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**14,000\***  
<sup>^</sup> PROPERTY  
INSPECTIONS  
\*APPROX



**550**  
<sup>^</sup> COMPLIANCE  
NOTICES



**112**  
<sup>^</sup> CUSTOMER  
REQUESTS



**131**  
<sup>^</sup> CAUTION LETTERS

# IMMUNISATIONS



**1632**  
STUDENT VACCINES  
ADMINISTERED  
\*2023 CALENDER YEAR

# NATURE AT ITS BEST

We've unveiled a new destination for holiday makers in the Barossa following a \$2.4 million redevelopment of Mount Pleasant Caravan Park.

The upgrade of accommodation and facilities at Talunga Park includes six cabins, a new camp kitchen, 24 new powered caravan sites and visitor amenities, making it the perfect base to explore eco-tourism attractions in the Barossa.

Mayor Bim Lange said the expansion of Park facilities has come at the right time.

"Along with wine tourism, we know there's a growing interest in recreation and outdoor adventure experiences, and Mount Pleasant is perfectly situated to explore the region's walking and cycling trails and on-water activities at our reservoirs," he said.

"The Park provides affordable options for visitors seeking nature-based experiences, offering contemporary, high-quality facilities in a tranquil, open space setting."

The Park redevelopment was co-funded by the Government of South Australia's Local Government Infrastructure Partnership Program.

It comes on the back of positive figures for regional tourism.

"Visitors are looking to experience the region in lots of different ways, and the Barossa offers great diversity."

- Jo Seabrook, Manager Tourism Services

"Nature and natural beauty is high on the agenda, together with quality food and wine."



Ceda and Clova Irwin enjoying the new facilities with parents Jon and Zana Irwin.

# TOURISM SERVICES



**52,185**

FACE-TO-FACE  
ENQUIRIES



**5,011**

PHONE / EMAIL /  
LIVE CHAT ENQUIRIES



**\$276,785**

ACCOMMODATION/  
EXPERIENCE/EVENT  
BOOKINGS



**6,784**

BAROSSA MADE  
WARES & FOOD  
PANTRY SALES



**65**

BAROSSA MAKERS  
SUPPORTED



**7**

MARKETS HELD



**396**

BUSINESSES  
SUPPORTED THROUGH  
MEMBERSHIP  
AGREEMENTS



**2,373**

BVC VOLUNTEER HOURS



# TEXAS TOUCHDOWN

A Barossa delegation touched down in Texas in September 2023 to cement a new Sister-City relationship with the City of Grapevine.

Mayor Bim Lange was joined on the tour by Acting CEO Jo Moen (pictured below), Barossa Australia representatives and Barossa wine ambassadors.

Mayor Lange said the Barossa delegation was overwhelmed by the generosity and hospitality of the Grapevine community, describing the Texans as "remarkably friendly and down to earth".

**"We've not only cemented diplomatic ties to benefit current and future generations, but made new friends from across the globe."**

- Mayor Bim Lange

The Mayor and Ms Moen participated in a wide variety of formal and informal civic engagements, including visits to district schools, sporting stadiums, community centres and cultural attractions, along with networking meetings to learn more about hospitality, tourism, trade and economic development opportunities.

Grapefest, the largest wine festival in the Southwest, was a highlight of the tour.

The new diplomatic relationship between Barossa and Grapevine was officially sealed with a signing of the Sister-City Accord at Liberty Park, amid great ceremony and fanfare.

"It marks the beginning of new friendships and understanding," said Mayor Lange.

"By exchanging new ideas and experiences, we can grow Council's capacity to create a region that's vibrant, sustainable and owns its place on a global stage."

In February 2024, we appointed a Sister Cities Advisory Committee to support the development of programs and activities with our Sister Cities.



# HOW WE WORK AND GOOD GOVERNANCE

## CUSTOMER SUPPORT



**22,777**

CUSTOMER REQUESTS  
RECEIVED



**78%**

CUSTOMER REQUESTS  
COMPLETED  
WITHIN NOMINATED  
TIMEFRAME



**23,982\***

NUMBER OF  
REQUESTS COMPLETED

\* includes requests carried  
over from 2022/23

## RISK



**18**

MOTOR CLAIMS



**18**

LIABILITY CLAIMS



**3**

PROPERTY CLAIMS

**\$55,095**

MOTOR CLAIM  
INCURRED COSTS

**\$925**

LIABILITY CLAIM  
INCURRED COSTS

**\$15,292**

PROPERTY CLAIM  
INCURRED COSTS

# COMMUNICATIONS AND ENGAGEMENT



**5,218**

FACEBOOK  
FOLLOWERS



**3,104**

E-NEWS  
SUBSCRIBERS



**28**

MEDIA RELEASES  
PUBLISHED



**406**

FACEBOOK  
POSTS



**165,000**

WEBSITE USERS



**266,000**

WEBSITE SESSIONS



**36,000**

WEBSITE DOCUMENTS  
DOWNLOADED



**593**

WEBSITE FORMS  
SUBMITTED

# COMMUNITY SUPPORT



**606**

COUNCIL FACILITY  
BOOKINGS



**\$25,095**

BOOKING  
DISCOUNTS

## ELECTED MEMBER ALLOWANCES

The Council has processes in place to ensure that expenses are reimbursed and allowances, facilities and support are provided to Elected Members in an accountable and transparent manner and in accordance with relevant legislation.

Section 76 of the Local Government Act 1999 and Regulation 4 of the Local Government (Members Allowances and Benefits) Regulations 2010 provide that Elected Members are entitled to receive an annual allowance to help cover the cost of performing and discharging their official functions and duties. This allowance is determined by the Remuneration Tribunal of South Australia and is adjusted annually to reflect changes in the Consumer Price Index on the first, second and third anniversary of the 2022 Local Government Election.

The allowance, as set by the Remuneration Tribunal of South Australia on 5 July 2022, and applicable from 12 November 2022, was as follows:

Elected Members	\$19,110 p/annum
Deputy Mayor	\$23,887.50 p/annum
Mayor	\$76,440 p/annum

From 12 November 2023, the allowance was adjusted by the Consumer Price Index and was as follows:

Elected Members	\$20,237 p/annum
Deputy Mayor	\$25,296.25 p/annum
Mayor	\$80,948 p/annum

## ELECTED MEMBER TRAVEL

Mayor Bim Lange accompanied the Sister City Official Delegation to sign the Accord in Grapevine, Texas from 12-18 September 2023 at a cost of \$8593. \*Flights for the Mayor were funded from existing budget allocations in accordance with the Elected Members Allowances and Benefits Policy.

## ELECTOR REPRESENTATION

The Barossa Council is represented by the Mayor and 11 Councillors. Council's total representation quota (the number of electors for each Councillor) is 1:1,616 (19,397 Elected Members). The comparative table below compares local and similar sized councils to The Barossa Council.

Council	Electors	Councillors	Ratio
<b>The Barossa Council</b>	<b>19,397</b>	<b>12</b>	<b>1616</b>
Town of Gawler	20,344	11	1849
Light Regional Council	11796	10	1179
Adelaide Hills Council	30,881	13	2375
Mid Murray Council	7127	9	791
Adelaide Plains Council	7512	10	751

Source: Electoral Commission of SA made available via LGA SA

The Representation Review for The Barossa Council commenced in April 2024 with an anticipated completion in April 2025.

## ELECTED MEMBER ACCOUNTABILITY

Ordinary meetings of the full Council were held in the Council Chambers, 43-51 Tanunda Road, Nuriootpa on the third Tuesday of every month at 9am, except for the January meeting which is held on the fourth Tuesday.

Between 1 July 2023 and 30 June 2024, a total of 12 Ordinary and 9 Special Council meetings were held.

### ATTENDANCE AT COUNCIL MEETINGS 1 JULY 2023 - 30 JUNE 2024

Elected Member	No. Ordinary Council meetings attended (12)	No. Special Council meetings attended (9)	No. Total Council meetings attended (9)	Leave of absence	Apology	Absent
Mayor Lange	11	8	19	1	1	
Cr Angas	11	8	19		2	
Cr Barrett	12	8	20	1		
Cr de Vries	10	7	17		4	
Cr Hurn	10	9	19		2	
Cr Schilling	10	9	19		2	
Cr Troup	10	7	17		4	
Cr Greatwich	12	6	18		2	1
Cr Lane	10	9	19		2	
Cr Evans	11	9	20		1	
Cr Thompson	12	6	18		3	
Cr Preece	11	8	19	2		

## **ELECTED MEMBER TRAINING AND DEVELOPMENT**

Elected Members are provided with training and development opportunities through the Local Government Association and other bodies which they undertake on an as needs basis.

The total cost of training and development for Elected Members in 2023-24 was \$270.64 for Mayor Lange to attend the Local Government Association Roads and Works Conference.

Council keeps a register of training and development activities attended by Elected Members which can be viewed on the website.

## **ELECTED MEMBER BEHAVIOUR**

There were 0 contraventions of Chapter 5 (Members of council) Part 4 (Member integrity and behaviour) Division 2 (Member behaviour) during the relevant financial year.

Council incurred \$12,969.50 (mediation) in costs in relation to dealing with complaints alleging contravention of Chapter 5 Part 4 Division 2 and any referrals of such complains to the Behavioural Standards Panel during the relevant financial year.

There were 0 contraventions of section 75G (Health and safety duties) during the relevant financial year.

Council incurred \$0 costs in relation to dealing with complaints alleging contravention or failure to comply with section 75G and any referrals of such complains to the Behavioural Standards Panel during the relevant financial year.

## ELECTED MEMBER GIFTS AND BENEFITS

For the purposes under Section 72A(4) - Register of gifts and benefits of the Local Government Act 1999 and published in the Gazette on 29 August 2013, any Gift or Benefit received must also be registered if its value is higher than \$50.

Date gift offered/received	Date of Registration	Name	Description of Gift	Value (approx)	Received from/reason for	Accepted
16/09/2023	12/10/2023	Mayor Lange	Bottle stopper – Sister City gift	\$50	Senator Jane Nelson as gift for Grapevine, Texas – Sister City	Yes
16/09/2023	12/10/2023	Mayor Lange	Hereford Cowboy hat	\$75-US	City of Grapevine - gift for delegation visit to Sister City Agreement.	Yes
16/09/2023	12/10/2023	Mayor Lange	Personally engraved rosewood pen used to sign the official Sister City agreement	Approx. \$50-\$100	City of Grapevine - gift for delegation visit to sign Sister City Agreement.	Yes
16/09/2023	28/12/2023	Mayor Lange	Estimate of the 6 nights' accommodation, breakfast and hospitality at events/functions.	Approx. \$3,000	City of Grapevine - gift for delegation visit to sign Sister City Agreement.	Yes
16/09/2023	2/1/2024	Mayor Lange	Qantas Business Class Upgrade – Texas to Sydney (Estimate is based on upgrade for the flight leg from Dallas to Sydney via Los Angeles from Qantas website for travel in September. \$5904 for the premium economy equivalent purchased for the trip and business sale being \$8496.)	Approx. \$2592	Attendance at Grapefest as part of Sister City establishment with Grapevine Texas	Yes

# DECISION MAKING

Council is responsible for the administration of many Acts of Parliament (or parts of Acts), that impact on local residents and their properties. Council also has in force by-laws that regulate various matters, and impact local residents and their properties. In addition to legislation, Council's Development Plan has legal force in determining types of development and how land is used.

The Council decision making structure consists of:

- The Elected body, which consists of the Mayor and 11 Elected Members
- Council Committees established under the *Planning, Development and Infrastructure Act 2016*, including the Barossa Assessment Panel and the Building Fire Safety Committee
- Committees and Subsidiaries as established under Sections 41, 42 and 43 of the *Local Government Act 1999*
- Council staff and authorised persons

The Chief Executive Officer has been given delegated authority from Council to make decisions in relation to those matters that fall within the scope of the delegations.

The Chief Executive Officer has, in turn, sub-delegated certain powers and functions to qualified Council staff to make decisions. Council has made direct delegations to the Barossa Assessment Panel under the *Development Act 1993 and Planning, Development and Infrastructure Act 2016*. The delegations and sub-delegations are listed in Council's Delegation Register and are reviewed by Council, as required under Section 44 of the *Local Government Act 1999*.

## ICAC ACT

Matters of corruption, serious and systemic misconduct and maladministration must be reported by Public Officers, which includes all Elected Members, Council employees and contractors, to the Office for Public Integrity for investigation. All new staff receive instruction in ICAC reporting.

## PUBLIC INTEREST DISCLOSURE

Council is committed to upholding principles of transparency and accountability in its administrative and management practices and, therefore, encourages the making of Disclosures that reveal Public Interest Information, in accordance with the *Public Interest Disclosure Act 2018*.

Disclosures of Public Interest Information, which consists of Environmental and Health Information or Public Administration Information, can be made to a relevant authority, including Council's responsible officers. Protections are provided to those who make a disclosure, including:

- immunity from liability;
- protection of the person's identity;
- protection against victimisation; and
- protection against hindering, obstructing or preventing persons from making a disclosure.

Details of Council's responsible officers and Public Interest Disclosure policy and process is publicly available at [barossa.sa.gov.au](http://barossa.sa.gov.au)

## INTERNAL REVIEW OF COUNCIL DECISIONS

Council is committed to transparent decision making processes and to providing access to a fair and objective process for the internal review of its decisions.

Complaints may arise as a result of dissatisfaction with a decision about a policy, process, service or fee. All attempts will be made to resolve complaints quickly and efficiently without the need for formal applications for review to be lodged.

The processes are established under Section 270 of the *Local Government Act 1999* and provide guidance for dealing with formal requests for internal review of decisions of Council, its employees and other people acting on behalf of Council.

During this reporting period, Council received no formal requests for internal review of a decision. The following diagram demonstrates the processes available for the review of Council decisions:



## BAROSSA ASSESSMENT PANEL

Pursuant to Section 83 of the Planning, Development and Infrastructure Act 2016, The Barossa Council has established a Council Assessment Panel to be known as the Barossa Assessment Panel (BAP), for the purpose of acting as delegate of the Council in its role as a “relevant authority” pursuant to the *Planning Development and Infrastructure Act 2016*.

The BAP has its own Terms of Reference, procedures and protocols. The BAP makes decisions independently from Council. Members of the BAP are appointed by Council as follows:

### Members

- Michael Wohlstadt (Presiding Member)
- Grant Hewitt (Member)
- Susan Giles (Member)
- Graham Burns (Member)
- Cr Jane Evans (Elected Member Representative)

### Deputy Member

- Cr Tony Hurn (Elected Member Representative)

### Assessment Manager

- Aaron Curtis

The Independent Members term ends on 31 December 2024. Assessment Panel Members can be appointed for up to two years and reappointed thereafter.

## AUDIT AND RISK COMMITTEE

Council maintains an Audit and Risk Committee to monitor the participation of management and the external auditors in the financial reporting process; oversee and make recommendations on the approach used by management to address business risks; and review and make recommendations on how Council's corporate, financial governance and legal responsibilities are addressed.

The Audit and Risk Committee has the following structure:

Independent Members:	Mr Peter Brass (Chair) Mr Ian Swan Ms Ellen Ewing
Elected Members:	Cr John Angas (19 December 2023 - 30 June 2024) Cr Bruce Preece (1 July - 19 December 2023) Cr Heidi Thompson (1 July 2023 - 30 June 2024)

At the Council meeting held 19 December 2023, Council received the resignation of Cr Bruce Preece and appointed Cr John Angas.

At the Council meeting held 15 August 2023, Council approved the extension of appointment of Mr Ian Swan as an Independent Member of the Audit and Risk Committee for a further two year term concluding on 27 January 2026.

Meetings are held at least four times a year – timing dependent on work in progress - and have also been attended by the Chief Executive Officer, Manager Financial Services, Senior Accountant, Director Corporate Services and Business Innovation, Manager Corporate Services and representatives from Galpins Accountants, Auditors and Business Consultants

Refer Appendix for the Annual Report of the Audit and Risk Committee.

## AUDITOR INDEPENDENCE

Audit fees paid/payable to the Council's external auditor Galpins totalled \$39,000 in 2023-24, including \$3,000 for the audit of the Nuriootpa Centennial Park Authority. No other services were provided by Galpins throughout the year.

## NATIONAL COMPETITION POLICY

Council is required to report on the extent to which activities of the Council have been subject to the National Competition Policy.

Council established a subsidiary under Section 42 of the *Local Government Act 1999* to undertake the management, care and control of the Nuriootpa Centennial Park Authority.

This is the only subsidiary of Council undertaking significant business activities. No new by-laws restricting competition were proposed during the reporting period, nor was any structural reform of public monopolies necessary. No complaints were received for the reporting period. The Subsidiary Board reviews competitive neutrality matters to the Authority.

## COMPETITIVE TENDERING ARRANGEMENTS

Council is required to report on Competitive Tendering Arrangements and other means to ensure services are delivered cost effectively.

Council's procurement framework establishes a holistic approach for end to end management of the procurement lifecycle. At the head of the framework, Council's Procurement Policy provides overarching principle based guidance on Council's procurement activity in accordance with Section 49 of the *Local Government Act 1999* and best practice principles in procurement.

The policy sets out principles aimed at ensuring probity, accountability, responsibility, fairness, equity, consistency of approach and effective outcomes for Council. The policy is available for inspection at Council's Principal Office or on its website at [barossa.sa.gov.au](http://barossa.sa.gov.au)

A range of administrative processes provide operational guidance for the practical implementation of the Procurement Policy including:

1. Procurement Planning, Sourcing and Selection Process
2. Purchasing Process
3. Contractor and Contract Management Process

## PROCUREMENT METHODOLOGY THRESHOLDS

All purchases up to the value of \$250,000 can be procured via Council's Panel Contracts in the first instance. In the event that Goods, Works or Services are not serviced by Council's Panel Contracts, or it is deemed prudent to go out to the broader market, or the value of the purchase exceeds \$250,000, the following thresholds apply:

**TABLE 1**

Except where Table 2 applies

Value of Purchase	Method of Procurement	Approver
Up to \$20,000	Direct purchase based on advertised price or written quotation	As per Council Delegation Register
\$20,001 - \$100,000	Three written quotations or one written quotation from Panel	As per Council Delegation Register
\$100,001 - \$250,000	Open tender or select tender (minimum three tenderers) where justification exists or three written quotations from panel	Relevant Director, unless determined by the CEO that the tender is of commercial or community sensitivity whereby approval must be via the CEO
\$250,001 - \$1,000,000	Open tender or select tender (minimum three tenderers) where justification exists	CEO, unless determined by CEO that the tender is of commercial or community sensitivity whereby approval must be via Council
\$1,000,001 and above	Open tender	Council

**TABLE 2**

Procurement thresholds under The Big Project or other capital projects approved in the budget applies

Value of Purchase	Method of Procurement	Approver
\$1,000,001 - \$4,000,000	Open tender	CEO
\$4,000,001 and above	Open tender	Council

## COMMUNITY LAND MANAGEMENT PLANS

Under Section 193 of the *Local Government Act 1999* (the Act), all local government land that is owned by Council or under Council's care and control (excluding roads) is classified as Community Land. Section 207 of the Act requires Council to develop and maintain a Community Land Register, which is available for inspection on Council's website [barossa.sa.gov.au](http://barossa.sa.gov.au).

Section 196 of the Act requires Council to develop management plans for all Community Land. Categories of Community Land area are not specifically defined in the Act, but for the purposes of management plans, include areas that are set aside for community use or conservation purposes.

All queries about Council's Community Land can be referred to Council's Manager Corporate Services at [barossa@barossa.sa.gov.au](mailto:barossa@barossa.sa.gov.au).

Current Community Land Management Plans are:

1. Council Reserves and Gardens (Developed)
2. Council Reserves and Gardens (Undeveloped or with Minor Improvements)
3. Recreation Reserves
4. Institutes and Community Halls
5. Car Park Land
6. Cemetery Land
7. Established Trails, Walkways and Bikeways



# STRATEGIC AND BUSINESS PLANNING

Section 122 of the Local Government Act 1999 requires councils to 'develop and adopt plans for the management of its area, to be called collectively the Strategic Management Plans. These Strategic Management Plans identify Council's objectives for the area over a period of at least four years and identify principal activities that Council intends to undertake to achieve its objectives.

## COMMUNITY PLAN

Council's Community Plan 2020-2040 is our twenty-year aspirational Strategic Management Plan. The Community Plan sets the long-term vision and values of Council, and they are supported by goals and strategies.

The Community Plan also articulates the type of activity Council will be involved in which is to lead, provide/regulate, advocate or facilitate/partner to achieve strategies and goals of the plan.

The plan has five theme areas Natural Environment and Built Heritage; Community and Culture; Infrastructure; Health and Wellbeing; Business and Employment. These are supported by a governance framework.

The plan is fully reviewed within 2 years of a Council general election. A new Community Plan 2024-2044 was adopted by Council on 20 August 2024.

## ASSET MANAGEMENT PLANS

Asset Management Plans of Council align the expected service levels for the maintenance and replacement of our assets, which since the community to long term financing and annual program requirements.

The Asset Management Plans are critical to understanding the sustainability of Council's asset and financial base and that the levels of service are appropriately funded.

The plans are reviewed and updated as data and information is collected for asset classes on a rolling basis. The plan is fully reviewed within 2 years of a Council general election.

## LONG TERM FINANCIAL PLAN

Our Long-Term Financial Plan aligns the expected costs associated our service levels on all components of the organisation with revenue expectations and determines if current policy settings are financially sustainable as measured by the prescribed financial indicators. These indicators reflect the operating position of Council, how it is performing against its asset management needs and plans and its debt levels for a 10 year period.

The plans are reviewed and updated as data and information is collected every year.

## **CORPORATE PLAN**

Council's Corporate Plan supports the Community Plan. It is not a strategic management plan under the Local Government Act but rather is the critical plan outlining how Council and its administration will deliver the Barossa Community Plan 2020-2040. The plan connects our strategic directions to on-the-ground operations and service delivery in support of the achievement of Council's vision.

The plan is reviewed annually. A revised Corporate Plan 2024-2028 aligned with the new Community Plan 2024-2044 was adopted by Council on 20 August 2024.

## **LOCAL ECONOMIC DEVELOPMENT PLAN**

The Local Economic Development Plan developed in 2022 is a key document that supports the Community Plan. It is not a strategic management plan under the Local Government Act but is critical to supporting our role in economic outcomes. A five-year Action Plan with a sharper focus on Council's investment, planning, facilitation, and marketing activities has been produced. The Strategies and actions complement the strategies in the Barossa Community Plan 2020-2040.

## **REGIONAL PUBLIC HEALTH PLAN**

The Regional Public Health and Wellbeing Plan for the Councils of Adelaide Plains, Barossa, Gawler, and Light was reviewed and adopted in 2022.

As a Strategic Management Plan, it align with Councils Community Plan through the guiding investment and activities in safe, health, resilient and preventative health services. Activities of the plan are incorporated into the Corporate Plan and business as usual activities or where applicable strategic actions.

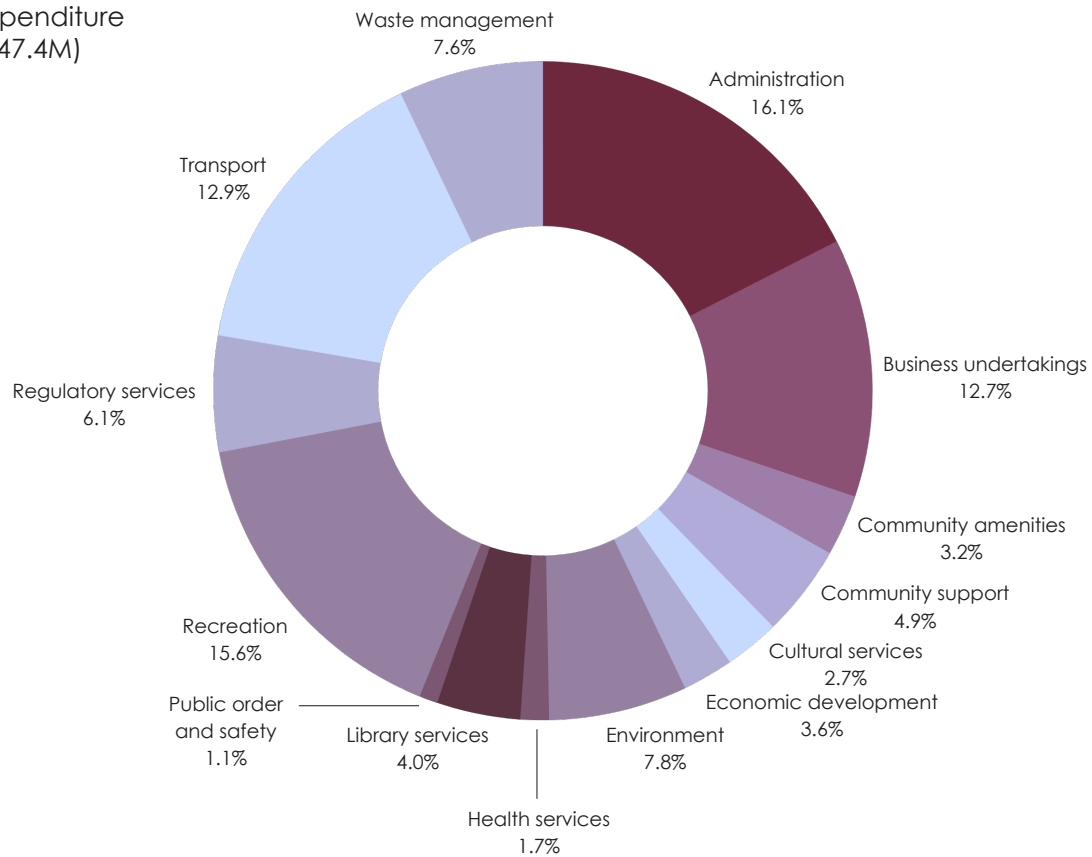
The plan is fully reviewed within 2 years of a Council general election.

# 2023-24 ANNUAL BUSINESS PLAN PERFORMANCE

## INITIATIVES PERFORMANCE

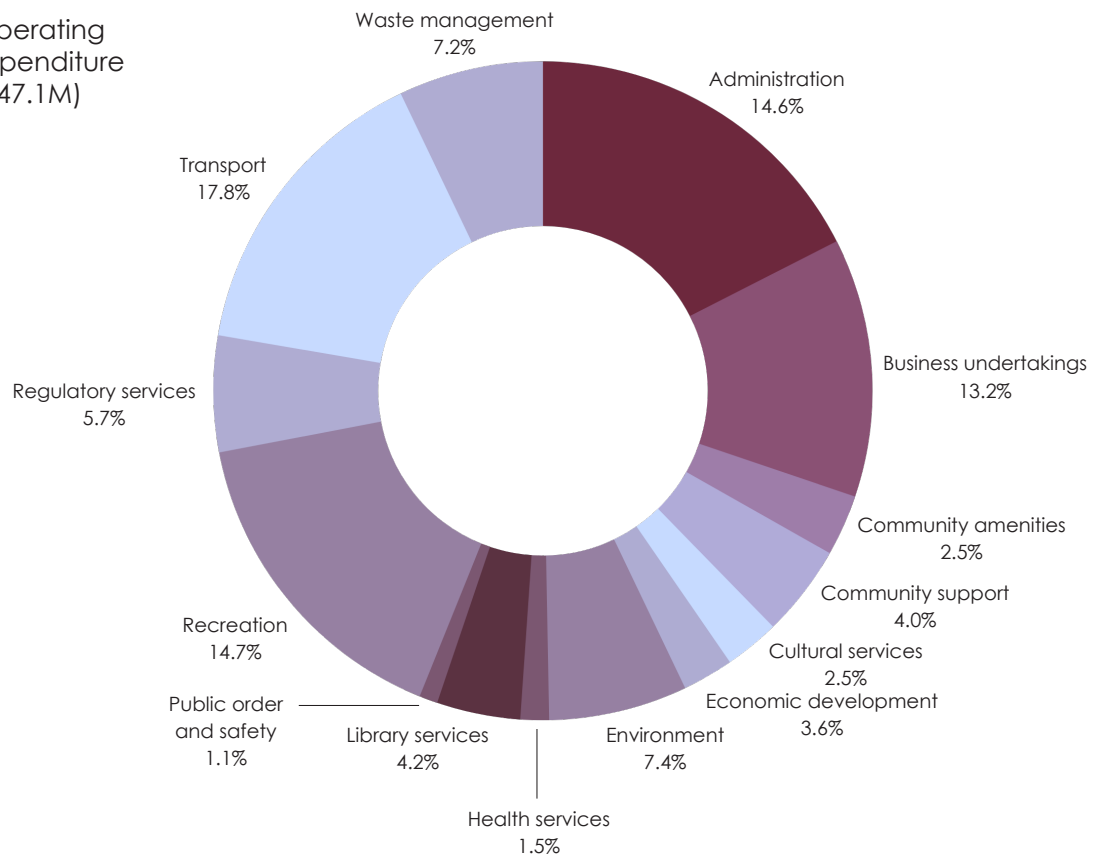
### 2023-24 TARGET

Operating Expenditure (\$47.4M)



### 2023-24 RESULT

Operating Expenditure (\$47.1M)



## 2023-24 KEY ACTIVITIES PERFORMANCE

Service Area	Status
<b>Arts and Culture</b>	
Develop a Creative Industries Strategy and Action Plan and implement the Barossa Creative Industries Centre planning and grant funding strategy	Commenced
Undertake a review of Arts, Cultural and Creative Industry services in the organisation including function, structure and service levels to inform the future direction	Commenced
<b>Assets</b>	
Review and reform processes for assessing Section 221 permits	Complete
Develop a township entrance street scape upgrade program	Deferred
Develop a Freight Routes Strategy to maximise freight efficiencies for the region	Deferred - awaiting outcomes of current State Review
Implement Asset Management automation via Assetic System for planned and reactive maintenance	Practically complete
Undertake statutory review of asset management plans	Practically complete
<b>Caravan Parks</b>	
Undertake a review of Caravan Park service levels, policy settings and service delivery model	Commenced
Partner with Williamstown Historical Group to pilot new information provision proposal	Deferred
<b>Community</b>	
Develop a new Community Governance framework (following up on the redefining community committees project)	Commenced
<b>Customers</b>	
Develop a Customer Surveying Strategy	Deferred
Implement electronic customer notifications for Pathway Customer Requests Service Area	Commenced
<b>Economic Development</b>	
Undertake review of Economic Development services in the organisation and how alignment to industry and other stakeholders will strategically deliver priorities of the Local Economic Development Plan	Practically complete
Implement Sister City relationship and governance arrangements with Grapevine Texas	Complete
<b>Events</b>	
Develop a whole of Council Event Management Framework / policy setting	Practically complete
<b>Facility and Community Land</b>	
Complete full review of Lease and License Framework	Complete
Review the requirements for an electronic bookings management system and provide recommendation for future improvements	Deferred
<b>Land Use and Development</b>	
Finalise Growth and Infrastructure Investment Strategy	Ongoing
Advocate for infrastructure provisions and development policies that align with Council's strategic vision for the Concordia Growth Area in the proposed Master Planning and Code Amendment	Ongoing
Develop Policy Framework for inclusion in the Barossa Character District Overlay Code Amendment	Ongoing

Service Area	Status
<b>Libraries</b>	
Implementation for stage 1 of the Library Review, including a review of the home library service	Complete
<b>Natural Resources</b>	
Develop a Carbon Management Plan	Commenced
Partner with industry to achieve a long term sustainable water supply and security to the Barossa	Ongoing
<b>Social Inclusion</b>	
Provide Social Inclusion training for all staff across the Organisation and coordinate a 'Whole of Organisation' approach to social inclusion	Ongoing
Develop a Social Inclusion planning and evaluation tool	Deferred
Deliver a Social Inclusion Campaign to increase community awareness	Deferred
Develop ongoing relationships with Ngadjuri, Peramangk and Kaurna Nations and potential pathways for reconciliation and recognition	Ongoing
<b>Tourism</b>	
Complete a review of the Tourism Services function, structure, service delivery model and responsibilities	Practically complete
<b>Business Technology</b>	
Facilitate and support delivery of Pathway Modernisation (UX – user experience / SaaS – Software as a service)	Commenced
Review network connectivity across the organisation, including design, utility, capacity and security through the Network Review & Hardware Refresh project	Commenced
Complete an Endpoint Management Review - reviewing how we manage and deploy our end points and devices across the organisation	Complete
Undertake a whole of business review of telephony requirements and an update of our aging phone system.	Commenced
Develop and implement a Cyber Security Awareness Program, including: <ul style="list-style-type: none"> <li>- Launch Mimecast Training Videos (monthly)</li> <li>- Launch Mimecast Phishing Campaigns (4 per year)</li> <li>- Create &amp; Deliver Workshops (4 per year)</li> </ul>	Commenced
Establish measurable Service Level Agreement (SLAs) for Operational and Service delivery	Cancelled
Review and update IT Governance Framework, and to have the following elements at least in draft: <ul style="list-style-type: none"> <li>- Acceptable Use of IT Policy</li> <li>- IT Change Management Policy</li> <li>- IT Incident Management Policy</li> <li>- User Access Management Policy</li> <li>- IT Asset &amp; Patch management Policy</li> <li>- Anti-Malware Policy</li> <li>- Physical Security Policy</li> </ul>	Commenced
Develop a future "Application/Data Integration Strategy & Framework" at least in draft which informs the way data and applications within council will be integrated	Deferred

Service Area	Status
<b>Business and Technology</b>	
Develop a draft ET&I Project Management Framework which informs the way technology projects are managed within council.	Commenced
Monitor and research the emerging Technology of AI language models with the goal of developing a framework for the use of AI to augment work for the organisation	Deferred
Evaluate Current & New Document Management Systems by mapping Requirements through a RFQ Document summarising "Must Have" Functionalities, while assessing KPIs such as Cost, Time, Resources, Compliance & security in a cloud environment	Deferred
<b>Business Improvement</b>	
Implement electronic vehicle safety inspections for all classes of Council vehicle	Cancelled
Implement payroll and HR automation including timesheet, leave form and HR self-service and electronic processing	Complete
Modernise TechnologyOne through migrating to the CiAnywhere interface in our financial system	Complete
<b>Communications and Engagement</b>	
Implement site signage across capital works sites	Complete
Create and implement an SEO (Search Engine Optimisation) strategy to be visually accessible through search and to deliver informative and keyword rich content, providing best user experience	Complete
Develop and implement agreed digital platform/s for staff communications via intranet refresh project	Practically complete
Develop and implement agreed corporate standards and business rules for internal communications via internal communications strategy	Commenced
Apply consistent brand identity in public facing venues and spaces	Commenced
Develop framework to facilitate Council and community use of town banners for promotional purposes	Commenced
Review Council's Public Consultation Policy to align, where practicable, with the IAP2 framework	Cancelled
<b>Council and Committees</b>	
Undertake Elector Representation Review	Commenced
<b>Risk and Safety</b>	
Identify and prepare Operational Risk Profile for all business units	Commenced
Develop a set of safety performance objectives and targets that can be measured and monitored	Commenced
Develop and implement Risk Register tool/repository	Commenced
<b>Finance</b>	
Implement revised chart of accounts	Complete
Implement Enterprise Budgeting module in TechnologyOne	Complete
<b>Governance</b>	
Complete a review of the Office of the Mayor and CEO function, structure, service delivery model and governance responsibilities	Part completed as part of Economic Development, Tourism and Events Review
Create a Governance Framework to provide information about the Council, Councillors and administration, the relationships that exist and how they work together to achieve good governance	Deferred

Service Area	Status
<b>Grants</b>	
Develop grants framework	Deferred
<b>People and Culture</b>	
Define and embed corporate organisational values and behaviours	Complete
Design, develop and implement programs and initiatives that position Council as an employer of choice and improve the employee experience	Ongoing
Align the People and Culture Framework to Council's legislative responsibility and strategic people objectives	Ongoing
Create an organisational Competency Framework	Commenced
<b>Procurement</b>	
Undertake review of Contractor and Contract Register requirements and identify new software solution for electronic contract and contractor management	Deferred
Develop Strategic Forward procurement plan for key areas of spend	Deferred
Implement Contractor Safety System Verification and Induction	Deferred
<b>Property and Rates</b>	
Implement direct debit service capability for rates payments	Deferred
<b>Strategic/Legislative Planning and Reporting</b>	
Undertake a review of the Community Plan	Complete
Undertake review of the Disability Access and Inclusion Plan to align with the new State level plan	Complete

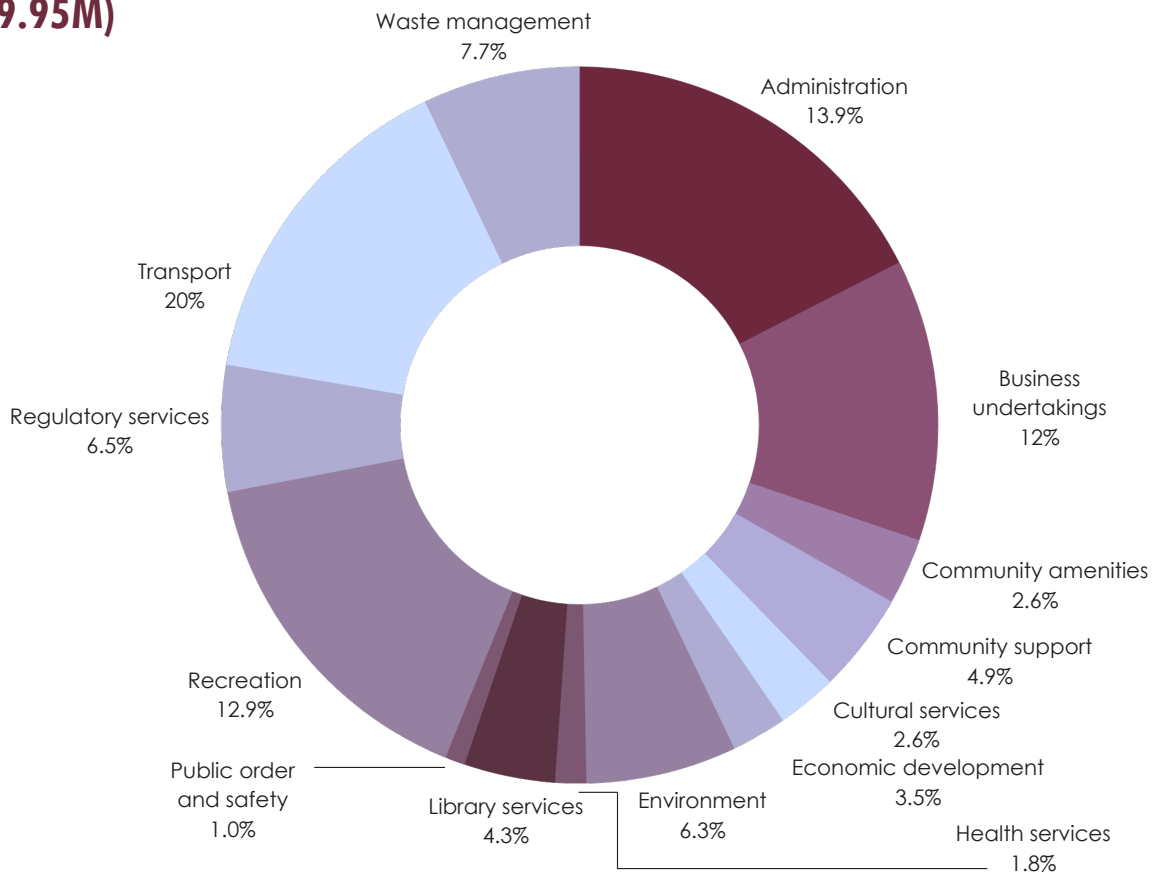
## 2023-24 NON-FINANCIAL MEASURES

Indicator	Description	Target	Result
<b>Theme 1 - Natural and Built Heritage</b>			
Development Performance	% of development applications decided within timeframe	80%	90.53%
<b>Theme 2 - Community and Culture</b>			
Library Visits	The number of library visits and participation within the Barossa Council Area	5 visits per capita	3.6 visits per capita
<b>Theme 3 - Infrastructure</b>			
Asset Spending Ratio	Ratio of asset expenditure on renewal, replacement and upgraded assets and maintenance on assets	Between 100% and 150% of Depreciation	135.6%
<b>Theme 4 - Health and Wellbeing</b>			
Nuisance and Environmental Complaint Resolution Rate	Percentage resolved within due date	75%	96%* *resolved of reports received
Waste Disposal Rate	Percentage of waste disposed to landfill	Less than 65%	49.92%
Recycling Rate	Percentage of waste recycled	More than 35%	50.08%
<b>Theme 5 - Business and Employment</b>			
Tourism Customer Satisfaction with Visitor Information Services	Average Customer Satisfaction Rating	4 or above	4.6
Visitor Information Centre Bookings	Annual Booking Revenue (Accommodation/Tours/Tickets)	100% of Budget	82%
<b>How We Work - Good Governance</b>			
LGA KPI Audit Action Plan	Percentage of KPI Audit Actions Complete	90%	100%
LGA Risk Review	Percentage risk review conformance	90%	90%
Customer Request Completion Rate	Percentage of Customer Requests Completed (On Time and Overdue)	85%	82%
Customer Request Resolution Rate	Percentage of Customer Requests Resolved on Time	85%	78%
Operational Expenditure Against Budget	Actual Operating Expenditure as a % of Budgeted Operating Expenditure	95%-100%	98.35%
Capital Expenditure Against Budget	Actual Capital Expenditure as a percentage of Budgeted Capital Expenditure as adjusted	90%	66.27%
Staff Development - Training	Percentage of staff with an approved training needs analysis (TNA)	85%	100%
Staff Development – Performance Partnering	Percentage of staff who have completed performance partnering	85%	59%
Staff Retention	Percentage of employees retained	90%	76.5%

# 2024-25 ANNUAL BUSINESS PLAN INITIATIVES

## 2024-25 EXPENDITURE BY FUNCTION

**(\$49.95M)**



## 2024-25 KEY ACTIVITIES

Key Strategic Action	Service Area
Commence implementation of agreed structure and service review outcomes from 2023-24	CS2 - Art and Culture
Complete the review of the statutory review of asset management plans	CS3 - Assets
Undertake a review of Caravan Park service levels, policy settings and service delivery model - carried over from 2023-2024 financial year	CS4 – Caravan Parks
Undertake a review of land availability and determine future land needs	CS5 – Cemeteries
Commence agreed implementation of outcomes of an adopted Community Wellbeing Plan	CS6 – Community
Implement and adopt the Customer Surveying Strategy actions	CS9 – Customers
Commence implementation of agreed outcomes from review of Economic Development services including tourism and event services undertaken in 2023-24 - Phase 1	CS10 – Economic Development CS21 – Tourism
Commence implementation of adopted Council Event Management Framework	CS11 – Events
Review the requirements for an electronic bookings management system and provide recommendation for future improvements – carried forward from 2023-24	CS12 – Facilities and Community Land
Commence 18-month review of community land management plans, registers and undertaken engagement needs	CS12 – Facilities and Community Land
Commence implementation of agreed Growth and Infrastructure Investment Strategy actions	CS15 – Land Use and Development
Continue to plan and advocate for infrastructure provisions and development policies that align with Council's strategic vision for the Concordia Growth Area in the proposed Master Planning and Code Amendment	CS15 – Land Use and Development
Commence implementation of the outcomes of the Strategic Directions Review of the Barossa Character District Overlay Code Amendment	CS15 – Land Use and Development
Undertake review of stage 2 of the Library Review outcomes for consideration by the Executive Leadership Team and Council	CS16 – Libraries
Commence implementation of high yield actions arising from the agreed Carbon Management Plan	CS17 – Natural Resources
Continue to partner with industry to achieve a long term sustainable water supply and security to the Barossa	CS17 – Natural Resources
Continue to provide Social Inclusion training for all staff across the Organisation and coordinate a 'Whole of Organisation' approach to social inclusion	CS19 – Social Inclusion
Continue to develop ongoing relationships with Ngadjuri, Peramangk and Kurna Nations and potential pathways for reconciliation and recognition	CS19 – Social Inclusion
Undertake review of the Disability Access and Inclusion Plan to align with the new State level plan	CS19 – Social Inclusion
Undertake structural review of Volunteer Service model and delivery service	CS22 – Volunteers
Analyse, negotiate and execute a new waste management contract renew or commence market approach	CS23 – Waste Management
Continue to implement system, infrastructure, training and other needs to protect Council system and data through implementation of the Cyber Security plan and highlighted investments for 2024-25	BS1 – Business Technology
Modernise TechnologyOne through implementation of HR and Budgeting Systems	BS2 – Continuous Improvement
Complete Elector Representation Review	BS4 – Council and Committees

Key Strategic Action	Service Area
Implement Enterprise Budgeting module in TechnologyOne	BS6 – Finance
Complete a review of the Office of the Mayor and CEO function, structure, service delivery model (carried forward from 2023-24)	BS7 – Governance
Complete automation of policy and process review systems and processes	BS9 – Information
Implement outcomes of 2023-24 review of Contractor and Contract Register requirements and identify new software solution for electronic contract and contractor management	BS11 - Procurement
Develop rolling Strategic Forward procurement plan for key areas of spend	BS11 - Procurement
Implement and embed amendments approved by Council from the review of the Community Plan from 2023-24	BS13 – Strategic / Legislative Planning and Reporting
Continue to plan for, collaborate and advocate on matters related to the Concordia growth area development aligned with the State program and Council project plan.	BS13 – Strategic / Legislative Planning and Reporting

## 2024-25 NON-FINANCIAL MEASURES









Indicator	Description	Target
<b>Theme 1 - Natural and Built Heritage</b>		
Development Performance	% of development applications decided within timeframe	90%
<b>Theme 2 - Community and Culture</b>		
Library Visits	The number of library visits and participation within the Barossa Council Area	5 visits per capita
Mutual Liability Claims	Number of successful Mutual Liability Claims against Council	3 or less per annum
<b>Theme 3 - Infrastructure</b>		
Asset Spending Ratio	Ratio of asset expenditure on renewal, replacement and upgraded assets and maintenance on assets	Between 100% and 150% of Depreciation
<b>Theme 4 - Health and Wellbeing</b>		
Waste Disposal Rate	Percentage of waste disposed to landfill	Less than 65%
Recycling Rate	Percentage of waste recycled	More than 35%
<b>Theme 5 - Business and Employment</b>		
Tourism Customer Satisfaction with Visitor Information Services	Average Customer Satisfaction Rating	4 or above
Visitor Information Centre Bookings	Annual Booking Revenue (Accommodation/Tours/Tickets)	100% of Budget
<b>How We Work - Good Governance</b>		
LGA KPI Audit Action Plan	Percentage of KPI Audit Actions Complete	90%
LGA Risk Review	Percentage risk review conformance	90%
Operational Expenditure Against Budget	Actual Operating Expenditure as a % of Budgeted Operating Expenditure	100%
Capital Expenditure Against Budget	Actual Capital Expenditure as a percentage of Budgeted Capital Expenditure	90%

## KEY FINANCIAL PERFORMANCE INDICATORS

Council has a number of Key Financial Performance Indicators (KPIs) which measure the impact of the annual budget on Council's financial position.









### Key Performance Indicator 1: Operating Result (\$'000)

Council has set the following target - **To achieve an operating break-even position, or better, over any ten year period.**

Year	2021/22 Actual	2022/23 Actual	2023/24 Forecast Q3+	2023/24 Actual
Result	2,749	949	(1,993)	(1,139)
Status				
Adjusted Result (Correcting for Advanced Grant Payments)	2,208	247	93	947
Adjusted Status				

### Key Performance Indicator 2: Operating Surplus/(Deficit) Ratio

Expresses the projected Operating Surplus/(Deficit) result as a percentage of general rate revenue.  
Council has set the following target - **To achieve an operating surplus ratio of between -2% to 10%.**

Year	2021/22 Actual	2022/23 Actual	2023/24 Forecast Q3+	2023/24 Actual
Result	6.4%	2.1%	-4.3%	-2.5%
Status				
Adjusted Result (Correcting for Advanced Grant Payments)	5.2%	0.5%	0.2%	2.0%
Adjusted Status				





### Key Performance Indicator 3: Net Financial Liabilities (\$'000)

Council has set the following target - **Council's level of net financial liabilities is no greater than its annual operating revenue and not less than zero.**

Year	2021/22 Actual	2022/23 Actual	2023/24 Forecast Q3+	2023/24 Actual
Result	3,157	9,238	24,755	17,169
Status				





#### Key Performance Indicator 4: Net Financial Liabilities Ratio

Expresses the projected Net Financial Liabilities as a percentage of total operating revenue for each year. It is Council policy (and industry best practice) that this ratio shall not exceed 100%. Council has set the following target - **Net financial liabilities ratio is greater than zero but less than 100% of total operating revenue.**

Year	2021/22 Actual	2022/23 Actual	2023/24 Forecast Q3+	2023/24 Actual
Result	5.2%	20%	53.8%	37%
Status				

#### Key Performance Indicator 5: Asset Renewal Funding Ratio

Expresses the rate by which assets are wearing out and being replaced by comparing capital outlays on renewal/replacement to the Infrastructure Asset Management Plans. Council has set the following target: **Capital outlays on renewing/replacing assets net of proceeds from sale of replaced assets is greater than 80% but less than 110% of Infrastructure Asset Management Plans.**

Year	2021/22 Actual	2022/23 Actual	2023/24 Forecast Q3+	2023/24 Actual
Result	89%	108%	115%	123%
Status				

## **COUNCIL MEETINGS**

During the 2023/24 reporting period ordinary meetings of the full Council were held in the Council Chambers, 43-51 Tanunda Road, Nuriootpa on the third Tuesday of every month at 5.30pm, except for the January meeting which was held on the fourth Tuesday.

Council meetings are held to discuss and debate an agenda of items that require a decision and direction of the Elected Members.

The Barossa Council is a corporate body; therefore, decisions can only be made by resolution of the Council. When a Motion is put forward at a Council meeting, all Elected Members present must vote on that Motion. A Motion can only become an instruction, (a recommendation), passed by a majority vote.

The Mayor is responsible for chairing Council meetings, ensuring orderly discussions and decision making.

All meetings are open to the public and Council agendas and minutes are on display for public inspection and available online at [barossa.sa.gov.au](http://barossa.sa.gov.au)

## **CONFIDENTIAL ITEMS**

Section 90(1) of the Local Government Act 1999 specifies that Council meetings are held in a public place, however on occasion this principle is outweighed by the need to keep information and/or discussion confidential.

Each application of confidentiality clause was in accordance with Council's Code of Practice.

The occasions when Council or Committees used Sections 90(2) and (3) of the Act to consider confidential matters are listed below.

CATEGORY	REASON TO EXCLUDE PUBLIC FROM COUNCIL MEETING PURSUANT TO SECTION 90(3)	NO. ITEMS
90(3)(a)	information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead);	4
90(3)(b)	information the disclosure of which— could reasonably be expected to confer a commercial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council; and would, on balance, be contrary to the public interest;	6
90(3)(c)	information the disclosure of which would reveal a trade secret	-
90(3)(d)	commercial information of a confidential nature (not being a trade secret) the disclosure of which— could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest;	1
90(3)(e)	matters affecting the security of the council, members or employees of the council, or council property, or the safety of any person;	-
90(3)(f)	information the disclosure of which could reasonably be expected to prejudice the maintenance of law, including by affecting (or potentially affecting) the prevention, detection or investigation of a criminal offence, or the right to a fair trial;	-
90(3)(g)	matters that must be considered in confidence in order to ensure that the council does not breach any law, order or direction of a court or tribunal constituted by law, any duty of confidence, or other legal obligation or duty;	-
90(3)(h)	legal advice;	1
90(3)(i)	information relating to actual litigation, or litigation that the council or council committee believes on reasonable grounds will take place, involving the council or an employee of the council;	5
90(3)(j)	information the disclosure of which— (i) would divulge information provided on a confidential basis by or to a Minister of the Crown, or another public authority or official (not being an employee of the council, or a person engaged by the council); and (ii) would, on balance, be contrary to the public interest	2
90(3)(k)	tenders for the supply of goods, the provision of services or the carrying out of works	4
90(3)(m)	information relating to a proposed amendment to a Development Plan under the <i>Development Act 1993</i> before a Development Plan Amendment proposal relating to the amendment is released for public consultation under that Act;	-
90(3)(n)	information relevant to the review of a determination of a council under the <i>Freedom of Information Act 1991</i> .	-
90(3)(o)	information relating to a proposed award recipient before the presentation of the award	4

## CONFIDENTIAL COUNCIL MEETINGS - DATE AND SUBJECT OF MATTERS

Meeting Date	Title of Report	REASON / SECTION NO.
12/07/2023	Presentation of results from the Data Collection Phase of the CEO Performance Review	Section 90(3)(a)
18/07/2023	CEO Performance Review Outcomes and Remuneration Review	Section 90(3)(a)
18/07/2023	Tanunda Recreation Park - Oval - Project Scope	Section 90(3)(j)
18/07/2023	Tanunda Recreation Park - Oval - Reconstruction Tender	Section 90(3)(k)
15/08/2023	Tanunda Recreation Park - Oval - Project Scope	Section 90(3)(j)
15/08/2023	Tanunda Recreation Park - Oval - Reconstruction Tender	Section 90(3)(k)
17/10/2023	Supreme Court Legal Action Update	Section 90(3)(i)
21/11/2023	Elizabeth Street Tanunda - Discharge To Easement - Court Case Strategy	Section 90(3)(i)
21/11/2023	Elizabeth Street Tanunda - Discharge To Easement - Court Case Strategy	Section 90(3)(i)
21/11/2023	Mt Pleasant Farmers Market	Section 90(3)(a) and 90(3)(b)
19/12/2023	Barossa Growth and Infrastructure Investment Strategy- Draft Report for Consultation	Section 90(3)(b)
23/01/2024	Chief Executive Officer Performance Review 2023 - Close out of Key Performance Indicators	Section 90(3)(a)
20/02/2024	Angas Recreation Park - Canopy Collapse - Legal and Insurance Matters	Section 90(3)(b)
21/02/2024	Lyndoch Recreation Park Redevelopment	Section 90(3)(b)
21/02/2024	Santos Tour Down Under 2025	Section 90(3)(d)
19/03/2024	Legal Advice - 18a Elizabeth Street Tanunda Drainage Matters	Section 90(3)(h) and 90(3)(i)
19/03/2024	Elector Representation Review 2024-25	Section 90(3)(k)
19/03/2024	Nuriootpa CWMS Treatment Plant Upgrade - Tender	Section 90(3)(k)
19/03/2024	Gawler River Floodplain Management Authority (GRFMA) Draft Annual Business Plan And 2024/2025 Budget And Tabling of Confidential Minutes	Section 90(3)(j)
21/05/2024	Supreme Court Case Update	Section 90(3)(i)
21/05/2024	Lyndoch Recreation Park - Agreement Negotiations With State of South Australia	Section 90(3)(b) and 90(3)(i)
21/05/2024	Barossa Assessment Panel - Correspondence From State Planning Commission	Section 90(3)(a) and 90(3)(h)
5/06/2024	CEO Performance Review Outcomes	Section 90(3)(a)
5/06/2024	CEO Performance Targets 2023-24 and CEO Accountability Report	Section 90(3)(a)
5/06/2024	Employee Exit Data	Section 90(3)(a)
18/06/2024	CEO Performance Review Outcomes and Remuneration Review	Section 90(3)(a)
18/06/2024	Creative Industries Centre Tender for Architectural Engineering and other Technical Services and Construction Governance Model	Section 90(3)(k)

## BAROSSA ASSESSMENT PANEL - DATE AND SUBJECT OF MATTERS

20/09/2023	Development Application 22034751 – 261 Rifle Range Road Bethany	Pursuant to Regulation 13(2) of the Planning, Development and Infrastructure (General) Regulations 2017
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## OTHER CONFIDENTIAL ORDER INFORMATION FOR COUNCIL UNDER SECTION 91(7)

### Other confidential order information for Council

Number of orders that remained operative at the end of the financial year	145
Number of orders that expired, ceased to apply, or were revoked during the financial year	9
Number of matters where the documents were also kept confidential	145

### Other confidential order information for Audit Committee

Number of orders that remained operative at the end of the financial year	3
Number of matters that are to remain confidential for a certain period of time	3
Number of orders that expired, ceased to apply, or were revoked during the financial year	0
Number of matters where the documents were also kept confidential	3

## CONFIDENTIAL ITEMS PERCENTAGE

Council/Committee	# agenda items	# confidential items	% confidential
Council	278	25	9%
Barossa Assessment Panel	30	1	3%
Audit and Risk Committee	18	2	11%
CEO Performance Review Committee	7	4	57%
Building and Fire Safety	19	0	0%
Community Assistance Scheme Committee	38	0	0%
Barossa Bushgardens Committee	55	0	0%
Sister Cities Advisory Committee	15	0	0%

## REVIEW OF CONFIDENTIALITY ORDERS

Council, or the Chief Executive Officer if delegated, reviews orders on an as-required basis as items are due for review. The confidential register is assessed on a monthly basis for orders that require assessment for review. Items that require review by Council are presented in the Council agenda. Items that expire or cease to apply and do not require further review are released on the publicly available confidentiality register.

## FREEDOM OF INFORMATION REQUESTS

Council is pleased to comply with the *Freedom of Information Act 1991* and process applications for public access to official documents and records under its control and provide for the correction of public documents and records in appropriate cases. Council's Freedom of Information Statement is updated annually – refer Appendix 1.

The total number of applications received during the reporting period in accordance with Section 13 of the *Freedom of Information Act 1991* was two (2).

General information applications	2
Personal information related applications	0
<b>Total number of FOI Applications</b>	<b>2</b>

# EXECUTIVE LEADERSHIP TEAM

## EXECUTIVE LEADERSHIP TEAM



**Martin McCarthy**  
Chief Executive Officer



**Joanne Moen**  
Director Corporate  
Services and Business  
Innovation



**Jake McVicar**  
Director Development  
and Community Services



**Ben Clark**  
Director Works and  
Engineering Services

## SALARY BAND RANGE

Pursuant to Section 105 of the Local Government Act 1999, Council maintains a Register of Salaries which is available for inspection at the Principal Office and [barossa.sa.gov.au](http://barossa.sa.gov.au), with extracts available for a fixed fee.

The Chief Executive Officer and Directors receive a package of base salary in the range of \$170,000 and \$247,940 plus superannuation and leave entitlements in accordance with their contracts of employment, access to appropriate portable computer technology, provision of a mobile phone and a motor vehicle for private use (in lieu of overtime).

## HUMAN RESOURCES

Staff profile by gender	Male	Female	TOTAL	FTE
CEO	1	0	1	163.64
Executive Directors	2	1	3	
Managers	7	6	13	
Employees	74	87	161	
<b>Total headcount</b>	<b>84</b>	<b>94</b>	<b>178</b>	

## HUMAN RESOURCE FRAMEWORK

Pursuant to Section 107 of the *Local Government Act 1999*, the Chief Executive Officer has implemented, maintained and reviewed the human resource framework of the organisation on an ongoing basis including the management, training and induction of employees.

Policy and processes of the organisation promote sound practice including recruitment, performance appraisal, equal opportunity, grievance and disciplinary matters.

## REGISTER OF REMUNERATION, SALARIES & BENEFITS

Pursuant to Section 105 of the *Local Government Act 1999*, Council maintains a Register of Salaries which is available for inspection at the Principal Office and [barossa.sa.gov.au](http://barossa.sa.gov.au), with extracts available for a fixed fee.

## EMPLOYEE TRAVEL

Council's Director Corporate Services and Business Innovation (Acting CEO) accompanied the Sister City Official Delegation to sign the Accord in Grapevine, Texas from 12-18 September 2023 at a cost of \$8410.92.\*

\*Council's delegation received a free upgrade to business class on the return trip between Dallas Fort Worth and Sydney courtesy of Qantas who was a major sponsor of the 2023 GrapeFest event.

Council's Senior Strategy Advisor attended the National Growth Areas Alliance Conference in Sydney from 29-31 May 2024 at a total cost of \$2640.79.

## CREDIT CARD EXPENDITURE

Purchasing via credit cards is used as one of various forms of procurement of goods and services by Council as an efficient and effective procurement methodology for expenses. All purchases, be it from credit cards, store accounts, purchase orders, contracts or via other account arrangements, are approved in accordance with Council Procurement Policy, expenditure authority and approved budget.

Total expenditure incurred using credit cards provided by Council for use by members or employees of Council during 2023-24 was \$274,409 including GST. This excludes bank fees.

